



TOSHIBA

TOSHIBA Thermal Printer

B-EX4 SERIES

Maintenance Manual

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TOSHIBA TEC CORPORATION

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TBD:

[B-EX700-RS-QM-R Serial I/F card](#)
[B-EX700-RFID-QM-R HF RFID module mount kit](#)
[B-EX700-RFID-EU-QM-R UHF RFID kit for EU](#)
[B-EX700-RFID-U2-QM-R UHF RFID kit for US](#)
[B-EX700-RFID-U2-CN-R UHF RFID kit for CN](#)

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CAUTION!

1. *This manual may not be copied in whole or in part without prior written permission of TOSHIBA TEC.*
2. *The contents of this manual may be changed without notification.*

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1. UNPACKING

1.1 PROCEDURE

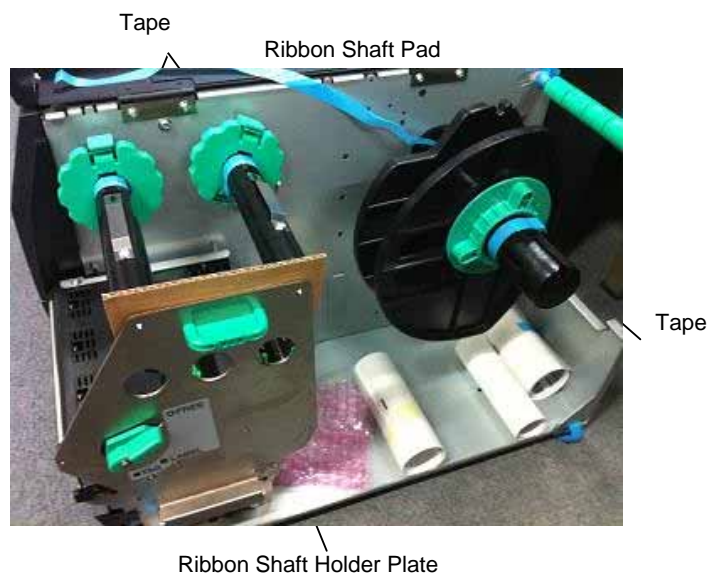
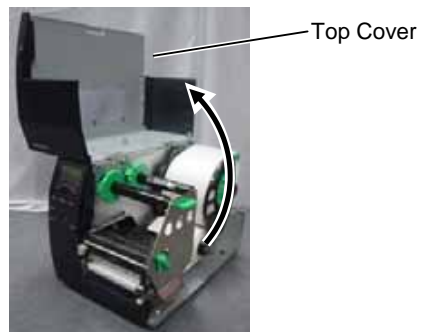
- 1) Open the carton.
- 2) Unpack the accessories and the front pad from the carton.



- 3) Unpack the pads and the printer from the carton.
- 4) Remove the four pieces of tape and the rear pad from the printer.



- 5) Open the top cover and remove the five pieces of tape. And then, open the ribbon shaft holder plate to remove the ribbon shaft pad from the printer.



1.2 CHECKS

- 1) Check for damage or scratches on the printer.
- 2) Confirm that none of the accessories are missing. The parts below are provided as accessories.

CD-ROM (1 pc.)

<Contents>

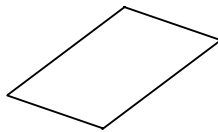
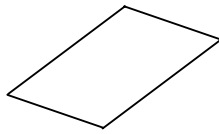
- Bar code printer application (BarTender Ultra Lite)
- Windows Driver
- Owner's Manual
- Specifications (Programming, Key operation, etc.)
- Product information (Catalogue)



Carton

Safety precautions

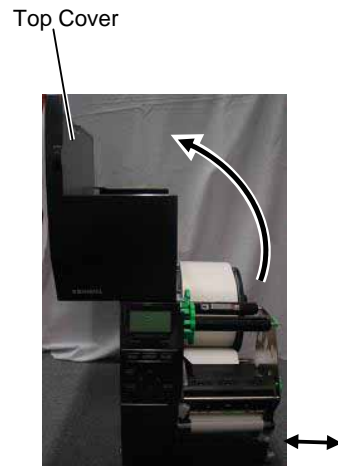
Quick installation manual



NOTES: Keep the carton and pads for later transport.

2. PRINTER INSTALLATION

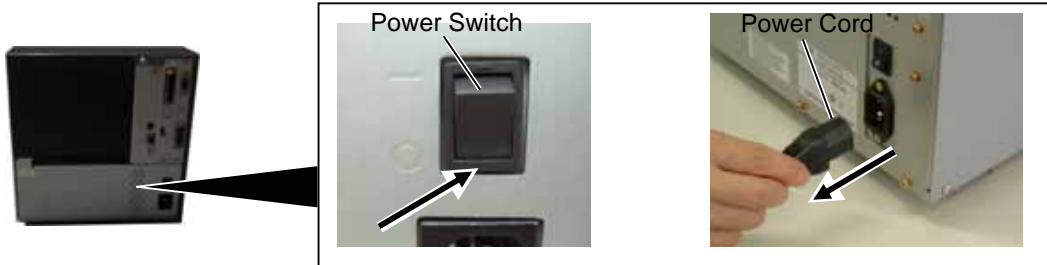
- 1) Place the printer on the level surface.
- 2) Keep the slit free or the printer will be overheated. Also keep enough space for replacing and maintenance works while the top cover is opened.



3. NOTE FOR OPTIONAL EQUIPMENT INSTALLATION /MAJOR UNIT REPLACEMENT/MAINTENANCE

WARNING!

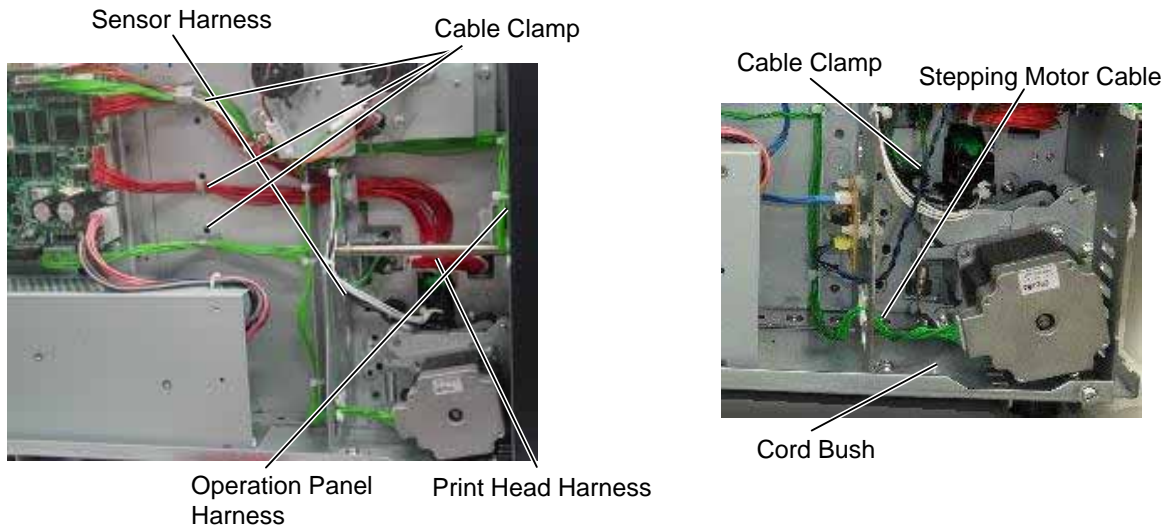
1. Turn the power off and disconnect the power cord before replacing the main parts.



2. Never perform disassembling, assembling, and cleaning just after printing. Doing so may cause you to be injured by the print head and the inner parts of the printer being hot.
3. When cleaning the cutter, be careful not to be injured by the cutter blade.
4. Be careful not to pinch your fingers or hands with the covers.

CAUTION!

1. Fix the harnesses and the cord bushes with the cable clamp. Failure to do this may cause the covers to catch them.



continued

2. Do not remove the screws below. Doing so will require the printer block position adjustment with the jig.



3. Be careful not to damage the sensor window. If so, the sensor cannot detect the feed gap or the black mark correctly, causing improper printing.



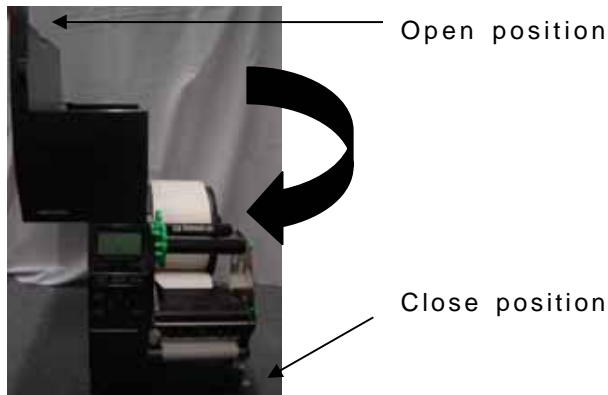
4. When replacing parts or performing maintenance on the printer, be careful not to damage the print head with a hard object like a watch or a ring.



Since the print head element can be easily damaged by shock, please treat it carefully by not hitting a hard object against it.

3.1 OPENING/CLOSING THE TOP COVER

When opening the top cover, fully open the top cover to the open position.
When closing, softly close it to the close position.



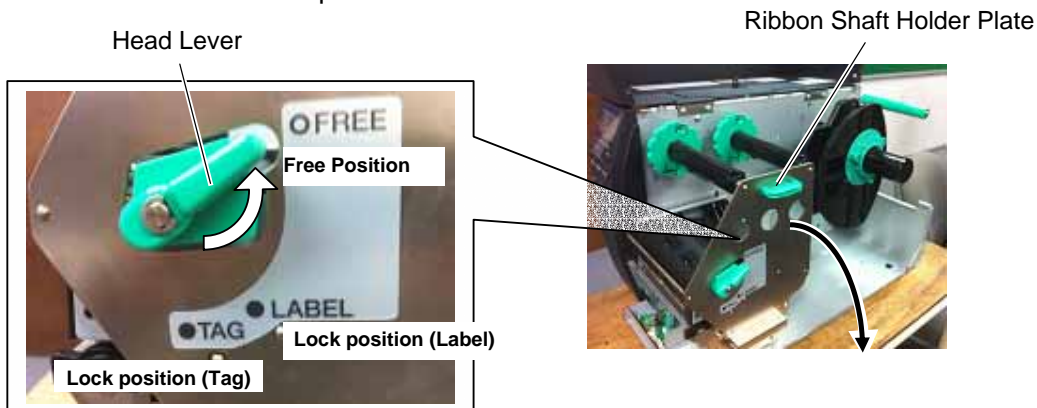
3.2 REMOVING THE SIDE PANEL (L)

Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.

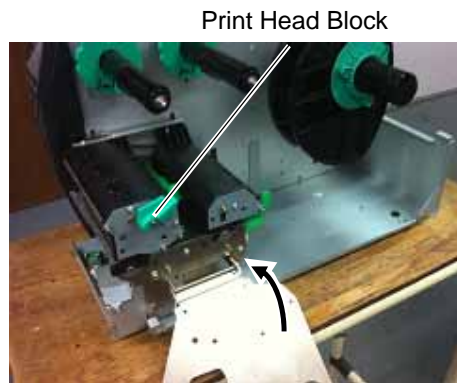


3.3 OPENING/CLOSING THE PRINTER BLOCK

- 1) Open the top cover.
- 2) Turn the head lever counterclockwise to **Free** position.
- 3) Open the ribbon shaft holder plate.



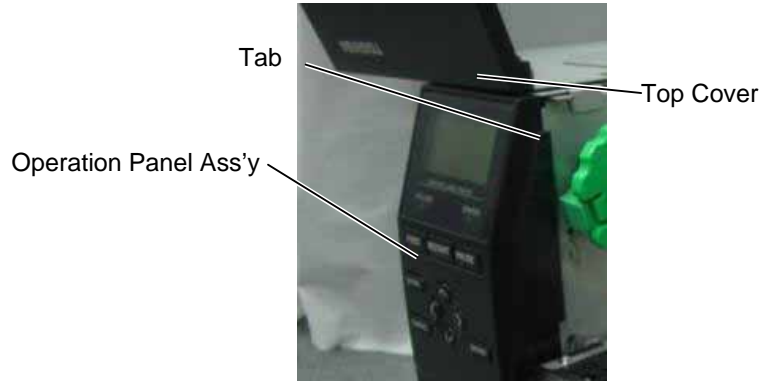
- 4) Raise the print head block until it stops.



NOTE: *DO NOT excessively push down the print head block to close it. Doing so may cause a failure of the print head block or damage to the print head.*

3.4 REMOVING THE OPERATION PANEL

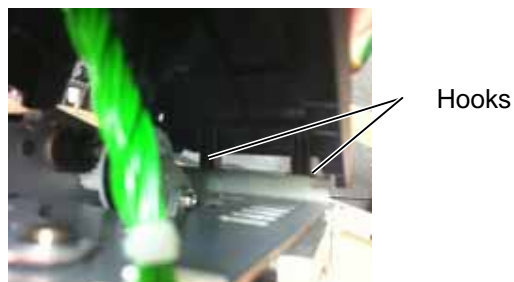
- 1) Open the top cover. (Refer to section 3.1.)
- 2) Remove the side panel (L) from the printer. (Refer to section 3.2.)
- 3) Fully open the top cover, otherwise the operation panel ass'y is stuck on the tab and cannot be removed from the printer.



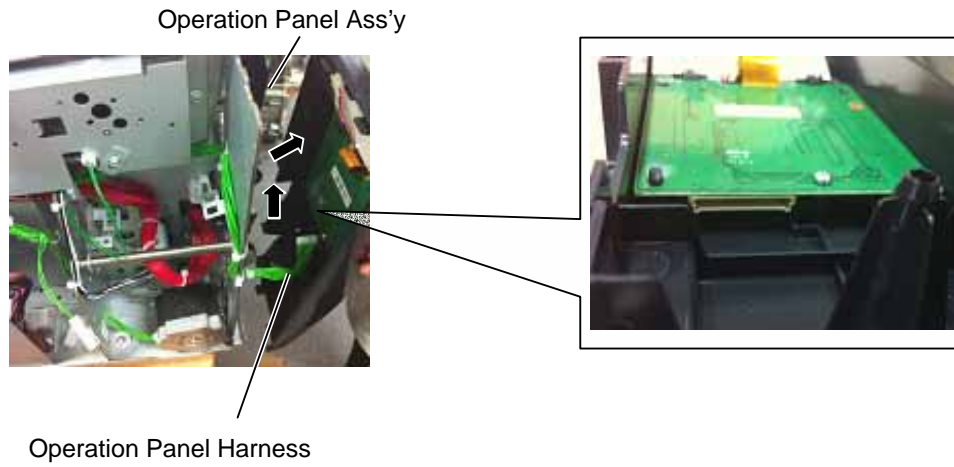
- 4) Push the operation panel ass'y out through the top hooks direction.



- 5) Lift the operation panel ass'y to release the bottom hook, and then remove the operation panel ass'y by moving it forward.



- 6) Disconnect the operation panel harness from the operation panel ass'y.



4. INSTALLATION PROCEDURE FOR OPTIONAL EQUIPMENT

WARNING!

1. Make sure to unplug the power cord before installing the optional equipment.
2. Be careful not to pinch your fingers or hands with the covers.

CAUTION!

When replacing parts or performing maintenance on the printer, be careful not to damage the print head with a hard object like a watch or a ring.



Care must be taken not to allow the metal or glass part of a watch to touch the print head edge.



Care must be taken not to allow a metal object like a ring to touch the print head edge.

Since the print head element can be easily damaged by shock, please treat it carefully by not hitting a hard object against it.

The following optional equipments are provided for this printer.

- | | | | |
|-----------------------|--------------------------|--------------------|-------------------------|
| B-EX204-QM-R: | Disc cutter | B-EX904-PK-QM-R: | Narrow width platen kit |
| B-EX204-R-QM-R: | Rotary cutter | B-EX700-WLAN-QM-R: | Wireless LAN I/F card |
| B-EX904-H-QM-R: | Peel off module | B-EX700-RTC-QM-R: | RTC/USB host I/F card |
| B-EX904-R-QM-R: | Ribbon Saving Module | B-EX700-IO-QM-R: | Expansion I/O card |
| B-EX700-CEN-QM-R: | Parallel I/F card | B-EX700-RS-QM-R: | Serial I/F card |
| B-EX700-RFID-H1-QM-R: | HF RFID module mount kit | | |
| B-EX700-RFID-U2-EU-R: | UHF RFID kit for EU | | |
| B-EX700-RFID-U2-US-R: | UHF RFID kit for US | | |
| B-EX700-RFID-U2-CN-R: | UHF RFID kit for CN | | |

In this section, installation procedures for these optional equipments are described.

4.1 DISC CUTTER (B-EX204-QM-R)

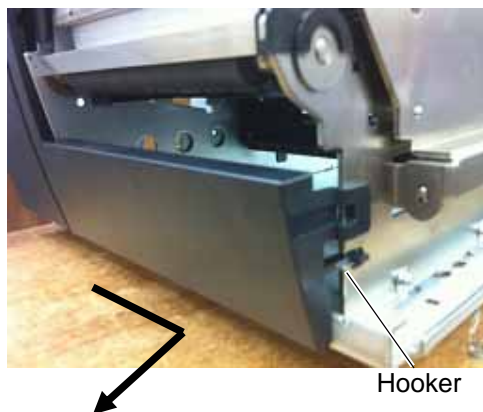
WARNING!

Be careful not to injure your fingers when installing the cutter unit.

All the following parts are supplied with the kit. Make sure you have all items shown below.

| Description | Q'ty/Unit | Description | Q'ty/Unit |
|--------------------|-----------|---------------------|-----------|
| Cutter Unit | 1 | Installation manual | 1 |
| Cutter Cover | 1 | Screw (M3x6) | 2 |
| Cutter Harness | 1 | Bush | 1 |
| Print Head Cleaner | 1 | | |

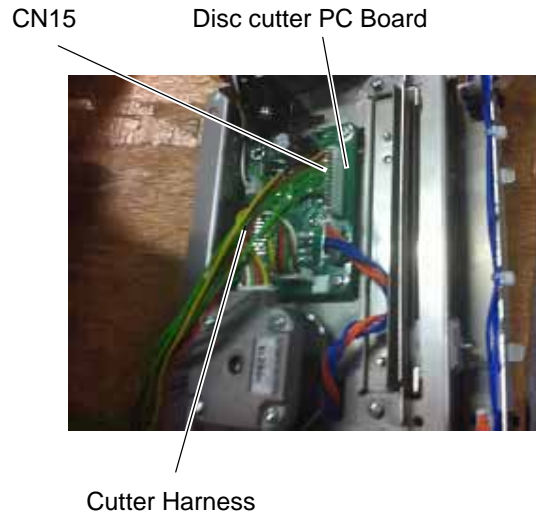
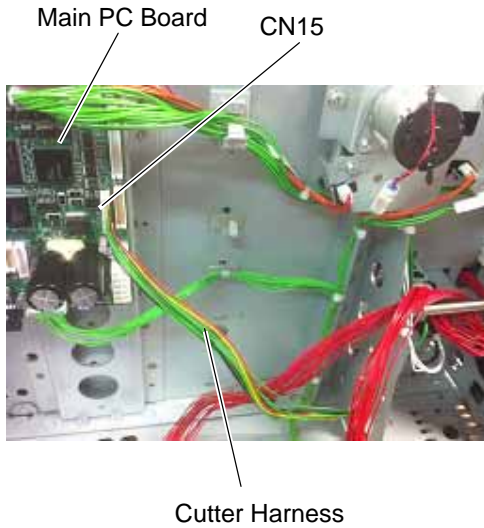
- 1) Turn the power off and disconnect the power cord.
- 2) Open the top cover, and push up the hooker and take out the front cover bottom.



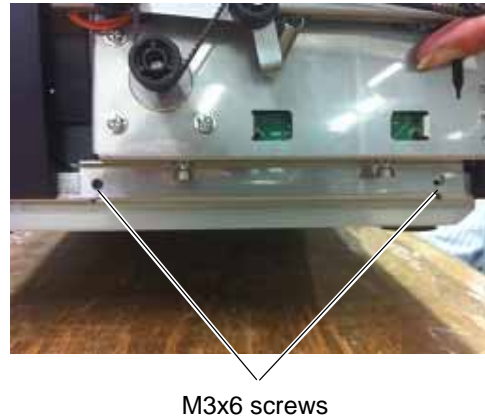
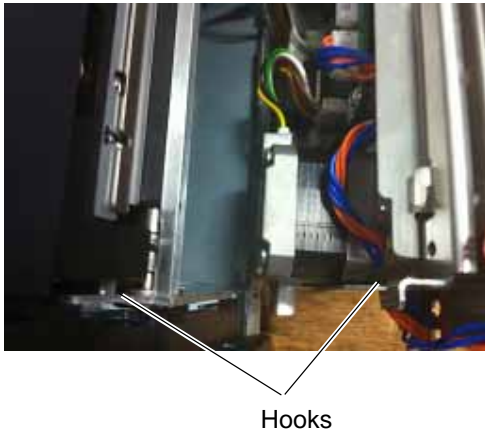
- 3) Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



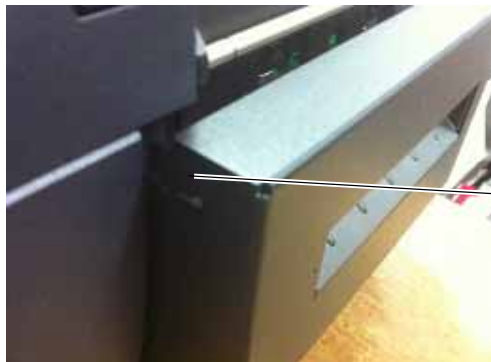
- 4) Put the cutter in front of the printer. Connect one side of the cutter harness to CN15 on the Main PC Board. And connect another side to the disc cutter PC Board.



- 5) Put the cutter on the printer through fit the hooks. And fix it to the printer with the two M4x6 screws.



- 6) Fit the cutter cover on the cutter attachment screws, and fix it to the cutter unit with the two cutter screws.



Screw



- 7) Reassemble the side panel (L) and close the top cover. Finally check the cutter operation.

4.2 ROTARY CUTTER (B-EX204-R-QM-R)

| | |
|---|--|
| WARNING! | |
| <i>Be careful not to injure your fingers when installing the cutter unit.</i> | |

All the following parts are supplied with the kit. Make sure you have all items shown below.

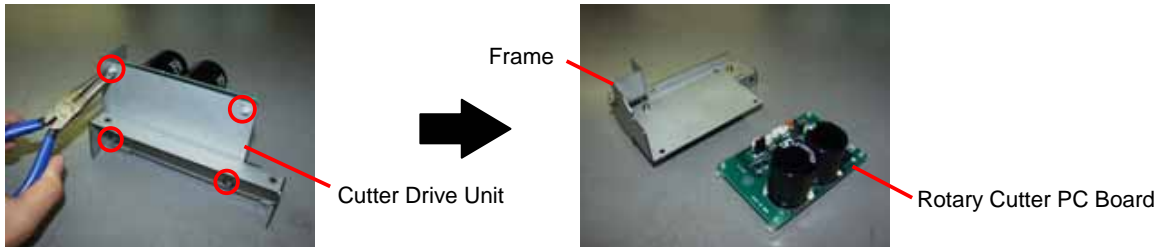
| Description | Q'ty/Unit | Description | Q'ty/Unit |
|-------------------------------|-----------|-------------------------|-----------|
| Cutter Unit | 1 | Cord Bush | 1 |
| Cutter Cover | 1 | Print Head Cleaner | 1 |
| Cutter Drive Unit | 1 | B-SX Cutter Paper Guide | 1 |
| Harness Ass'y (2-pin & 9-pin) | 1 | SM-4x8 Screw | 5 |
| Installation Manual | 1 | | |

NOTES:

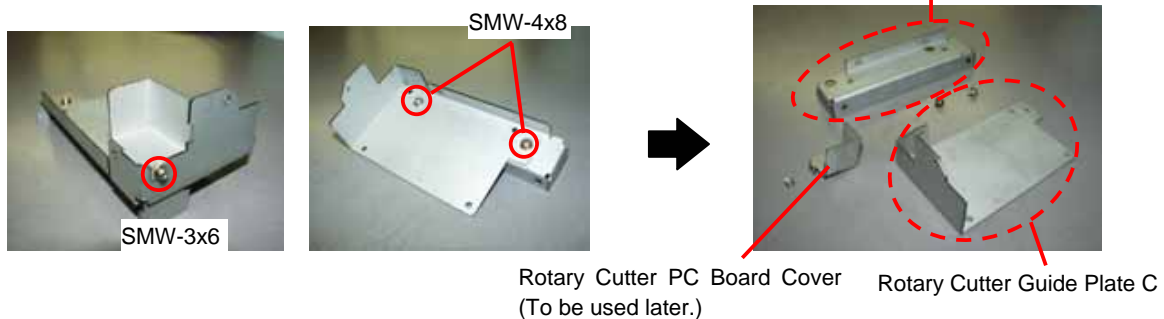
1. When using the rotary cutter on the B-E4T series, the print speed of 10"/sec. is not supported. Also, when using the rotary cutter, be sure to install the ribbon saving module (B-EX904-R-QM-R). Failure to do this may cause a paper jam or ribbon error. (For the installation procedure, please refer to Section 4.9.)
2. The B B-EX204-R-QM-R with the serial number of 2805Dxxxxxx or earlier cannot be installed on an RFID-ready printer (2804Sxxxxxx or later) without changing some parts of the cutter drive unit. For the parts change procedure, refer to the following:

- 1) Release the four Locking Supports to remove the Rotary Cutter PC Board from the frame.

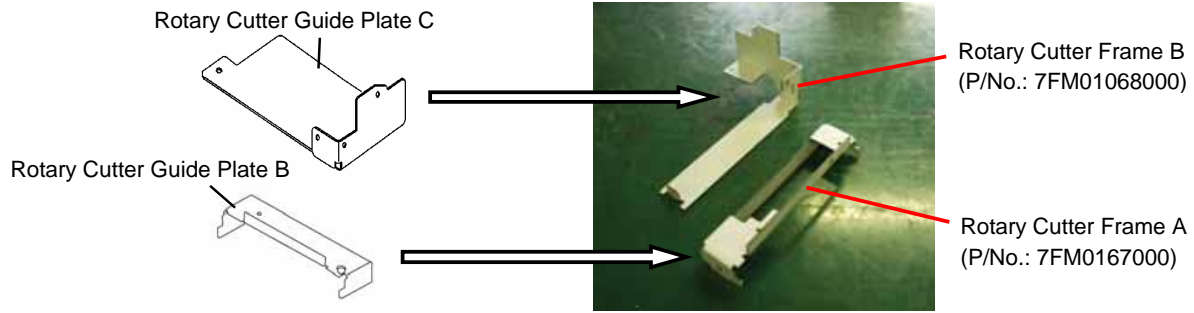
NOTE: Locking supports are not used. Please discard them.



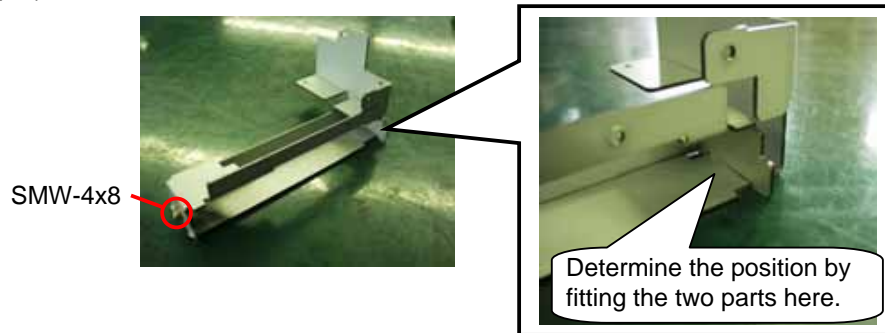
- 2) Disassemble the frame into 3 parts.



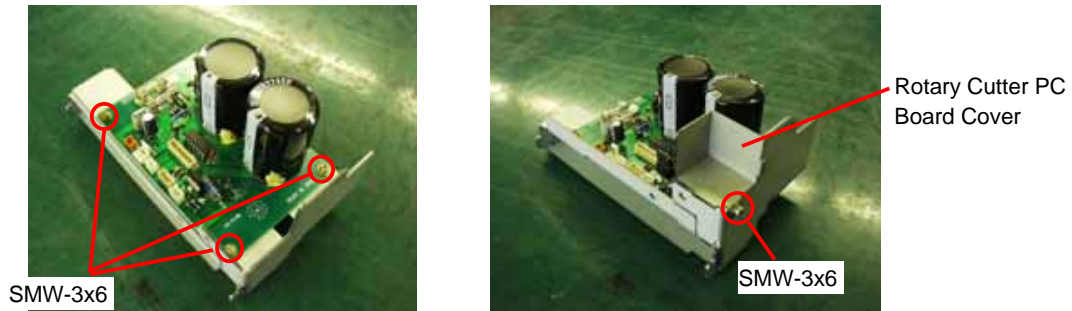
- 3) Replace the Rotary Cutter Guide Plate B and the Rotary Cutter Guide Plate C with the Rotary Cutter Frame A and Rotary Cutter Frame B, respectively.



- 4) Assemble the Rotary Cutter Frame A and Rotary Cutter Frame B with an SMW-4x8 screw removed in step 2).



- 5) Confirming the orientation of the Rotary Cutter PC Board, fix it to the Rotary Cutter Frames A and B with three SMW-3x6 screws. Then, attach the Rotary Cutter PC Board Cover with an SMW-3x6 screw.

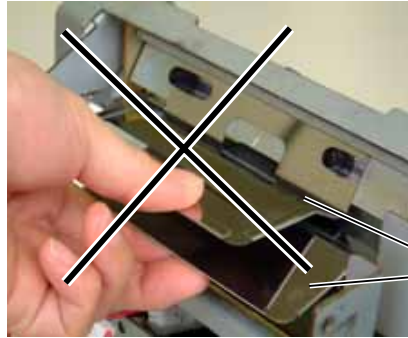


NOTE: When attaching the B-8204-QM cutter module, replace the original cutter paper guide C with the enclosed B-SX cutter paper guide C using the following procedure.

CAUTION!

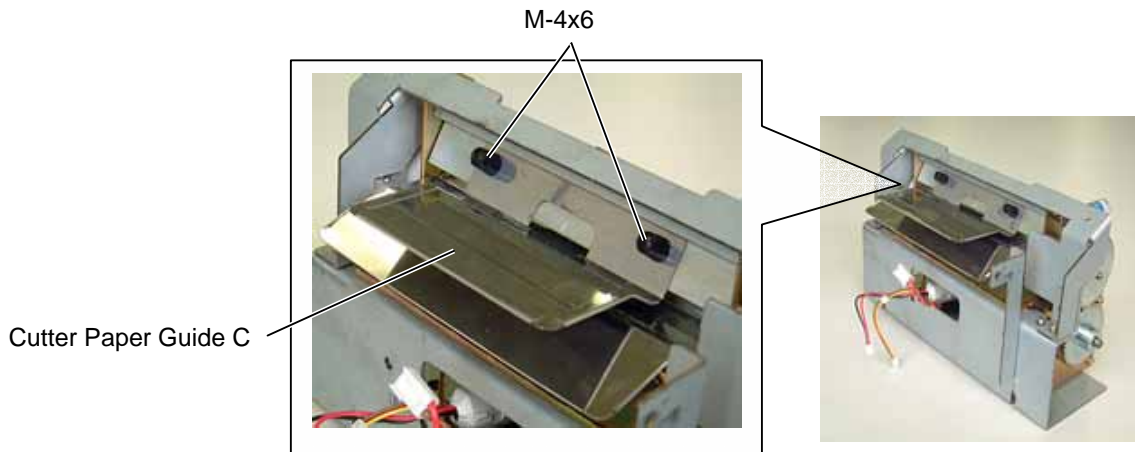
Do not hold the cutter paper guides when attaching the Cutter Unit to the printer. Doing so may deform the cutter paper guides, causing a paper jam.

DO NOT!



Cutter Paper Guide

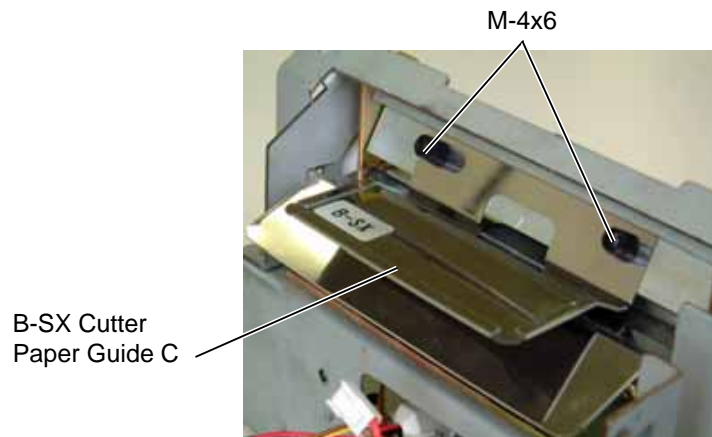
(1) Remove the two M-4x6 Set Screws from the cutter unit to detach the cutter paper guide C.



Cutter Paper Guide C

M-4x6

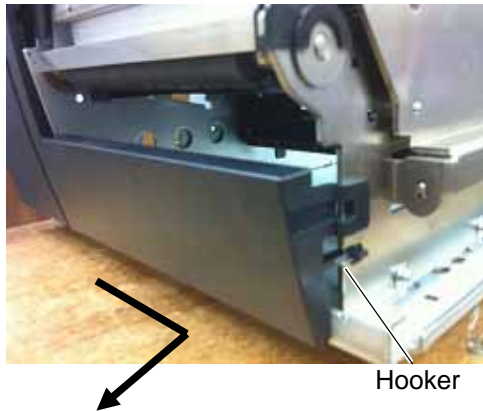
(2) Secure the B-SX cutter paper guide C with the M-4x6 set screws while pushing it upward.



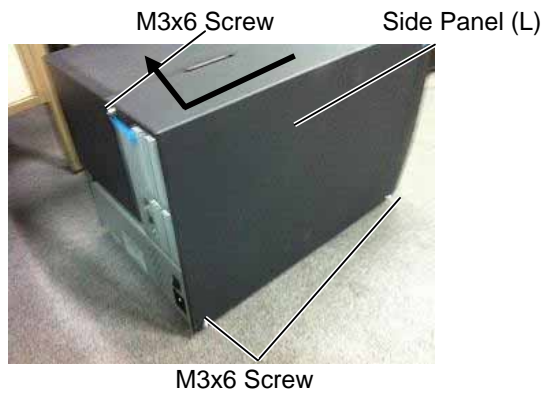
B-SX Cutter Paper Guide C

M-4x6

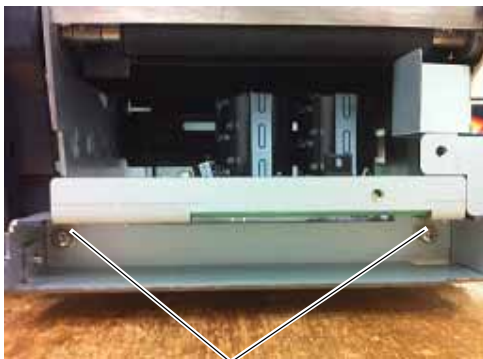
- 1) Turn the power off and disconnect the power cord.
- 2) Open the top cover, and push up the hooker and take out the front cover bottom.



- 3) Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



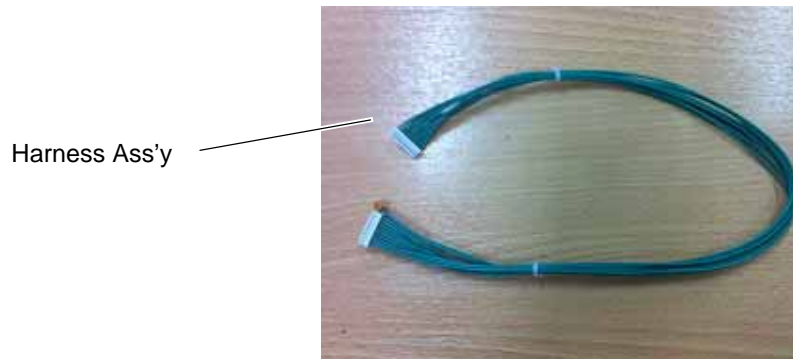
- 4) Fix the cutter drive unit to the printer with the three M-4x8 screws.



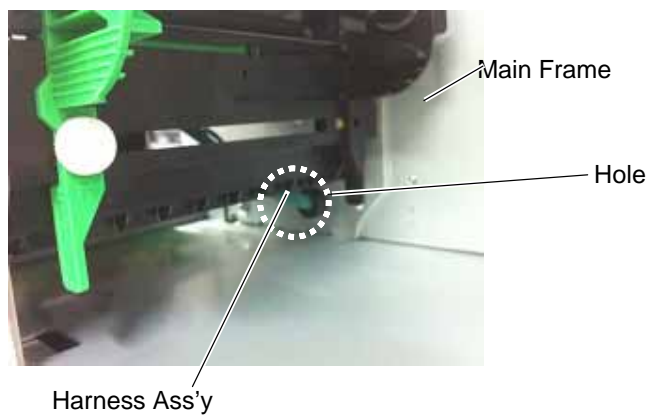
5) Connect the 9-pin connector of the harness ass'y to CN7 on the cutter driver unit, respectively.



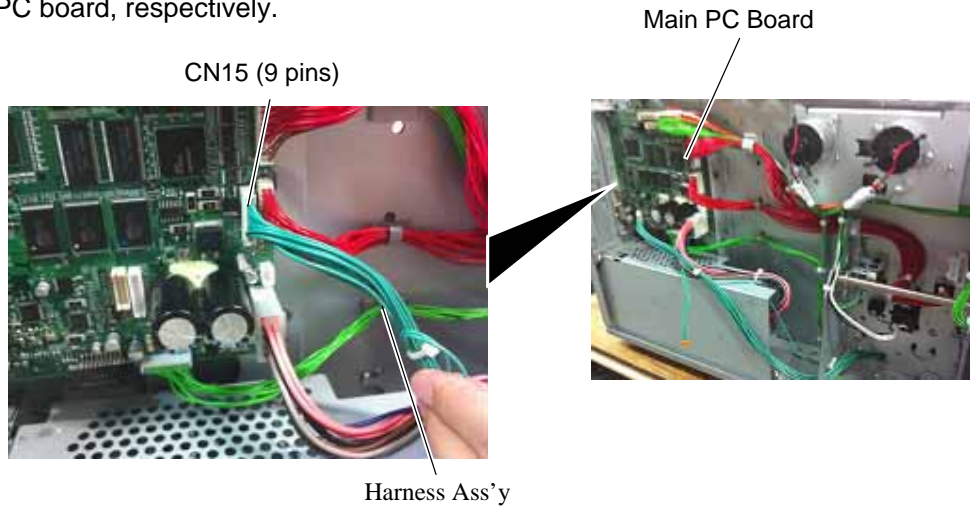
6) Fit the bush to the harness ass'y in the orientation as shown below.



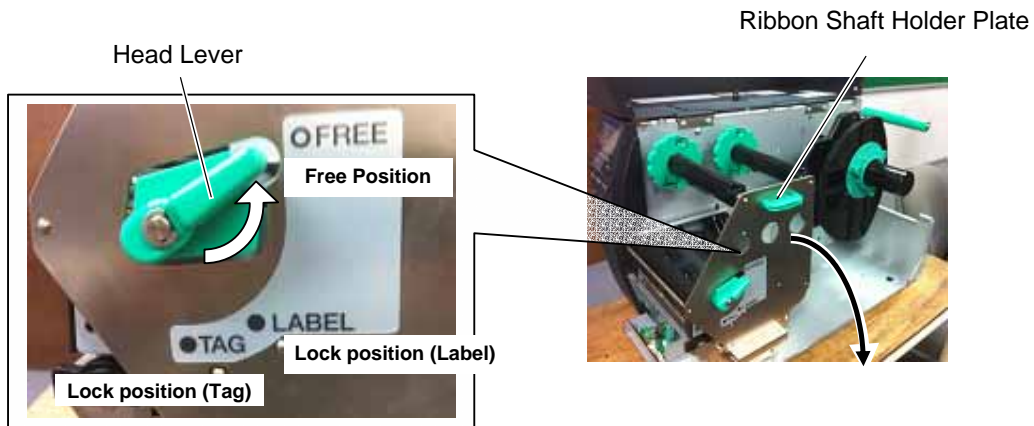
7) Insert the harness ass'y into the hole in the main frame. Fit the bush into the hole.



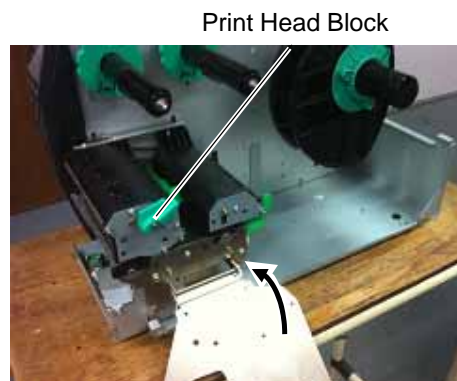
- 8) Fix the harness ass'y with the clamp.
- 9) Connect the 9-pin connector of the harness ass'y to CN15, and 2-pin connector to CN18 on the Main PC board, respectively.



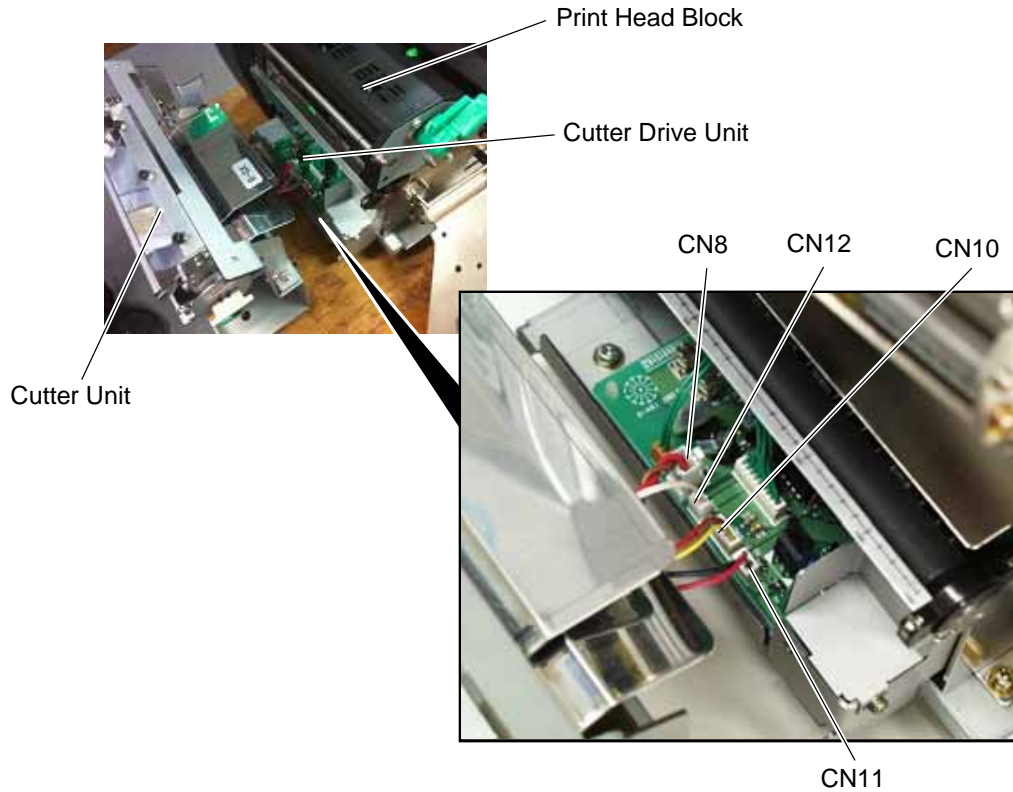
- 10) Turn the head lever counterclockwise to **Free** position.
- 11) Open the ribbon shaft holder plate.



- 12) Raise the print head block until it stops.



- 13) Connect the four harnesses of the cutter unit to CN8, CN10, CN11 and CN12 on the cutter drive unit.

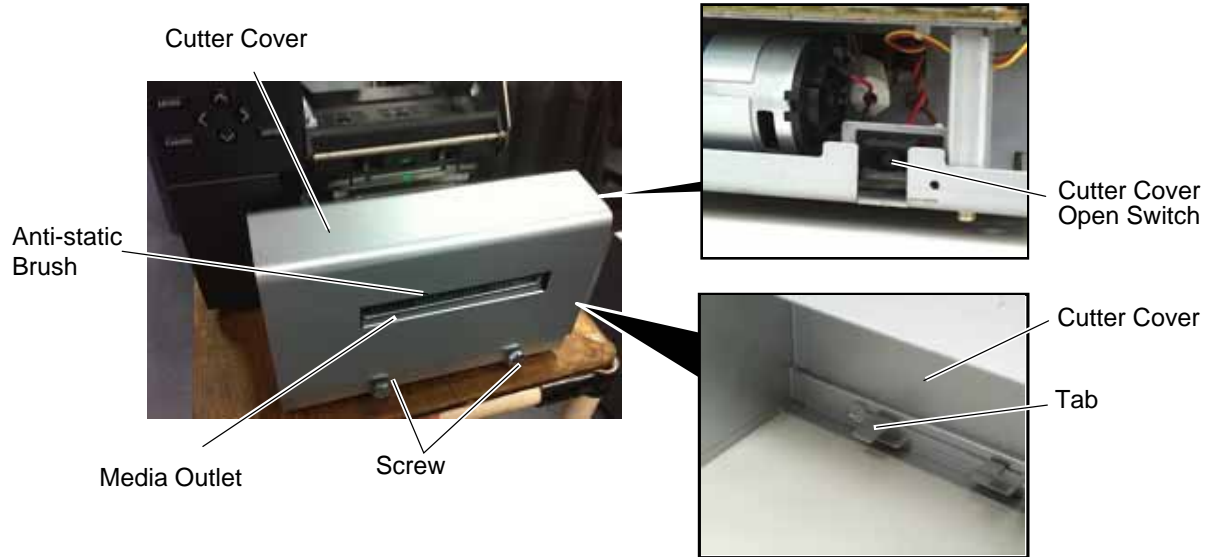


- 14) Fit the two tabs of the cutter drive unit into the notches, and then fix the cutter unit with the three SM-4x8 screws.



15) Attach the cutter cover to the cutter unit with the two screws so that the tab of the cutter cover turns on the cutter cover open switch.

- NOTES:** 1. Be careful not to pinch the cutter harness by the cutter cover.
 2. Make sure that the anti-static brush is protruding from the media outlet.



16) Close the print head block and ribbon shaft holder plate.

NOTE: DO NOT excessively push down the print head block to close it. Doing so may cause a failure of the print head block or damage to the print head.







17) Reassemble the side panel (L) and close the top cover. Finally check the cutter operation.

4.3 PEEL OFF MODULE (B-EX904-H-QM-R)

This optional device is used for strip print, which cannot be used together with either B-EX204-QM-R or B-EX204-R-QM-R.

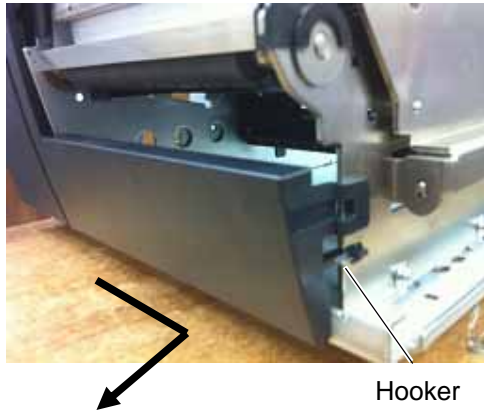
When using a strip module together with an RFID module, be sure to install the RFID module prior to the strip module.

All the following parts are supplied with the kit. Make sure you have all items shown below.

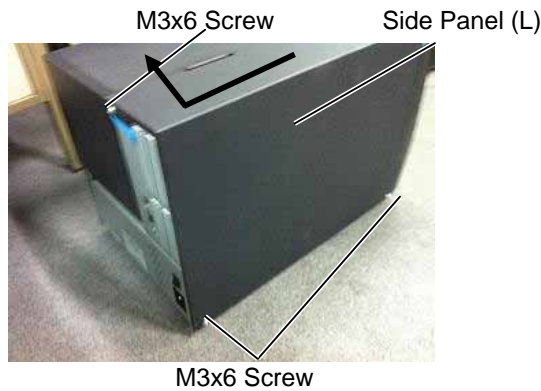
| | | |
|--|---|---|
| <p>Rewinder Ass'y (1 pc.)</p>  | <p>Rewinder Guide Plate (1 pc.)</p>  | <p>Bush (1 pc.)</p>  |
| <p>Strip Sensor (TR) (1 pc.)</p>  | <p>Strip Sensor (LED) (1 pc.)</p>  | <p>Rewind Paper Guide (1 pc.)</p>  |

- Installation Manual (1 copy)
- SM-4x8B Screw (10 pcs.)
- SM-3x6B Screw (1 pc.)
- SM-4x8C Screw (1 pc.)

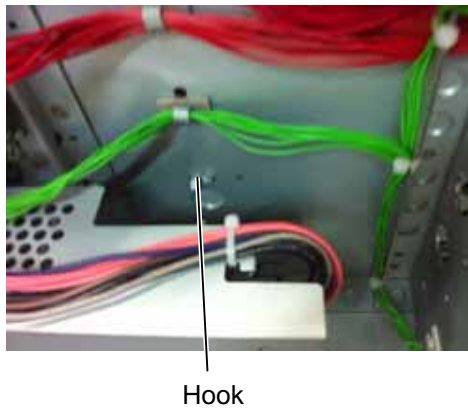
- 1) Turn the power off and disconnect the power cord.
- 2) Open the top cover, and push up the hooker and take out the front cover bottom.



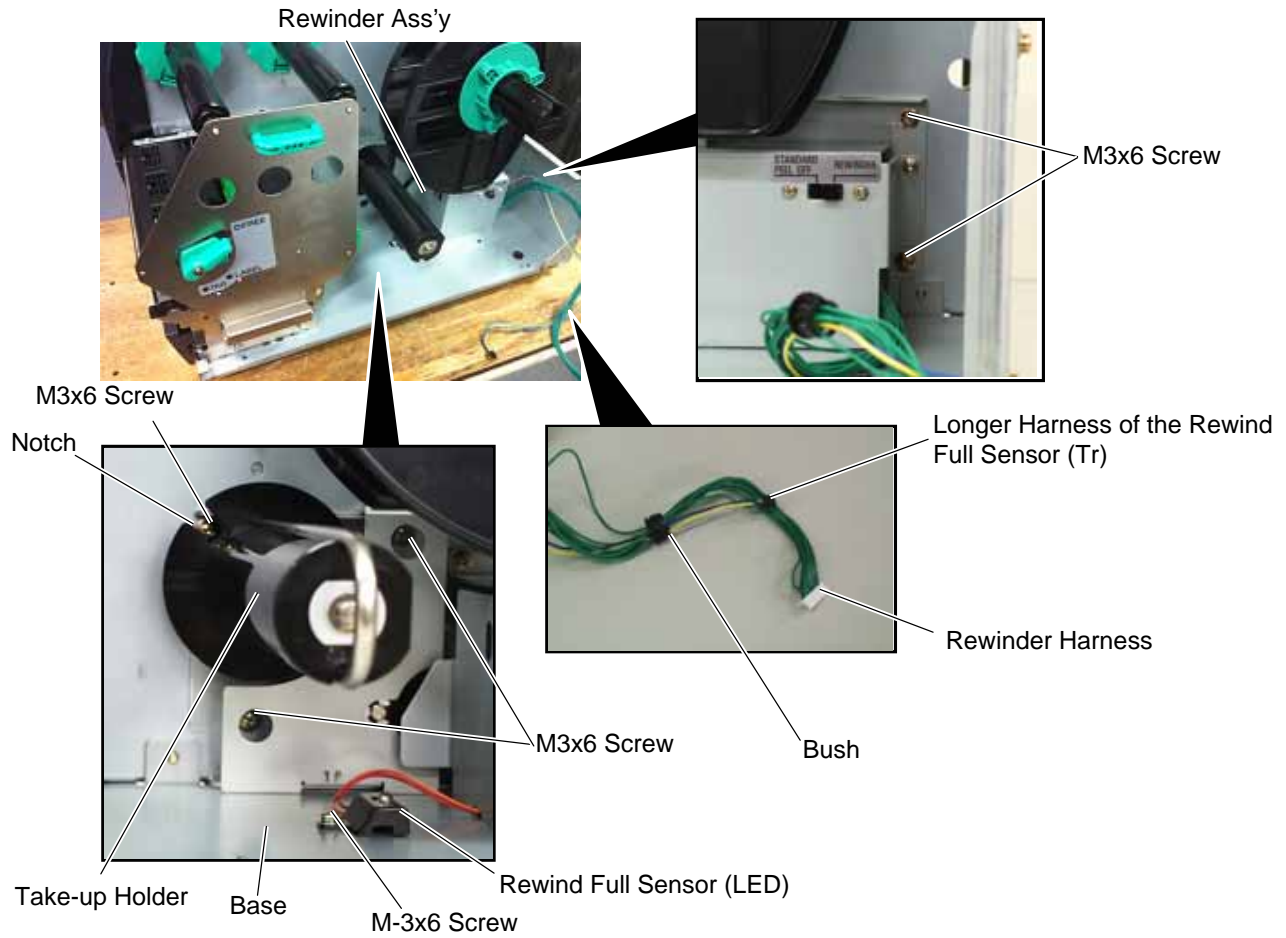
- 3) Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



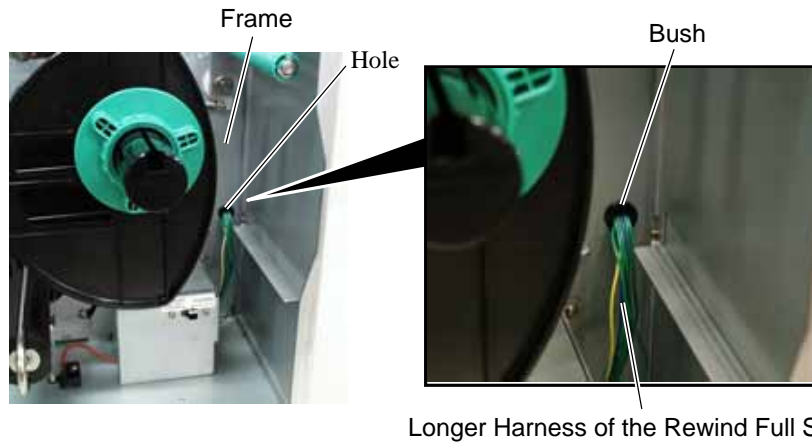
- 4) Lock off the hook and remove the iron sheet.



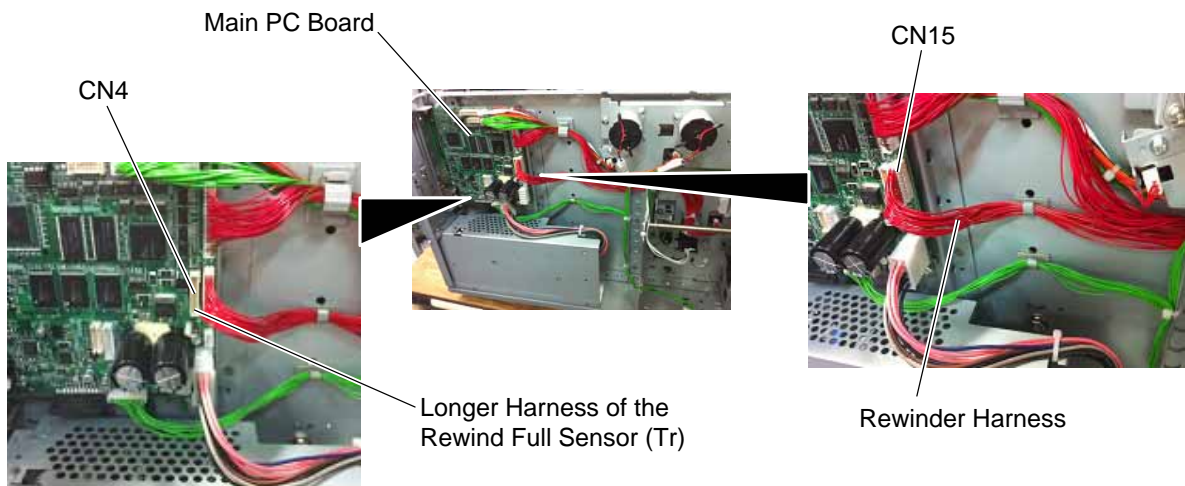
- 5) Align the notch of the take-up holder with the screw hole of the rewinder ass'y, and attach them to the printer with the four M-3x6 screws and the M-3x6 screw.
- 6) Attach the rewind full sensor (LED) to the base with the SM-3x6 screw.
- 7) Fit the bush to the longer harness of the rewind full sensor (Tr) and the rewinder harness in the orientation shown below.



- 8) Insert the longer harness of the rewind full sensor (Tr) into the hole in the printer frame. Fit the bush into the hole.

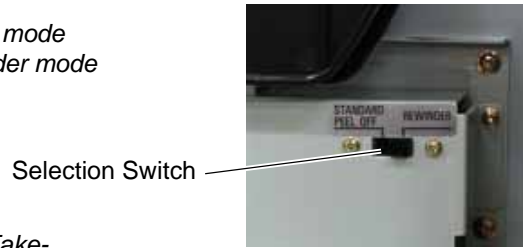


- 9) Connect the longer harness of the rewind full sensor (Tr) and the rewinder harness to CN4 and CN15 on the Main PC board.



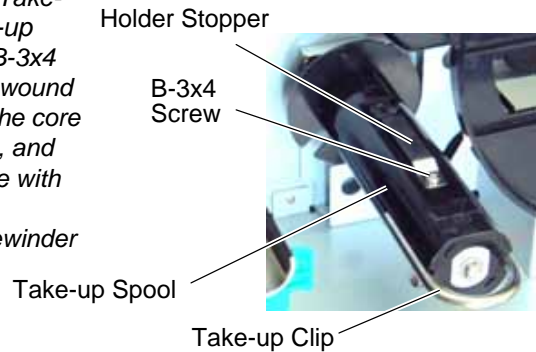
NOTES: 1. You should change the selection switch setting depending on the issue mode. Improper setting may affect the print quality.

STANDARD/PEEL OFF (STRIP): Batch or strip mode
 REWINDER: Built-in rewinder mode
 For the cut mode, the selection switch can be set to either position.



Selection Switch

2. The backing paper can be wound directly onto the Take-up Spool or a paper core. When using the Take-up Spool, detach the holder stopper by removing the B-3x4 screw. Otherwise, it may be difficult to pull out the wound backing paper roll. When using a paper core, put the core on the Take-up Spool with the Holder Stopper on it, and attach the top edge of the backing paper to the core with adhesive tape. The Take-up clip is not necessary. This winding method is applicable to the Built-in Rewinder mode.



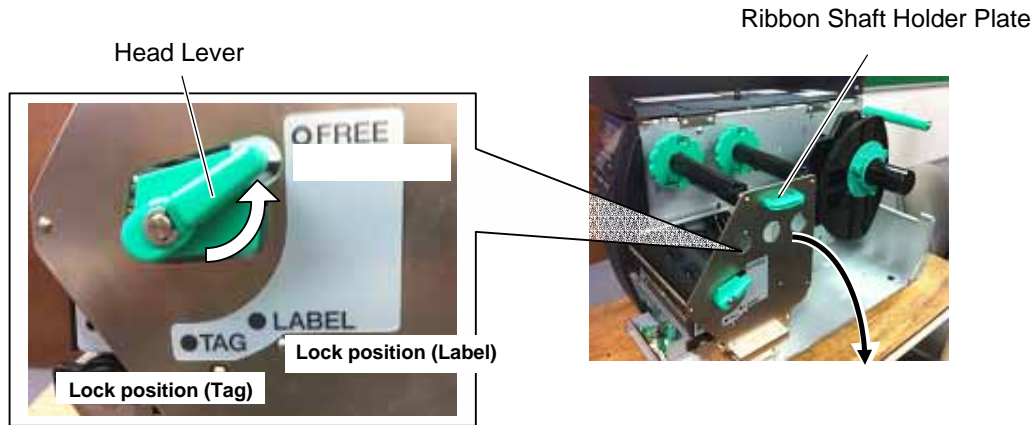
Holder Stopper

B-3x4 Screw

Take-up Spool

Take-up Clip

- 10) Turn the head lever counterclockwise to **Free** position.
- 11) Open the ribbon shaft holder plate.



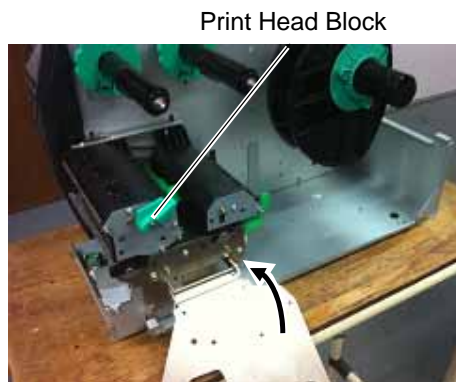
Head Lever

Ribbon Shaft Holder Plate

Lock position (Tag)

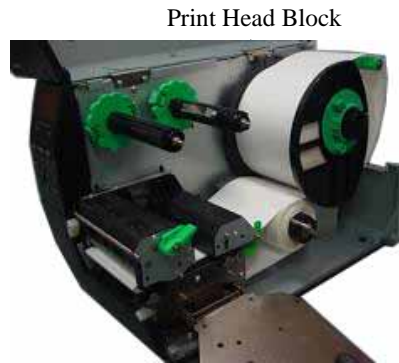
Lock position (Label)

- 12) Raise the print head block until it stops.



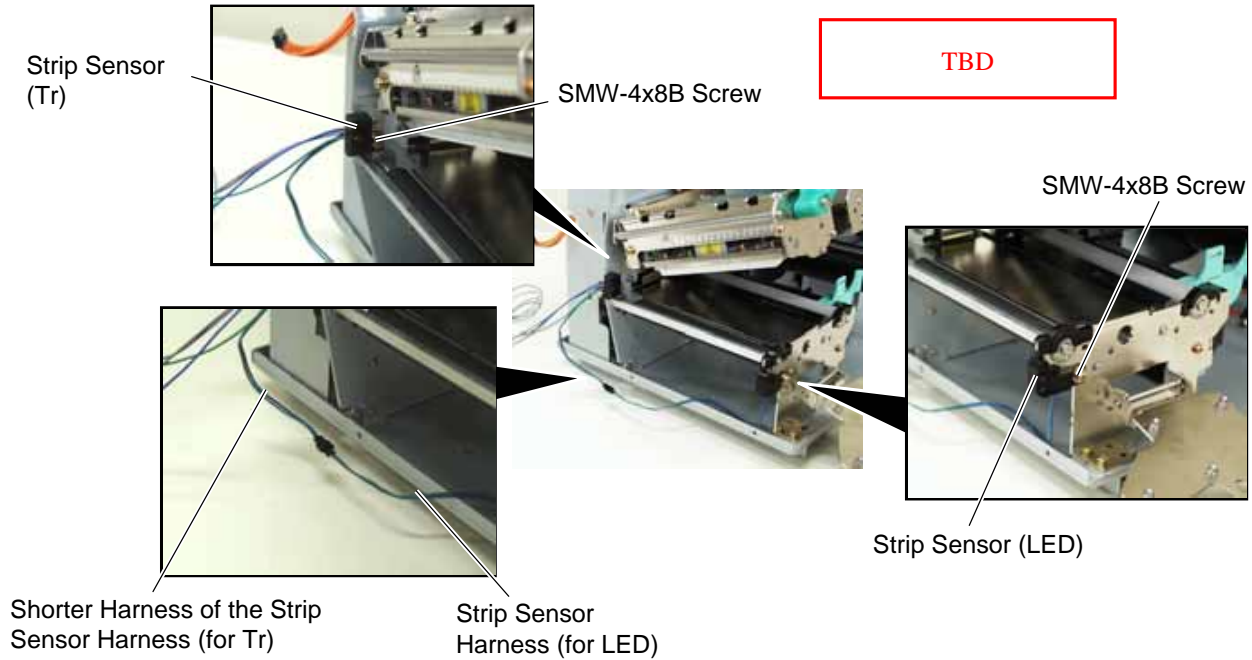
Print Head Block

13) Raise the print head block until it stops.

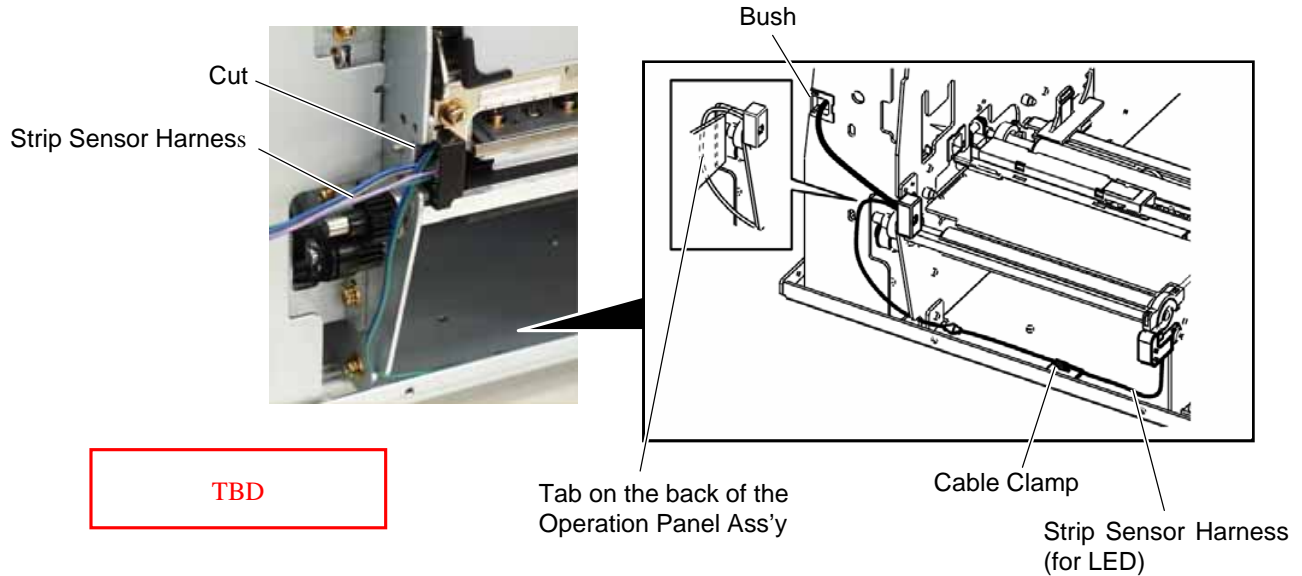


14) Secure the strip sensor (LED) and strip sensor (Tr) to the printer with the M4x6 screws.

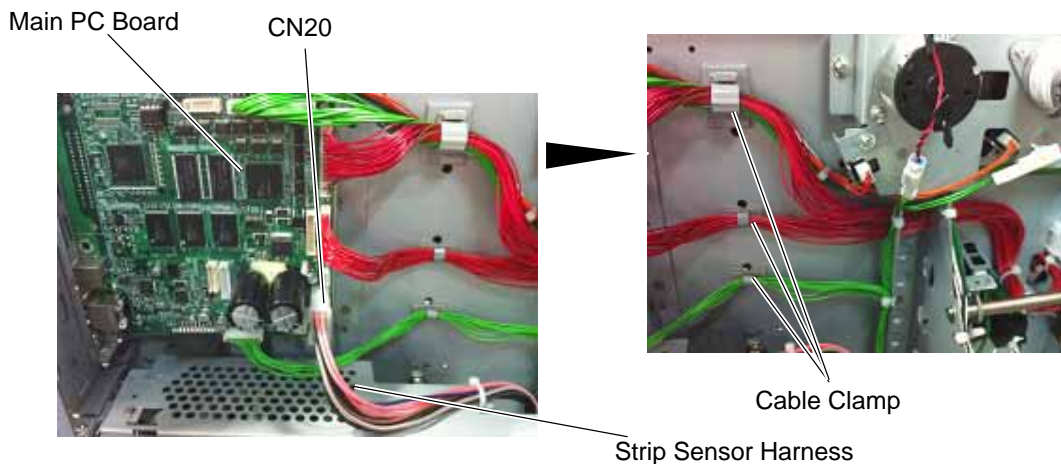
15) Connect the shorter harness of the strip sensor (Tr) to the strip sensor harness (for LED).



- 16) Fix the connected strip sensor harness (for LED) to the base with the cable clamp. While passing the other strip sensor harness through the cut and the bush, reassemble the operation panel ass'y to the printer. Then pass the strip sensor harness over the tab on the back of the operation panel ass'y.



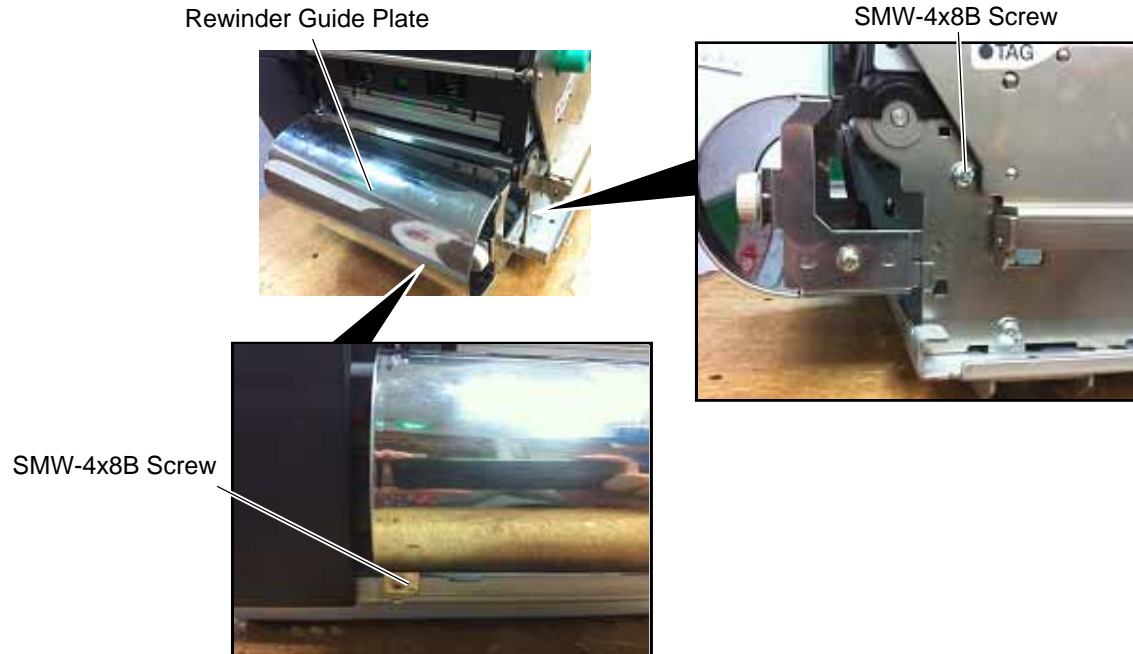
- 17) Fix the strip sensor harness with the three cable clamps and connect it to CN20 on the Main PC board.



- 18) Reassemble the side panel (L) in the reverse order of removal.
 19) Close the print head block and ribbon shaft holder plate.

NOTE: DO NOT excessively push down the print head block to close it. Doing so may cause a failure of the print head block or damage to the print head.

- 20) When using the printer in batch mode or strip mode, attach the front plate removed in step 2).
- 21) When using the printer in built-in rewinder mode, attach the rewinder guide plate to the front of the printer with the two SMW-4x8B screws.



22) Adjustment

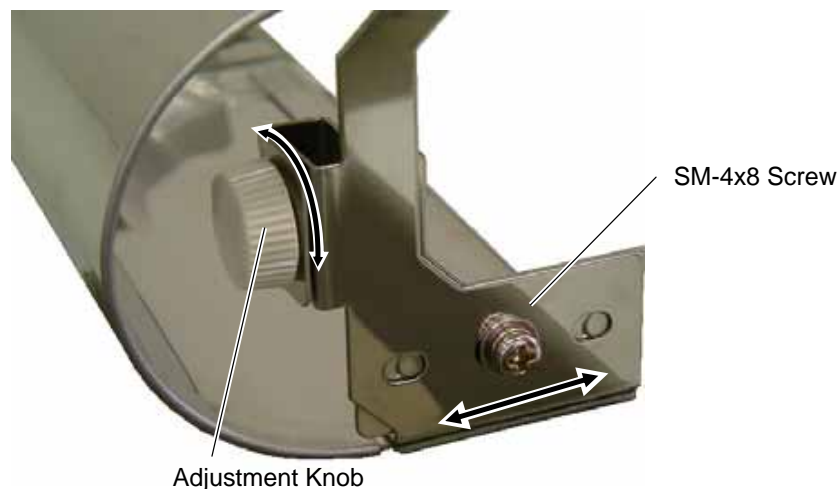
If the label skews when using the built-in rewinder unit, turn the adjustment knob of the rewinder guide plate to correct the media feed. Clockwise turn moves the rewinder guide plate forward and counterclockwise turn moves it backward.

- When labels skew to the right:

Loosen the SM-4x8 screws, turn the adjustment knob clockwise, and tighten the SM-4x8 screw when the rewinder guide plate is positioned correctly.

- When labels skew to the left:






Loosen the SM-4x8 screw, turn the adjustment knob counterclockwise, and tighten the SM-4x8 screw when the rewinder guide plate is positioned correctly.



4.4 RIBBON SAVING MODULE (B-EX904-R-QM-R)

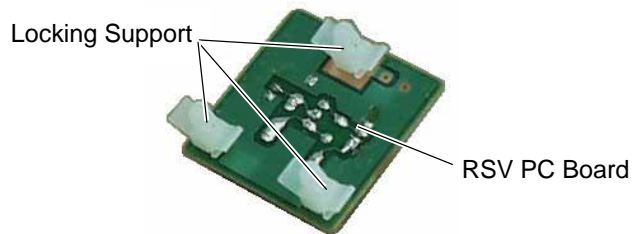
All the following parts are supplied with the kit. Make sure you have all items shown below.

NOTE: The ribbon saving module is standard on the B-EX4T series.

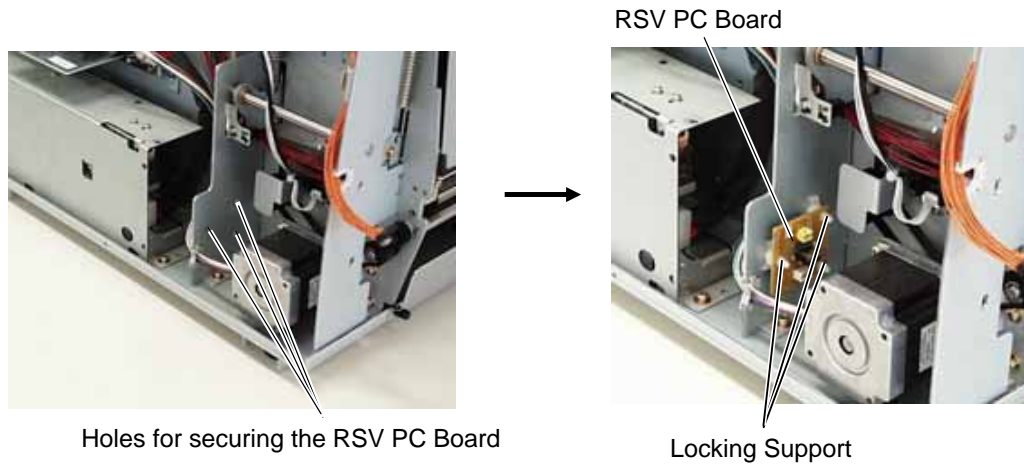
| | | |
|--|---|---|
| <p>Solenoid (1 pc.)</p>  | <p>RSV PC Board (1 pc.)</p>  | <p>Solenoid Harness (1 pc.)</p>  |
| <p>Cable Clamp (1 pc.)</p>  | <p>Locking Support (3 pcs.)</p>  | <ul style="list-style-type: none"> • Installation Manual (1 copy) • SM-4x8 Screw (2 pcs.) |



- 1) Remove the side panel (L) from the printer. (Refer to section 3.2.)
- 2) Remove the operation panel ass'y from the printer. (Refer to section 3.4.)
- 3) Fit the three locking supports into the RSV PC board.

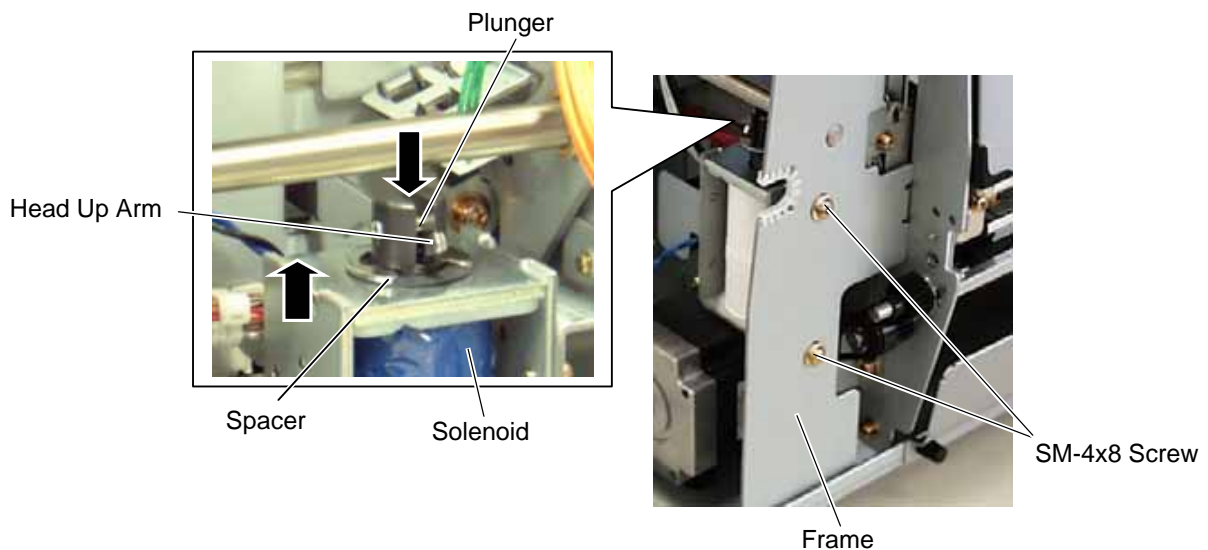


- 4) Secure the RSV PC board to the printer with the locking supports.

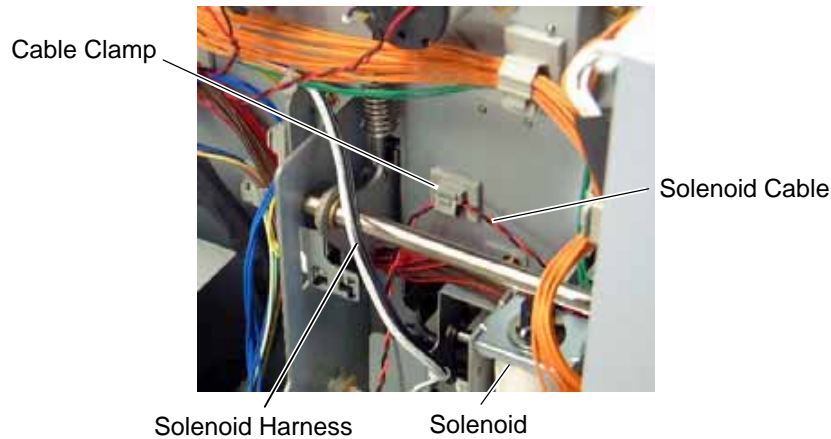


NOTE: Do not push the center of the RSV PC board when attaching it to the printer. Doing so may break the PC board. Hold the locking supports and push them into the holes for securing the RSV PC board.

- 5) Insert folded tag paper (1.5-mm thick) between the print head and the platen, and then turn the head lever to **Lock** position. Insert the head up arm into the plunger of the solenoid. While holding down the head up arm slightly, lift the solenoid. Secure the solenoid to the frame with the two SM-4x8 screws keeping the solenoid in contact with the spacer.

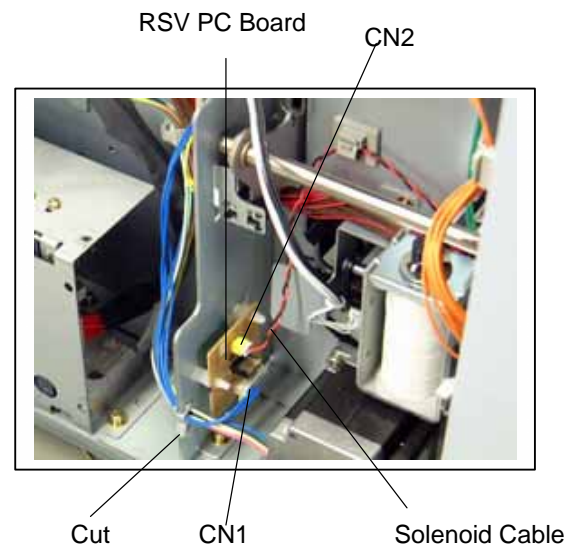
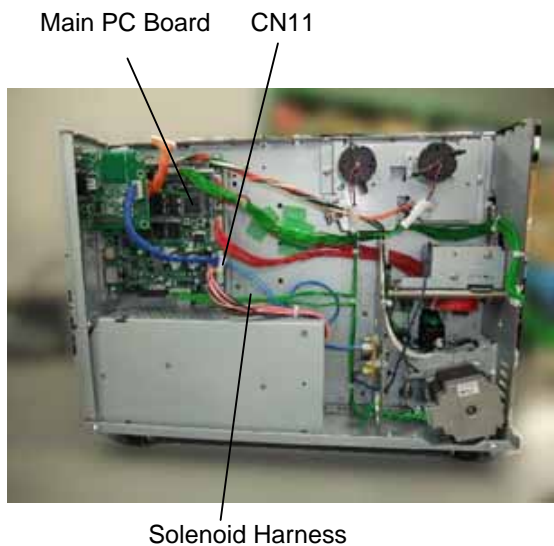


- 6) Attach the cable clamp to the frame of the printer. Fix the solenoid cable with this cable clamp.



NOTE: Be careful not to snag the solenoid harness when running it.

- 7) Connect the solenoid harness to CN1 on the RSV PC board and CN11 on the Main PC board. Pass the solenoid harness through the cut.
- 8) Connect the solenoid cable to CN2 on the RSV PC board.



- 9) After attaching the solenoid, reassemble the operation panel ass'y and the side panel (L) in the reverse order of removal.


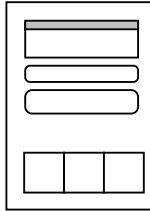

4.5 RTC/USB Host I/F Card (B-EX700-RTC-QM-R)

This optional interface board is provided with the interface port, which allows for the installation of USB devices.

| WARNING! |
|--|
| <p>1. Follow all manual instructions. Failure to do so could create safety hazards such as fire or electrocution.</p> <ul style="list-style-type: none"> Manual instructions must be followed when installing option kits or adding cables to avoid system failures and to insure proper performance and operation. Failure to follow manual instructions or any unauthorized modifications, substitution or change to this product will void the limited product warranty. <p>2. Turn the power off and disconnect the power cord before installing the RTC/USB host I/F card.</p> <p>3. Be careful not to pinch your fingers or hands with the covers.</p> |

Packing List

The following parts are supplied with the kit. Make sure you have all items shown below.

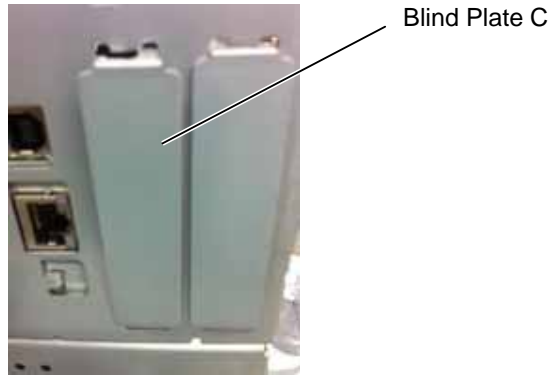
| | | |
|---|--|--|
| RTC/USB host I/F card (1 pc.)  | Installation Manual (1 copy)  | SMW-3x6 Screw (6 pcs.)  |
|---|--|--|

Installation Procedure

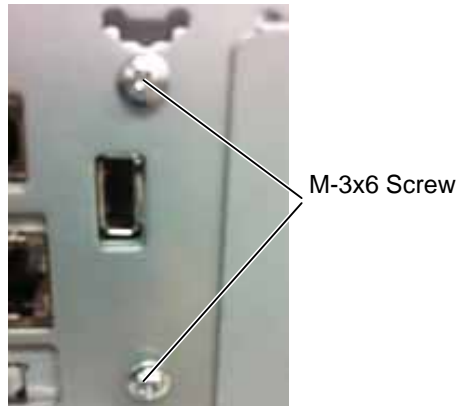
Step 1. Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



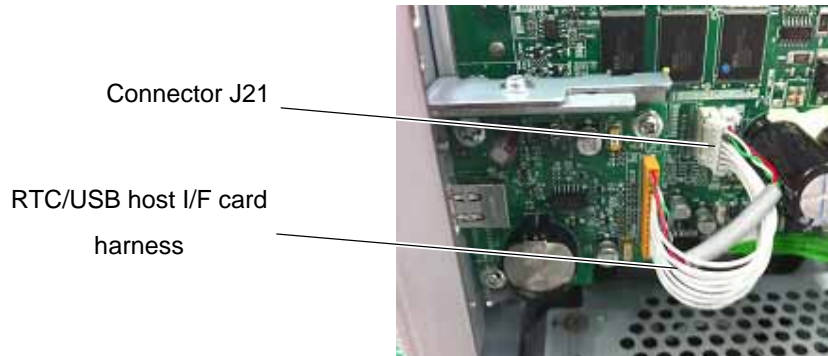
Step 2. Remove the Blind Plate C from the back.



Step 3. Install the B-EX700-RTC-QM-R RTC/USB host I/F card in the printer. And fix the 2 M-3x6 screws from the back.



Step 4. Connect the RTC/USB host I/F card harness to J21 on the Main PC Board.



Step 5. Re-attach the Side Panel (L) to the printer.


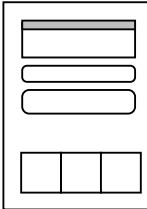

4.6 EXPANSION I/O INTERFACE BOARD (B-EX700-IO-QM-R)

This optional interface board is provided with an expansion I/O interface.

| WARNING! |
|--|
| <p>1. Follow all manual instructions. Failure to do so could create safety hazards such as fire or electrocution.</p> <ul style="list-style-type: none"> Manual instructions must be followed when installing option kits or adding cables to avoid system failures and to insure proper performance and operation. Failure to follow manual instructions or any unauthorized modifications, substitution or change to this product will void the limited product warranty. <p>2. Turn the power off and disconnect the power cord before installing the Expansion I/O Board.</p> <p>3. Be careful not to pinch your fingers or hands with the covers.</p> |

Packing List

The following parts are supplied with the kit. Make sure you have all items shown below.

| | | |
|---|--|--|
| <p>Expansion I/O Board (1 pc.)</p>  | <p>Installation Manual (1 copy)</p>  | <p>SMW-3x6 Screw (3 pcs.)</p>  |
|---|--|--|

Installation Procedure

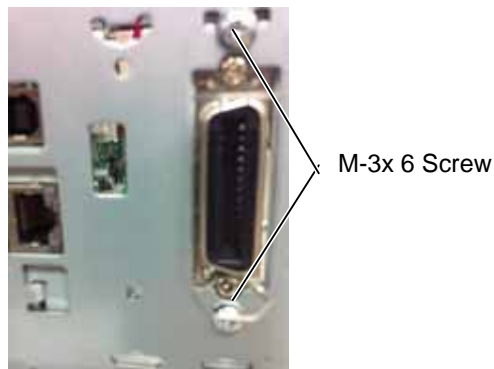
- Step 1. Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



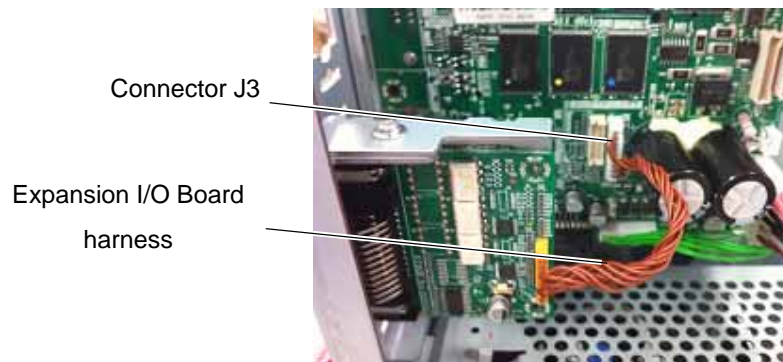
- Step 2. Remove the Blind Plate D from the back.



- Step 3. Install the B-EX700-IO-QM-R Expansion I/O Board in the printer. And fix the 2 M-3x6 screws from the back.



Step 4. Connect the Expansion I/O Board harness to J3 on the Main PC Board.



Step 5. Reassemble the side panel (L) in the reverse order of removal.

Step 6. Perform a loop back check to confirm that the expansion I/O board functions properly.


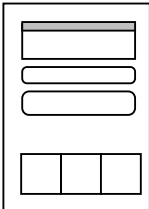

4. 7 WIRELESS LAN BOARD (B-EX700-WLAN-QM-R)

This optional interface board is provided with an expansion I/O interface.

| WARNING! |
|--|
| <p>1. Follow all manual instructions. Failure to do so could create safety hazards such as fire or electrocution.</p> <ul style="list-style-type: none"> Manual instructions must be followed when installing option kits or adding cables to avoid system failures and to insure proper performance and operation. Failure to follow manual instructions or any unauthorized modifications, substitution or change to this product will void the limited product warranty. <p>2. Turn the power off and disconnect the power cord before installing the Expansion I/O Board.</p> <p>3. Be careful not to pinch your fingers or hands with the covers.</p> |

Packing List

The following parts are supplied with the kit. Make sure you have all items shown below.

| | | |
|--|--|--|
| <p>WLAN Board (1 pc.)</p>  | <p>Installation Manual (1 copy)</p>  | <p>SMW-3x6 Screw (6 pcs.)</p>  |
|--|--|--|

Installation Procedure

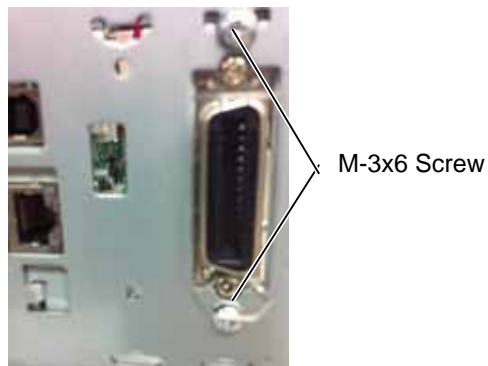
- Step 1. Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



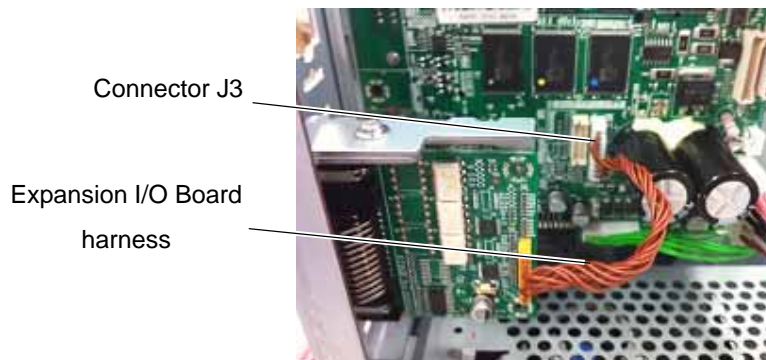
- Step 2. Remove the Blind Plate D from the back.



- Step 3. Install the B-EX700-IO-QM-R Expansion I/O Board in the printer. And fix the 2 M-3x6 screws from the back.



Step 4. Connect the Expansion I/O Board harness to J3 on the Main PC Board.



Step 5. Reassemble the side panel (L) in the reverse order of removal.

Step 6. Perform a loop back check to confirm that the expansion I/O board functions properly.

4.8 PARALLEL INTERFACE card (B-EX700-CEN-QM-R)


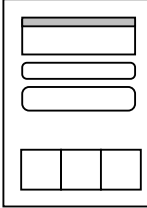

B-EX700-CEN-QM-R is an optional parallel interface card for the B-EX4T/EX6T-QM-R Series.

WARNING!

1. Follow all manual instructions. Failure to do so could create safety hazards such as fire or electrocution.
 - Manual instructions must be followed when installing option kits or adding cables to avoid system failures and to insure proper performance and operation.
 - Failure to follow manual instructions or any unauthorized modifications, substitution or change to this product will void the limited product warranty.
2. Turn the power off and disconnect the power cord before installing the parallel interface card.
3. Be careful not to pinch your fingers or hands with the covers.

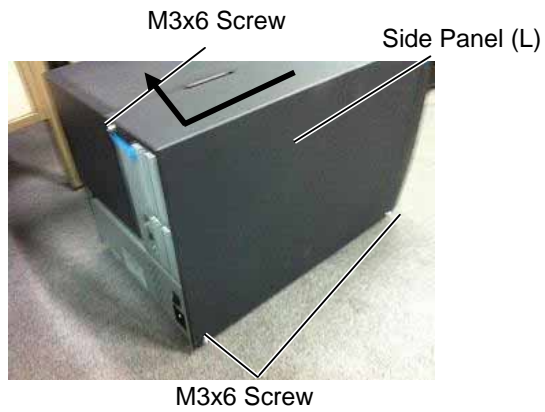
Packing List

The following parts are supplied with the kit. Make sure you have all items shown below.

| | | |
|--|--|---|
| <p>Parallel I/F Card (1 pc.)</p>  | <p>Installation Manual (1 copy)</p>  | <p>-3x6 Screw (3 pcs.)</p>  |
|--|--|---|

Installation Procedure

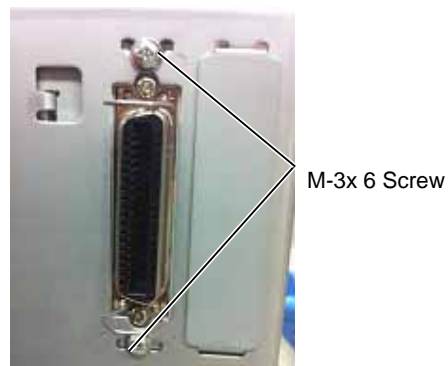
- Step 1. Remove the three M3x6 screws from the side panel (L). Move the side panel (L) to the back and push up it to remove.



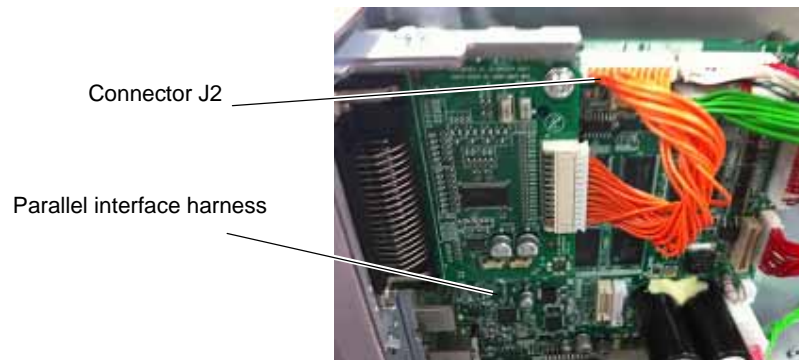
- Step 2. Remove the Blind Plate A from the back.



- Step 3. Install the B-EX700-CEN-QM-R Parallel I/F card in the printer. And fix the 2 M-3x6 screws from the back.



Step 4. Connect the parallel interface harness to J2 on the Main PC Board.



Step 5. Re-attach the Side Panel (L) to the printer.

5. SYSTEM MODE

The system mode can be entered by the following procedure from printer power off condition.

- Press [FEED] key and [PAUSE] key at the same time
- Press [MODE] Key

In this mode, the printer self-test operation and parameter setting operation are performed.

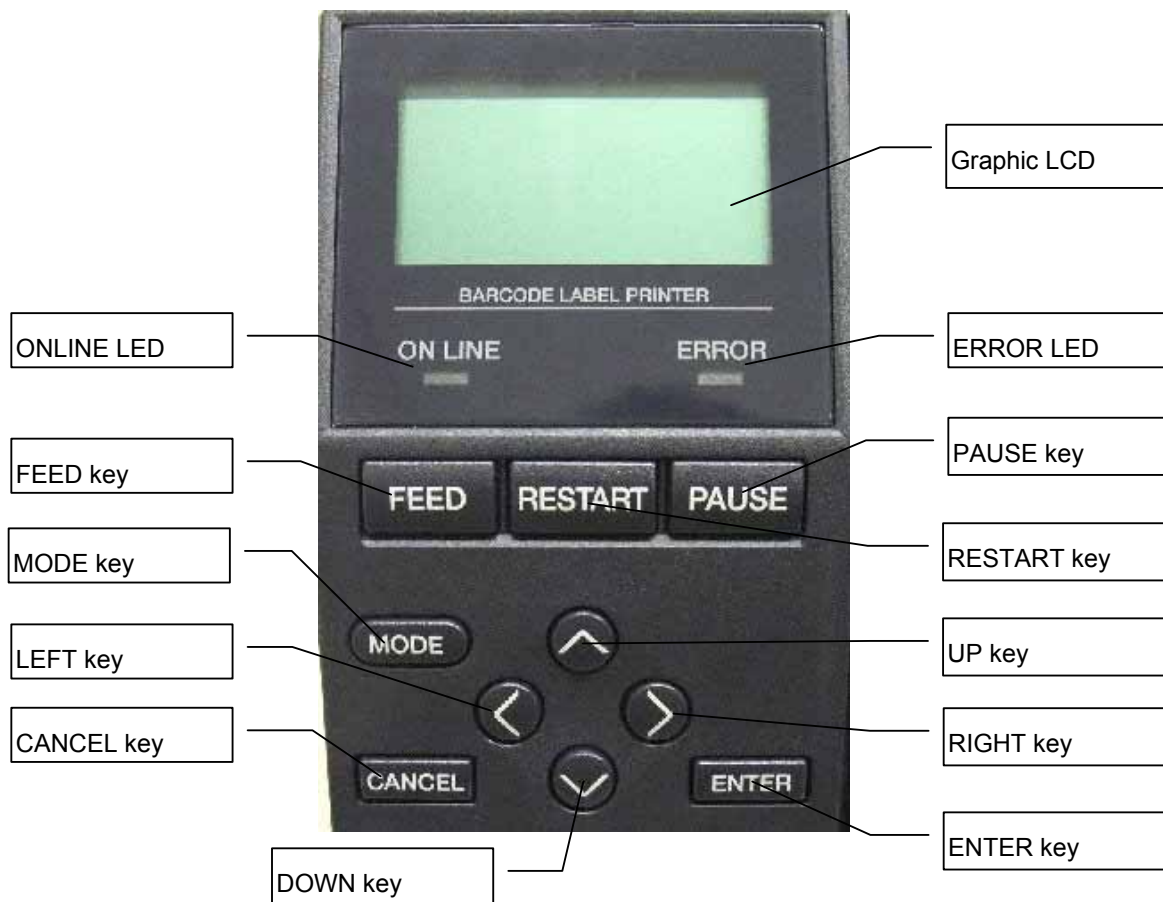
When displaying top menu, main firmware version is shown at right side of title.

The language displayed on the panel is Japanese if Japanese is selected by language setting and English if English, German, French, Dutch, Spanish, Italian or Portuguese is selected.

5.1 OPERATION PANEL

The figure below illustrates the Operation Panel and key functions.

The figure below illustrates the Operation Panel and key functions.



The LCD Message Display shows messages in alphanumeric characters and symbols to indicate the printer's status. Up to 16 characters in 2 lines can be displayed.

There are three LEDs on the Operation Panel.

| LED | Illuminates when... |
|---------|------------------------------------|
| POWER | The printer is turned on. |
| ON LINE | The printer is ready to print. |
| ERROR | Any error occurs with the printer. |

In System Mode, the keys function as described below.

| Key | Compatible Key | Function |
|----------|--------------------|---|
| [MODE] | Non | Display top menu without saving setting. |
| [CANCEL] | [FEED] + [RESTART] | Display upper menu without saving setting. |
| [ENTER] | [PAUSE] | Display next menu. |
| [UP] | [FEED] | Move cursor up. Not move when cursor in the upset position. |
| [DOWN] | [RESTART] | Move cursor down. Not move when cursor is in the lowest position. |
| [LEFT] | Non | No function. |
| [RIGHT] | Non | No function |

5.2 OVERVIEW

System Mode consists of nine main menus:

| | |
|---------------|---|
| DIAG. | Perform self diagnostics test and print result, print head failure test. |
| PARAMETER SET | Set the parameter for each function of printer. |
| ADJUST SET | Adjust printer mechanism position and sensor. |
| TEST PRINT | Perform slant line printing, character printing and barcode printing. |
| SENSOR ADJUST | Display outer temperature and head temperature and adjust each paper sensor. |
| RAM CLEAR | Clear maintenance counter and parameter. |
| INTERFACE | Set interface setting like network, USB, RS232C and parallel. |
| BASIC | Set the function of basic program when it is loaded printer. |
| FOR FACTORY | Set factory default. |
| RFID | Set RFID parameter. |
| RTC | Set date&time and time which is reflected for printing. |
| Z-MODE | Same as BASIC. It is not displayed if the model is JA. |
| USB MEMORY | Load the firmware which is stored in USB memory and save information to USB memory. |
| RESET | Restart the printer. |

5.3 SELF-DIAGNOSTIC TEST

■ Outline of Self-Diagnostic Test

In the Self-Diagnostic Test mode, the printer checks and prints out the printer system information such as the sensor or interface, and the Maintenance Counter. Also it makes the print head broken element check.

The **Self-Diagnostic Test** contains the following sub menus:

DIAG. menu item list

| | |
|---------------------------|---------------------------------------|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <1> | Diagnostics / <1>DIAG. |
| | Counter, Parameter / MAINTENANCE CONT |
| | Auto Diagnostics / AUTO DIAGNOSTIC |
| | Head broken dot check / HEAD CHECK |

5.3.1 Counter, Parameter/ MAINTENANCE COUNT


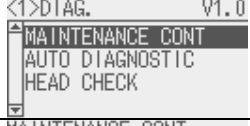
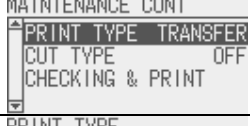
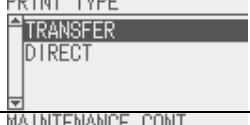
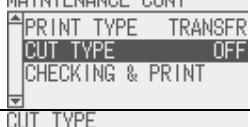

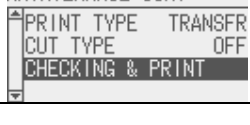
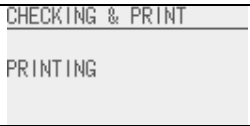
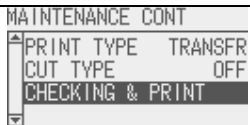
The MAINTENANCE COUNT print procedure of DIAG. is described.

The menu layer from DIAG. to MAINTENANCE COUNT is below.

| | |
|---------------------------|---------------------------------------|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <1> | Diagnostics / <1>DIAG. |
| | Counter, Parameter / MAINTENANCE CONT |
| | Print method / PRINT TYPE |
| | Thermal transfer / TRANSFR |
| | Direct thermal / DIRECT |
| | Cut type / CUT TYPE |
| | Disable / OFF |
| | Enable / ON |
| | Print/ CHECKING & PRINT |

If error occur during printing, the error message is displayed, the error LED turns on and the onlineLED turns off. The erro can be canceled by [ENTER], [CANCEL] or [MODE] key, but printer did not perform re^printing.

- **Menu operation procedure example**

| English | Procedure |
|--|---|
| | <p>Press [FEED] key and [RESTART] key when turning on the printer.</p> <p>Display 'System Mode / SYSTEM MODE,'.</p> |
|  <pre> SYSTEM MODE V1.0 <1><DIAG. <2>PARAMETER SET <3>ADJUST SET <4>TEST PRINT </pre> | <p>Select <1>Diagnostics/<1>DIAG., and press [ENTER] Key.</p> <p>Display '<1>Diagnostics/<1>DIAG.' menu.</p> |
|  <pre> <1><DIAG. V1.0 MAINTENANCE CONT AUTO DIAGNOSTIC HEAD CHECK </pre> | <p>Select 'Counter, Parameter/MAINTENANCE CONT,' and press [ENTER] Key.</p> <p>Display 'Counter, Parameter/MAINTENANCE CONT,' menu.</p> |
|  <pre> MAINTENANCE CONT PRINT TYPE TRANSFR CUT TYPE OFF CHECKING & PRINT </pre> | <p>Select 'Print method / PRINT TYPE,' and press [ENTER] Key.</p> <p>Display 'Print method / PRINT TYPE,' menu.</p> |
|  <pre> PRINT TYPE TRANSFR DIRECT </pre> | <p>Setting printing method.</p> <p>Display 'Counter, Parameter/MAINTENANCE CONT,' menu by pressing [ENTER].</p> |
|  <pre> MAINTENANCE CONT PRINT TYPE TRANSFR CUT TYPE OFF CHECKING & PRINT </pre> | <p>Press [DOWN] Key, select 'Cut type/ CUT TYPE,' and press [ENTER] Key.</p> <p>Display 'Cut type / CUT TYPE,' menu.</p> |
|  <pre> CUT TYPE OFF ON </pre> | <p>Setting 'Cut type / CUT TYPE,'.</p> <p>Display 'Counter, Parameter/MAINTENANCE CONT,' menu by pressing [ENTER].</p> |
|  <pre> MAINTENANCE CONT PRINT TYPE TRANSFR CUT TYPE OFF CHECKING & PRINT </pre> | <p>Press [DOWN] Key, select 'Print / CHECKING & PRINT,' and press [ENTER] Key.</p> <p>Print 'Counter, Parameter/MAINTENANCE CONT,'.</p> |
| Printing | |
|  <pre> CHECKING & PRINT PRINTING </pre> | <p>Display "PRINTING".</p> |
| Normal printing | |
|  <pre> MAINTENANCE CONT PRINT TYPE TRANSFR CUT TYPE OFF CHECKING & PRINT </pre> | <p>Display 'Counter, Parameter/MAINTENANCE CONT,' menu.</p> |
| Print error occur | |
| | <p>Display the error message and stop issuing.</p> <p>The error LED turns on and the online LED turns off.</p> <p>Display 'Counter, Parameter/MAINTENANCE CONT,' menu by pressing [ENTER] Key or [CANCEL] Key.</p> <p>The error LED turns off and the online LED turns on.</p> <p>After recovery from error, printer does not start printing automatically.</p> |

• COUNTER PARAMETE PRINT CONTENTS

```

<< COUNTER >>
TOTAL FEED 0.0km [QM]
FEED 0.0km
FEED1 0.0km
FEED2 0.0km
FEED3 0.0km
FEED4 0.0km
PRINT 0.0km
PRINT1 0.0km
PRINT2 0.0km
PRINT3 0.0km
PRINT4 0.0km
CUT 0
HEAD U/D 0
RIBBON 0h
SOLENOID 0h
232C ERR 0
SYSTEM ERR 0
POWER FAIL 0
<< ADJUST >>
[PC] [KEY]
FEED +0.0mm FEED +0.0mm
CUT +0.0mm CUT +0.0mm
BACK +0.0mm BACK +0.0mm
TONE(T) +0step TONE(T) +0step
TONE(D) +0step TONE(D) +0step
RBN(FW) +0 RBN(FW) +0
RBN(BK) +0 RBN(BK) +0
X ADJ. +0.0mm
THRESHOLD(R) 0.0V
THRESHOLD(T) 0.0V
<< PARAMETER SETTINGS >>
MEDIA LOAD [STD]
FORWARD WAIT [ON] +0.0mm [MODE1]
HU CUT/RWD. [OFF]
RIBBON SAVE [ON:TAG]
PRE PEEL OFF [OFF]
BACK SPEED [STD]
AUTO CALIB [OFF]
FONT [PC-850] [0]
CODE [AUTO]
PEEL OFF STATUS [ON]
USB I/F STATUS [OFF]
FEED KEY [FEED]
KANJI [TYPE1]
EURO CODE [B0]
AUTO HD CHK [OFF]
WEB PRINTER [OFF]
RIBBON NEAR END [OFF]
EX. I/O MODE [TYPE1]
LBL/RBN END [TYPE1]
MAXI CODE SPEC. [TYPE1]
XML [STD]
THRESHOLD SEL(R) [MANUAL SET]
THRESHOLD SEL(T) [MANUAL SET]
ENERGY TYPE(T) [Semi regin1]
ENERGY TYPE(D) [Standard]
POWER SAVE TIME [15min]
BASIC [OFF]
BASIC TRACE [OFF]
<< PANEL >>
MESSAGE [ENGLISH]
MACHINE NAME [ON]
PRINT PAGE [ON]
IP ADDRESS [ON]
CONTRAST [40]
SYSTEM PASSWORD [OFF]
<< STORAGE AREA >>
TTF AREA [ OKB]
EXT CHR AREA [ OKB]
BASIC AREA [ OKB]
PC SAVE AREA [ OKB]
    
```

```

<< USB >>
SERIAL NUMBER [DISABLE]
[XXXXXXXXXXXX]
<< RS-232C >>
SPEED [9600]
DATA LENGTH [8]
STOP BIT [1]
PARITY [EVEN]
CONTROL [XON+READY AUTO]
<< CENTRO >>
ACK/BUSY [TYPE1]
INPUT PRIME [ON]
PLUG & PLAY [OFF]
<< LAN/WLAN >>
LAN/WLAN [OFF]
SNMP [OFF]
PRTR IP ADDRESS [192.168.010.020]
GATE IP ADDRESS [000.000.000.000]
SUBNET MASK [255.255.255.000]
SOCKET PORT [OFF] [08000]
DHCP [OFF]
DHCP CLIENT ID [FFFFFFFFFFFFFFFF]
[FFFFFFFFFFFFFFFF]
[FFFFFFFFFFFFFFFF]
[FFFFFFFFFFFFFFFF]
[FFFFFFFFFFFFFFFF]
[FFFFFFFFFFFFFFFF]
[FFFFFFFF]
DHCP HOST NAME [ABCDEFGHJKLMNPQRST]
[UVWXYZ123456]
WLAN STANDARD [11b/g]
WLAN MODE [INFRASTRUCTURE]
ESS ID [ ]
ENCRYPT [OFF]
WPA MODE [OFF]
AUTH [OPEN SYSTEM]
DEFAULT KEY [1]
802.1X SUPPLICANT [OFF]
802.11b CHANNEL [01]
802.11b BAUD RATE [11M]
802.11g CHANNEL [01]
802.11g BAUD RATE [54M]
POWER SAVE [ON]
WINS [OFF]
WINS IP ADDRESS [000.000.000.000]
LPR [OFF]
<< RFID >>
MODULE [NONE]
TAG TYPE [NONE ]
RF CHANNEL [AUTO]
ADJUST RETRY [+00mm]
ISSUE RETRY [ 3labels]
READ RETRY [ 5times] [4.0sec]
WRITE RETRY [ 5times] [4.0sec]
POWER LEVEL [ 0]
Q VALUE [ 0]
AGC THRESHOLD [ 0]
WRITE AGC [ 0]
RETRY MIN AGC [ 0]
TAG CHECK [PASSWORD] [ON] [ON]
MULTI WRITE [OFF]
WRITE OK TAGS 9999999
VOID PRINT TAGS 9999999
<< RTC >>
BATTERY CHECK [ON]
RENEWAL [BATCH]
    
```

Print condition:

| | | |
|----------------|------------------------|------|
| Label length | 490mm | |
| Print method | Setting by user | |
| Sensor type | Non | |
| Speed | 203dpi | 6ips |
| | 305dpi | 5ips |
| Issuing number | 1 piece | |
| Issuing mode | Setting by user | |
| Other | No mount winding motor | |

<< COUNTER >>

| Item | Content | Range |
|---|--|-----------------|
| Count condition | | |
| TOTAL FEED | Total label distance covered (cannot be cleared) | 0.0 ~ 3200.0 km |
| Counts when the paper feed motor are driven to feed a paper or print. (Counts also during a reverse feed operation.) When the power is off, the label distance of 50.0 cm or less may be rounded down and backed up. | | |
| FEED | Label distance covered | 0.0 ~ 3200.0 km |
| Counts when the paper feed motor are driven to feed a paper or print. (Counts also during a reverse feed operation.) When the power is off, the label distance of 50.0 cm or less may be rounded down and backed up. | | |
| FEED1 ~ FEED4 | Label distance covered historical | 0.0 ~ 3200.0 km |
| The label historical distance. | | |
| PRINT | Print distance | 0.0 ~ 200.0 km |
| Counts while printing. (Counting is not performed during reverse feed operation.) B-EX4T1-G: When the power is off, the print distance of 8.2 m or less is rounded down and backed up. B-EX4T1-T: When the power is off, the print distance of 5.5 m or less is rounded down and backed up. | | |
| PRINT1 ~ PRINT4 | Print distance historical | 0.0 ~ 3200.0 km |
| The historical print distance. | | |
| CUT | Cut count | 0 ~ 1000000 |
| Every cut operation is counted. When the power is off, a cut count of 31 or less is rounded down and backed up. | | |
| HEAD U/D | Head up/down count | 0 ~ 2000000 |
| Counts head up/down operations using the ribbon saving solenoid. (Combination of up and down operations is counted as one.) When the power is off, an up/down count of 31 or less is rounded down and backed up. | | |
| RIBBON | Ribbon motor drive time | 0 ~ 2000 Hour |
| Counts when the ribbon motor is driven to feed a paper or print. (Counts also during a reverse feed operation.) For B-EX4T1-G: When the power is off, a drive time of 32 seconds or less is rounded down and backed up. For B-EX4T1-T: When the power is off, a drive time of 27 seconds or less is rounded down and backed up. | | |
| SOLENOID | Head-up solenoid drive time | 0 ~ 1000 Hour |
| Counts when the ribbon saving operation is performed. For B-EX4T1-G: When the power is off, a drive time of 32 seconds or less is rounded down and backed up. For B-EX4T1-T: | | |

| | | |
|--|------------------------------------|---------|
| When the power is off, a drive time of 27 seconds or less is rounded down and backed up. | | |
| 232C ERR | RS-232C hardware error count | 0 ~ 255 |
| Counts when a parity error or a framing error occurs. * When data of several bytes is transmitted continuously, counting is performed per byte. | | |
| SYSTEM ERR | System error count | 0 ~ 15 |
| Counts when a system error occurs. | | |
| POWER FAIL | Momentary power interruption count | 0 ~ 15 |
| Counts when a momentary power interruption occurs. | | |

<< ADJUST >>

| Item | Content | Remark |
|--------------|--|------------------------|
| [PC]FEED | Feed fine adjustment | -50.0mm ~ +50.0mm (*1) |
| CUT | Cut position (or strip position) fine adjustment | -50.0mm ~ +50.0mm (*1) |
| BACK | Back feed fine adjustment | -9.9mm ~ +9.9mm (*1) |
| TONE(T) | Print density fine adjustment (Thermal transfer print mode) | -10 ~ +10step |
| TONE(D) | Print density fine adjustment (Direct thermal print mode) | -10 ~ +10step |
| RBN(FW) | Ribbon motor drive voltage fine adjustment (Rewind) | -15 ~ +10step |
| RBN(BK) | Ribbon motor drive voltage fine adjustment (Back tension) | -15 ~ +10step |
| [KEY]FEED | Feed fine adjustment | -50.0mm ~ +50.0mm |
| CUT | Cut position (or strip position) fine adjustment | -50.0mm ~ +50.0mm |
| BACK | Back feed fine adjustment | -9.5mm ~ +9.5mm |
| TONE(T) | Print density fine adjustment (Thermal transfer print mode) | -20 ~ +10step |
| TONE(D) | Print density fine adjustment (Direct thermal print mode) | -20 ~ +10step |
| RBN(FW) | Ribbon motor drive voltage fine adjustment (Rewind) | -15 ~ +10step |
| RBN(BK) | Ribbon motor drive voltage fine adjustment (Back tension) | -15 ~ +10step |
| X ADJ. | X-coordinate fine adjustment | -99.5mm ~ +99.5mm |
| THRESHOLD<R> | Reflective sensor manual threshold fine adjustment | 0.0V ~ 4.0V |
| THRESHOLD<T> | Transmissive sensor manual threshold fine adjustment | 0.0V ~ 4.0V |

NOTES: For B-EX4T1-G, "x.3mm" is printed as maintenance counter regardless the selection "x.2 mm" or "x.3mm" since head resolution is 8 dots/mm. The selection of "x.7mm" and "x.8mm" is same manner.

<< PARAMETER SETTINGS >>

| Item | Content | Print value | |
|--------------|---|-----------------|---|
| MEDIA LOAD | Media loading | OFF | Disable |
| | | STD | Feed detected gap/mark to stop position. |
| | | ECO | Feed gap/mark between head and sensor to stop position. |
| | | ECO+BFeed | Perform back feed after completion of ECO. |
| FORWARD WAIT | Forward feed standby after an issue | ON | Performed (A fine adjustment value for the stop position is also printed.) |
| | | OFF | Not performed |
| FW/BK ACT. | Forward feed standby action | MODE1 | Stops after 13.7-mm forward feed. |
| | | MODE2 | Stops after 6-mm back feed and 3-mm forward feed. (Only when the cut mode, thermal transfer, and feed gap sensor are selected.) In other cases, the printer stops after 13.7-mm forward feed. |
| HU CUT/RWD. | Head-up operation in cut issue mode, or use of the rewinder | ON | Head-up operation is performed, or the rewinder is used. |
| | | OFF | Head-up operation is not performed, or the rewinder is not used. |
| RBN SAVE | Ribbon saving system setting | ON(TAG) | Used when the head lever position is "TAG" |
| | | ON(LBL) | Used when the head lever position is "LABEL". |
| | | OFF | Not used |
| PRE PEEL OFF | Pre-peel-off process setting | ON | Pre-peel-off operation is performed. |
| | | OFF | Pre-peel-off operation is not performed. |
| BACK SPEED | Back feed speed setting | STD | 3ips |
| | | LOW | 2ips |
| AUTO CALIB | Auto calibration setting | OFF | Auto calibration is not preformed. |
| | | ON TRANS. | Auto calibrating is performed by transmissive sensor. |
| | | ON REFLECT | Auto calibrating is performed by reflective sensor. |
| | | ON ALL | Auto calibrating is performed by both sensor. |
| | | ON TRANS.+Bfeed | Perform back feed after movement of ON TRANS. |

| | | | |
|-----------------|-------------------------------------|------------------|---|
| | | ON REFLECT+Bfeed | Perform back feed after movement of ON REFLECT. |
| | | ON ALL+Bfeed | Perform back feed after movement of ON ALL. |
| FONT | Character code selection | PC-850 | PC-850 |
| | | PC-852 | PC-852 |
| | | PC-857 | PC-857 |
| | | PC-8 | PC-8 |
| | | PC-851 | PC-851 |
| | | PC-855 | PC-855 |
| | | PC-1250 | PC-1250 |
| | | PC-1251 | PC-1251 |
| | | PC-1252 | PC-1252 |
| | | PC-1253 | PC-1253 |
| | | PC-1254 | PC-1254 |
| | | PC-1257 | PC-1257 |
| | | LATIN9 | LATIN9 |
| | | PC-866 | PC-866 |
| | | Arabic | Arabic |
| | | UTF-8 | UTF-8 |
| | Font "0" selection | 0 | No slash used |
| | | Ø | Slash used |
| CODE | Control code type | AUTO | Automatic selection |
| | | ESC LF NUL | ESC LF NUL method |
| | | { } | { } method |
| | | xx oo □□ | Any set code (Described in hex. code) |
| PEEL OFF STATUS | Peel-off wait status selection | ON | Selected |
| | | OFF | Not selected |
| USB I/F STATUS | USB interface status | ON | Send |
| | | OFF | Not send |
| FEED KEY | [FEED] key function setting | FEED | One label is fed. |
| | | PRINT | Data in the image buffer is printed on one label. |
| KANJI | Kanji code type | TYPE1 | For WINDOWS codes |
| | | TYPE2 | For original codes |
| EURO CODE | Euro code setting | | |
| AUTO HD CHK | Automatic broken dots check setting | ON | Automatic broken dots check is performed. |
| | | OFF | Automatic broken dots check is not performed. |
| WEB PRINTER | Web printer function setting | ON | Enabled. |
| | | OFF | Disabled. |
| RIBBON NEAR END | Ribbon near end detection setting | 30m | Ribbon near end state is detected when the remaining ribbon length is approximately 30 m. |
| | | 70m | Ribbon near end state is detected when the remaining ribbon length is approximately 70 m. |
| | | OFF | Ribbon near end state is not detected. |
| EX.I/O MODE | Expansion I/O operation mode | TYPE1 | Standard mode. |
| | | TYPE2 | In-line mode. |

| | | | |
|------------------|---|-----------------|--|
| LBL/RBN END | Label end/ribbon end process setting | TYPE1 | When a label end or ribbon end state is detected, the printer stops even if it is printing. |
| | | TYPE2 | When a label end or ribbon end state is detected, the printer prints the current label as far as possible, then stops. |
| MAXI CODE SPEC. | MaxiCode specification setting | TYPE1 | Compatible with the current version |
| | | TYPE2 | Special specification |
| XML | XML function setting | OFF | Disabled. |
| | | STD | Standard specification. |
| | | ORACLE | Specification for Oracle |
| | | SAP | Specification for SAP |
| | | STD EXTERNAL | Standard specification (use external memory) |
| | | ORACLE EXTERNAL | Specification for Oracle (use external memory) |
| | | SAP EXTERNAL | Specification for SAP (use external memory) |
| THRESHOLD SEL(R) | Threshold selection for reflective sensor | MANUAL SET | Manual setting takes priority. |
| | | COMMAND SET | Command specified. |
| THRESHOLD SEL(T) | Threshold selection for transmissive sensor | MANUAL SET | Manual setting takes priority. |
| | | COMMAND SET | Command specified. |
| ENERGY TYPE(T) | Energy control for thermal transfer print | Semi regin1 | Semi regin 1. |
| | | Semi regin2 | Semi regin 2. |
| | | Regin1 | Regin 1. |
| | | Regin2 | Regin 2. |
| | | Reserve1 | Reserved. |
| | | Reserve2 | Reserved. |
| | | Reserve3 | Reserved. |
| | | Reserve4 | Reserved. |
| | | Reserve5 | Reserved. |
| ENERGY TYPE(D) | Energy control for direct thermal print | Standard | Standard. |
| | | Reserve1 | Reserved. |
| | | Reserve2 | Reserved. |
| | | Reserve3 | Reserved. |
| | | Reserve4 | Reserved. |
| | | Reserve5 | Reserved. |
| | | Reserve6 | Reserved. |
| | | Reserve7 | Reserved. |
| | | Reserve8 | Reserved. |
| POWER SAVE TIME | Time to switch to power saving mode | | |
| | | | |
| BASIC | Basic interpreter setting | ON | Basic interpreter is enabled. |
| | | OFF | Basic interpreter is disabled. |

| | | | |
|-------------|---------------------------------|-----|--------------------|
| BASIC TRACE | Basic interpreter trace setting | ON | Trace is enabled. |
| | | OFF | Trace is disabled. |

<< PANEL >>

| Item | Content | Print value | |
|-----------------|---|-------------|-----------------------|
| MESSAGE | Language selection for LCD messages | ENGLISH | English |
| | | GERMAN | German |
| | | FRENCH | French |
| | | DUTCH | Dutch |
| | | SPANISH | Spanish |
| | | JAPANESE | Japanese |
| | | ITALIAN | Italian |
| | | PORTUGUESE | Portuguese |
| MACHINE NAME | LCD detail setting, machine name on/off selection | ON | Display. |
| | | OFF | Not display. |
| PRINT PAGE | LCD detail setting, print number on/off | ON | Display. |
| | | OFF | Not display. |
| IP ADDRESS | LCD detail setting IP address on/off | ON | Display. |
| | | OFF | Not display. |
| CONTRAST | LCD contrast | | |
| SYSTEM PASSWORD | Password for system mode | ON | Password is enabled. |
| | | OFF | Password is disabled. |

<< STORAGE AREA >>

| Item | Content | Print value | |
|--------------|-------------------------------------|--------------|---------------|
| TTF AREA | TrueType Font saving area size | 0KB ~ 3072KB | (128KB units) |
| EXT CHR AREA | Download character saving area size | 0KB ~ 3072KB | (128KB units) |
| BASIC AREA | Basic file saving area size | 0KB ~ 3072KB | (128KB units) |
| PC SAVE AREA | PC save area size | 0KB ~ 3072KB | (128KB units) |

<< USB >>

| Item | Content | Print value | |
|---------------|----------------------------------|-------------|-----------|
| SERIAL NUMBER | USB serial number enable/disable | ENABLE | Enabled. |
| | | DISABLE | Disabled. |
| | USB serial number | | |

<< RS-232C >>

| Item | Content | Print value | |
|------------|-------------------------------|-------------|-----------|
| SPEED | Communication speed selection | 2400 | 2400bps |
| | | 4800 | 4800bps |
| | | 9600 | 9600bps |
| | | 19200 | 19200bps |
| | | 38400 | 38400bps |
| | | 115200 | 115200bps |
| DATA LENG. | Data length selection | 7 | 7bit |
| | | 8 | 8bit |
| STOP BIT | Stop bit length selection | 1 | 1bit |

| | | | |
|---------|---------------------------------------|----------------|--|
| | | 2 | 2bit |
| PARITY | Parity selection | NONE | Non parity. |
| | | ODD | Odd parity. |
| | | EVEN | Even parity. |
| CONTROL | Transmission control method selection | XON/XOFF | XON/XOFF protocol (No XON output when the power is on, no XOFF output when the power is off) |
| | | READY/BUSY | READY/BUSY (DTR) protocol (No XON output when the power is on, no XOFF output when the power is off) |
| | | XON+READY AUTO | XON/XOFF + READY/BUSY (DTR) protocol (XON output when the power is on, XOFF output when the power is off) |
| | | XON/XOFF AUTO | XON/XOFF protocol (XON output when the power is on, XOFF output when the power is off) |
| | | READY/BUSY RTS | RTS protocol (No XON output when the power is on, no XOFF output when the power is off) |

<< **CENTRO** >>

| Item | Content | Print value | |
|-------------|---|-------------|---|
| ACK/BUSY | Centronics ACK/BUSY timing setting | TYPE1 | The ACK signal is sent to match the rising edge of ACK signal and the falling edge of the BUSY signal. |
| | | TYPE2 | The ACK signal is sent to match the falling edge of ACK signal and the falling edge of the BUSY signal. |
| INPUT PRIME | Reset process when the nInit signal is ON | ON | Reset is performed. |
| | | OFF | Reset is not performed. |
| PLUG & PLAY | Plug-and-play operation setting | ON | Plug-and-play operation is enabled. |
| | | OFF | Plug-and-play operation is disabled. |

<< **LAN/WLAN** >>

| Item | Content | Print value | |
|-----------------|----------------------|-------------|--------------|
| LAN/WLAN | LAN selection | OFF | Disabled |
| | | AUTO | Auto |
| | | LAN | Wired LAN |
| | | WLAN | Wireless LAN |
| SNMP | SNMP enabled/disable | ON | Enable |
| | | OFF | Disable |
| PRTR IP ADDRESS | Printer IP address | *** ** | |
| GATE IP ADDRESS | Gateway IP address | *** ** | |
| SUBNET MASK | Subnet mask | *** ** | |

| | | | |
|-------------------|--|--------------------|----------------------------|
| SOCKET PORT | Socket communication enable/disable | ON | Enable |
| | | OFF | Disable |
| | Socket communication port number | 0 ~ 65535 | |
| DHCP | DHCP setting | ON | DHCP function is enabled. |
| | | OFF | DHCP function is disabled. |
| DHCP CLIENT ID | DHCP client ID setting (hex decimal display) | Max. 64 characters | |
| DHCP HOST NAME | DHCP host name (ASCII display) | Max. 32 characters | |
| WLAN STANDARD | Wireless LAN: Standard | 11b/g | 11b/g |
| | | 11b | 11b |
| | | 11g | 11g |
| WLAN MODE | Wireless LAN: Connection setting | INFRASTRUCTURE | Infrastructure mode |
| | | ADHOC | Adhoc mode |
| ESS ID | Wireless LAN: ESS ID | Max. 32 characters | |
| ENCRYPT | Wireless LAN: Encryption key setting | OFF | OFF |
| | | WEP40 | WEP40 |
| | | WEP104 | WEP104 |
| | | AES | AES |
| | | TKIP | TKIP |
| WPA MODE | Wireless LAN: WPA setting | OFF | OFF |
| | | WPA | WPA |
| | | WPA-PSK | WPA-PSK |
| | | WPA2 | WPA2 |
| | | WPA2-PSK | WPA2-PSK |
| AUTH | Wireless LAN: Authentication method | OPEN | Open system method |
| | | SHARED | Shared method key |
| DEFAULT KEY | Wireless LAN: Encryption key for sending | 1 ~ 4 | |
| 802.1X SUPPLICANT | Wireless LAN: Authentication method | OFF | OFF |
| | | EAP-TLS | EAP-TLS |
| | | PEAP | PEAP |
| | | EAP-TTLS | EAP-TTLS |
| | | EAP-FAST | EAP-FAST |
| | | EAP-MD5 | EAP-MD5 |
| | | LEAP | LEAP |
| 802.11b CHANNEL | Wireless LAN: 11b connection channel setting | 00 ~ 14 | |
| 802.11b BAUD RATE | Wireless LAN: 11b speed setting | 11M | 11M |
| | | 5.5M | 5.5M |
| | | 2M | 2M |
| | | 1M | 1M |
| 802.11g CHANNEL | Wireless LAN: 11g connection channel setting | 00 ~ 14 | |
| 802.11g BAUD RATE | Wireless LAN: 11g speed setting | 54M | 54M |
| | | 48M | 48M |
| | | 36M | 36M |
| | | 24M | 24M |
| | | 18M | 18M |

| | | | |
|-----------------|--------------------------|-----------------|---------|
| | | 12M | 12M |
| | | 9M | 9M |
| | | 6M | 6M |
| | | 11M | 11M |
| | | 5.5M | 5.5M |
| | | 2M | 2M |
| | | 1M | 1M |
| POWER SAVE | Wireless LAN: Power save | ON | Enable |
| | | OFF | Disable |
| WINS | WINS enable/disable | ON | Enable |
| | | OFF | Disable |
| WINS IP ADDRESS | WINS IP address | ***.***.***.*** | |
| LPR | LPR enable/disable | ON | Enable |
| | | OFF | Disable |

<< RFID >>

| Item | Content | Print value | |
|--------------|-----------------------------------|---|---------------------------------|
| MODULE | RFID module type selection | NONE | No RFID kit is installed. |
| | | H1 | B-9704-RFID-U1-US/EU(-R) |
| | | H2 | B-SX704-RFID-H2 |
| | | U2 | B-SX704-RFID-U2(-EU/US/CN/AU-R) |
| TAG TYPE | RFID tag type selection | NONE | |
| | | I-Code | 11 |
| | | Tag-it | 12 |
| | | C220 | 13 |
| | | ISO15693 | 14 |
| | | C210 | 15 |
| | | C240 | 16 |
| | | C320 | 17 |
| RF CHANNEL | RFID channel setting | 2CH ~ 8CH | |
| | | AUTO | |
| ADJUST RETRY | RFID adjustment for retry | -99mm ~ +99mm | |
| ISSUE RETRY | Max. number of RFID issue retries | 0 ~ 255 | |
| READ RETRY | Max. number of RFID read retries | 0 ~ 255 | |
| | | RFID read retry time-out | 0 ~ 9.9 sec |
| WRITE RETRY | Max. number of RFID write retries | 0 ~ 255 | |
| | | RFID write retry time-out | 0 ~ 9.9 sec |
| POWER LEVEL | RFID wireless power level setting | B-SX704-RFID-U2-R: 18 ~ 26 B-SX704-RFID-U2-EU/US/CN/AU-R: 9 ~ 18 | |
| Q VALUE | RFID module Q value | 0 ~ 5 | |

| | | | |
|-----------------|---|-----------------------|---|
| AGC THRESHOLD | RFID AGC threshold setting | 0 ~ 15 | |
| WRITE AGC | AGC threshold for data write | 0 ~ 15 | |
| RETRY MIN AGC | AGC threshold lower limit for retry | 0 ~ 15 | |
| TAG CHECK | RFID error tag detection | OFF | Detection is disabled. |
| | | ON(ID) | RFID error tag detection for ID area data |
| | | ON (ACCESS PASSWORD) | When PASS is selected, the following settings are subsequently displayed: Password setting to protect error tag detection ON: Enabled OFF: Disabled Automatic unlock function setting ON: Enabled OFF: Disabled |
| MULTI WRITE | Hibiki tag multi-word write | ON | Enable |
| | | OFF | Disable |
| WRITE OK TAGS | Count of RFID success label write issue | 0 ~ 9999999 | |
| VOID PRINT TAGS | Count of RFID failure label write issue | 0 ~ 9999999 | |

<< RTC >>

| Item | Content | Print value | |
|---------------|--------------------|-------------|------------|
| BATTERY CHECK | Battery check | ON | Enable |
| | | OFF | Disable |
| RENEWAL | Time update timing | BATCH | Each batch |
| | | PAGE | Each page |

5.3.2 Auto Diagnostics/AUTO DIAGNOSTICS

The printing procedure of “AUTO DIAGNOSTIC” of “DIAG.” is same as 「5.3.1 Counter, Parameter/ MAINTENANCE COUNT」.

The manu layer from top menu of system mode to AUTO DIAGNOSTICS is below.

| | |
|---------------------------|------------------------------------|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <1> | <1>Diagnostics / <1>DIAG. |
| <2> | Auto Diagnostics / AUTO DIAGNOSTIC |
| <3> | Print method / PRINT TYPE |
| <4> | Thermal transfer / TRANSFR |
| <5> | Direct thermal / DIRECT |
| <6> | Cut setting / CUT TYPE |
| <7> | Disable / OFF |
| <8> | Enable / ON |
| <9> | Print / CHECKING & PRINT |

If error occur during printing, the error message is displayed, the error LED turns on and the onlineLED turns off. The erro can be canceled by [ENTER], [CANCEL] or [MODE] key, but printer did not perform re^printing.

- AUTO SELF DIAG. PRINT CONTENTS

```

PROGRAM B-EX4T1-T
  MAIN XXXXXXXXXX V1.0A:1A00
  BOOT XXXXXXXXXX V1.0 :8500
  HTML XXXXXXXXXX V1.0 :6100
FONT      5600
KANJI    NONE   :0000
          NONE   :0000
EEPROM    256B
SDRAM     32MB
SENSOR1   00000000,00000111
SENSOR2   [H]23° C [A]22° C
          [R]4.2V [T]2.5V [E]0.6V
HEAD      [RANK]7          305DPI
EXP. I/O  NG
EX.232C   NG
RFID      OK #00RV972 (EU0) R01
WLAN      OK Ver1.1.3
MAC       00-11-22-33-44-55
RTC       NG
USB MEMORY NG
BASIC M Z-SX4-MV10F. V1.0F:7479
BASIC S Z-SX4-SV10E. V1.0E:AD36

```


Print condition:

| | | |
|----------------|------------------------|-------|
| Label length | 100mm | |
| Print method | Setting by user | |
| Sensor type | Non | |
| Speed | 203dpi | Speed |
| | 305dpi | |
| Issuing number | 1 piece | |
| Issuing mode | Setting by user | |
| Other | No mount winding motor | |

NOTES:

“ ” (degree) of “xx□” may not be printed correctly depend on code page selection.

Main program file name of basic and system mode program file name is printed.

The version and check sum is printed if the first 4 characters of Main program file name of basic and system mode program file name is “Z-EX”.

PROGRAM B-EX4T1-G

Model name B-EX

MAIN 15OCT2002 V1.0A:1A00

Checksum
Version
Creation date (Day-Month-Year)
PROGRAM: Program area

BOOT 20SEP2002 V1.0:8500

Checksum
Version
Creation date (Day-Month-Year)
BOOT: Boot area

HTML 25OCT2010 V1.0:6100

Checksum
Version
Creation date (Day-Month-Year)
Name HTML: (WLAN) HTML area

FONT 5600

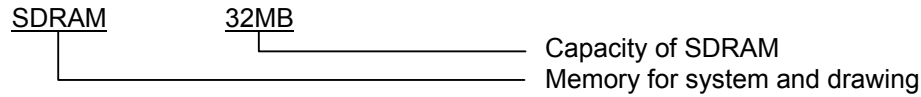
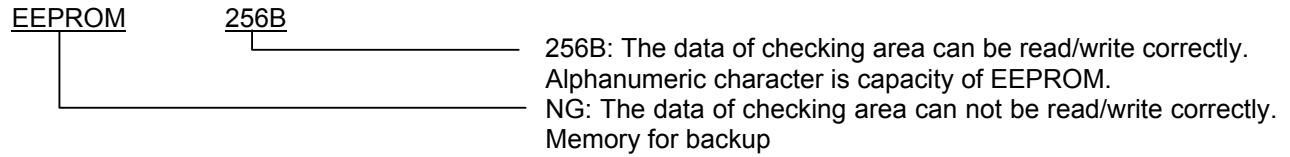
Checksum of font area

KANJI NONE :0000

Checksum of bit map Kanji ROM for Gothic font
NONE : No Kanji ROM installed
GOTHIC:Bit map Kanji ROM for Gothic font installed

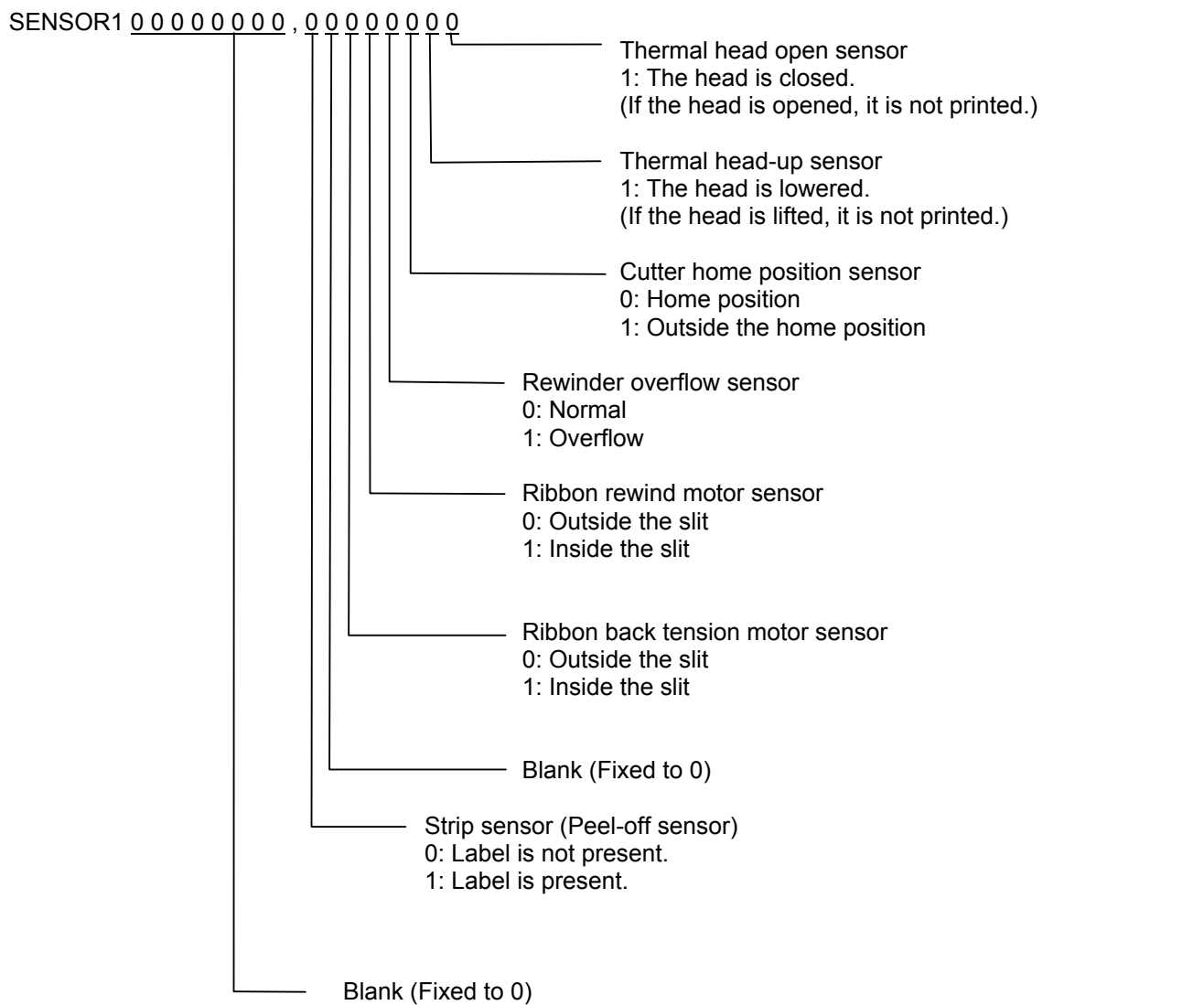
NONE :0000

Checksum of bit map Kanji ROM for Mincho font
(or Chinese Kanji)
NONE : No Kanji ROM installed
MINCHO: Bit map Kanji ROM for Mincho font installed
CHINESE: Bit map Kanji ROM for Chinese Kanji installed



Sensor check contents

The sensor value which is not mounted is unsettled.



SENSOR2 [H]20 ° C [A]22 ° C

- Open-air temperature sensor status
0 to 86 °C, --°C if it cannot be detected)
- Thermal head temperature sensor status (0 to 86 °C)

[R]4.2V [T]2.5V [E]2.7V

- Reflective sensor status for detecting
the ribbon end state (0.0 to 5.0 V)
- Transmissive sensor status (0.0 to 5.0 V)
- Reflective sensor status (0.0 to 5.0 V)

HEAD [RANK] 7 305DPI

- Mounted head resolution (203DPI / 305DPI)
- Thermal head resistance rank

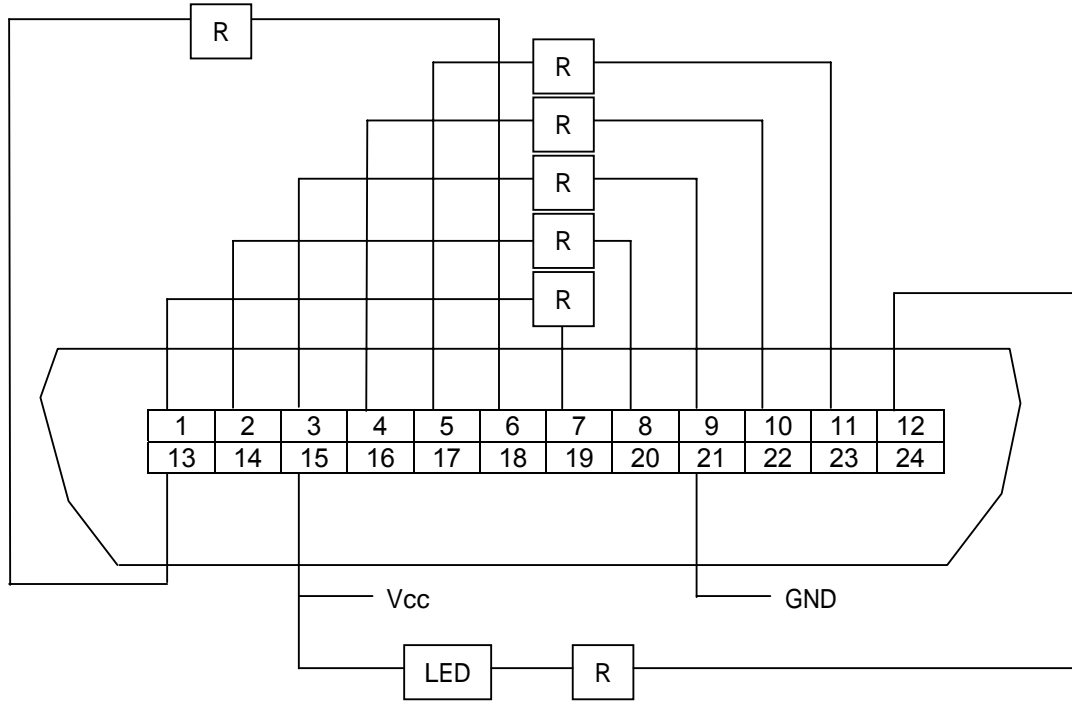
| | 203dpi | 305dpi |
|-----------------|--------------------------|-------------|
| Resistance rank | Average resistance (ohm) | |
| 0 | 704 ~ 728 | 880 ~ 910 |
| 1 | 729 ~ 752 | 911 ~ 940 |
| 2 | 753 ~ 776 | 941 ~ 970 |
| 3 | 777 ~ 800 | 971 ~ 1000 |
| 4 | 801 ~ 824 | 1001 ~ 1030 |
| 5 | 825 ~ 848 | 1031 ~ 1060 |
| 6 | 849 ~ 872 | 1061 ~ 1090 |
| 7 | 873 ~ 896 | 1091 ~ 1120 |

Expansion I/O check contents

EXP.I/O NG

OK: Normal data
 NG: Abnormal data or the loop-back jig is not connected.
 Expansion I/O

Connect the cable as illustrated below, then check the high output/high input, low output/low input.



R = 300 Ohms
 Connector: FCN-781P024-G/P

Internal serial I/F check contents

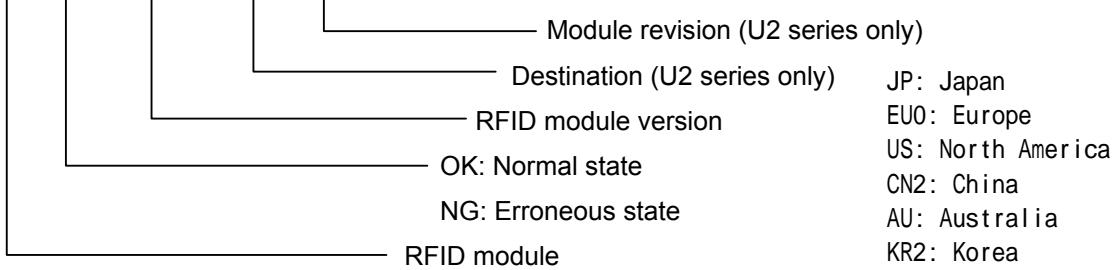
EX.232C NG

OK: Normal data
 NG: Abnormal data or the loop-back jig is not connected.
 Internal serial I/F

RFID module check contents

(RFID module
U2 series only)

RFID OK #00RV972 (EU0) R01



- JP: Japan
- EU0: Europe
- US: North America
- CN2: China
- AU: Australia
- KR2: Korea
- TW: Taiwan
- INO: India

Module revisions and corresponding countries

B-SX704-RFID-U2-US-R

| Revision | Country |
|----------|-----------------|
| R00 | US |
| R01 | US, AU, TW |
| R02 | US, AU, KR2, TW |

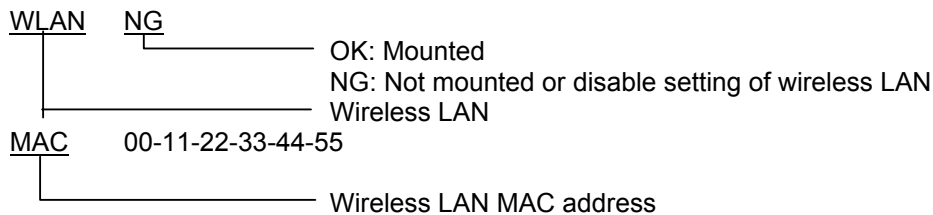
B-SX704-RFID-U2-EU-R

| Revision | Country |
|----------|---------|
| R00 | EU |
| R11 | EU, IN |

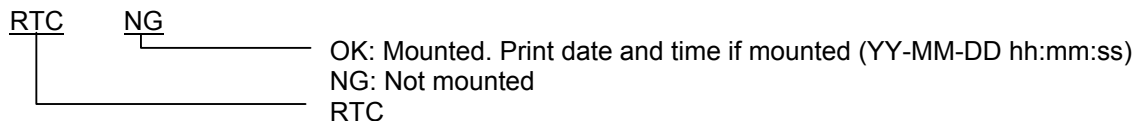
B-SX704-RFID-U2-R

| Revision | Country |
|----------|---------|
| R00 | JP |

Wireless LAN mount check contents

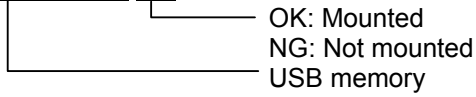


RTC mount check contents



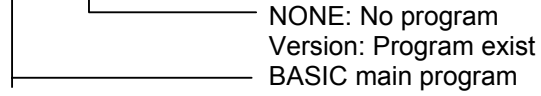
USB memory mounts check contents

USB MEMORY NG

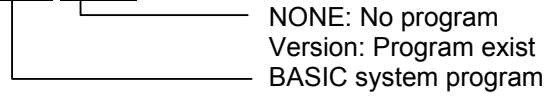


BASIC program check contents

BASIC M NONE



BASIC S NONE



5.3.3 Head broken dot check/HEAD CHECK

The printing procedure of “Head check” of “DIAG.” is same as 「 5.3.1 Counter, Parameter/ MAINTENANCE COUNT」.

The menu layer from top menu of system mode to HEAD CHECK is below.

| | |
|------------------------------------|--|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <1>Diagnostics / <1>DIAG. | |
| Head broken dot check / HEAD CHECK | |

| Checking | | |
|-------------------------------------|---|---|
| ヘッド断線チェック チェック中 | HEAD CHECK CHECKING | Display “CHECKING”. |
| Normal | | |
| ヘッド断線チェック 正常終了 | HEAD CHECK NOMAL END | Display “NORMAL END” |
| Broken dots | | |
| ヘッド断線チェック 断線エラー発生 2/1824 dots | HEAD CHECK HEAD ERROR 2/1824 dots | Turn off online LED and turn on error LED. Display broken dots number. The format is “Broken dot/total dot” and total dot is right aligned. |
| ヘッド断線チェック 断線エラー発生 2/ 832 dots | HEAD CHECK HEAD ERROR 2/ 832 dots | |

5.4 PARAMETER SETTING

■ Outline of Parameter Setting

In the Parameter Setting mode, various kinds of parameters, such as communication, key, LCD, etc. can be set. This will allow the use of the printer to comply with your operating conditions.

The **Parameter Setting** menu contains the following:

| | |
|---------------------------|---|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| | <2>Parameter setting / <2>PARAMETER SET |
| | Printer setting / PRINTER SET |
| | Soft control setting / SOFTWARE SET |
| | LCD DISPLAY SETTING / PANEL |
| | Password setting / PASSWORD |

5.4.1 Printer setting / PRINTER SET

Menu list of "Printer setting / PRINTER SET"

| | |
|---------------------------|--|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| | <2>Parameter setting / <2>PARAMETER SET |
| | Printer setting / PRINTER SET |
| | Media loading / MEDIA LOAD |
| | Setting for forward feed standby / FORWARD WAIT |
| | Forward feed standby position / FORWARD WAIT POS. |
| | Standby action / FW/BK ACT. |
| | HU CUT/RWD. |
| | Ribbon save / RBN SAVE |
| | Pre peel-off / PRE PEEL OFF |
| | Back feed / BACK SPEED |

5.4.1.1 Media loading / MEDIA LOAD

- Disable / OFF Media loading function is disabled (Same as feed by machine's key)
- Standard / STD When printer is tuned on, printer is resettled batch, or head is closed, printer detects gap/mark and feed the paper from sensor to thermal head which is home position.
- Economy / ECO When power of batch process, head close, label is loaded. In this mode, printer calculate the position based on previous saved label pitch then feed the label to head position.
- Economy / ECO+Bfeed

5.4.1.2 Setting for forward feed standby / FORWARD WAIT

- Disable / OFF Disable forward feed standby
- Enable / ON Enable forward feed standby

5.4.1.3 Forward feed standby position / FORWARD WAIT POS.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 5.0 | -5.0 | 0.1 | Decimal | Exist | 2 | 1 | Non | mm |

- + (Plus) Rotate forward more then stop.
- - (Minus) Rotate forward less then stop.

5.4.1.4 Standby action / FW/BK ACT.

- MODE1 Wait at 13.7 mm forward rotation point.
- MODE2 Wait at the position 6 mm reverse rotate and 3 mm forward rotate in case of copy, transmissive sensor and cut issue.

5.4.1.5 HU CUT/RWD.

Selection of head up cut and rewinder usage for cut issue.

Head up cut is selected when cut issue is selected and internal rewinder usage is selected when continuous issue is performed.

* Head up may not be performed due to solenoid temperature rise when head up issue is performed.

- Disable / OFF Disable Head up and no rewinder usage.
- Enable / ON Enable Head up and rewinder usage.

5.4.1.6 Ribbon save / RBN SAVE

- Tag / TAG Enable ribbon save function (Head open/close lever: Tag position)
- Label / LABEL Enable ribbon save function (Head open/close lever: Label position))
- Disable / OFF Disable ribbon save function

(*1) If this setting is enabled when ribbon module is not mounted, ribbon may be slack and printer may not print correctly. So, be careful for this setting.

Ribbon save function may not work correctly if lock position of actual head open/close lever is different from this setting.

5.4.1.7 Pre peel-off / PRE PEEL OFF

- Disable / OFF Disable pre peel off
- Enable / ON Enable pre peel off

(*) Pre peel off is enabled regardless this setting if 10 ips is selected.

5.4.1.8 Back feed / BACK SPEED

- Standard speed/ STD 3ips
- Low speed / LOW 2ips

5.4.2 Soft control setting / SOFTWARE SET

Menu list Soft control setting / SOFTWARE SET

| | |
|---------------------------|---|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| | <2>Parameter setting / <2>PARAMETER SET |
| | Soft control setting / SOFTWARE SET |
| | Character code / FONT CODE |
| | Font "0" type / ZERO FONT |
| | Control code / CODE |
| | ESC LF NUL / MANUAL |
| | Peel-off wait status / PEEL OFF STATUS |
| | USB status / USB I/F STATUS |
| | FEED Key / FEED KEY |
| | Kanji special code / KANJI CODE |
| | Euro code / EURO CODE |
| | Auto head broken dot check / AUTO HD CHK |
| | WEB Printer / WEB PRINTER |
| | Ribbon near end / RBN NEAR END |
| | External I/I mode / EX.I/O |
| | Paper/Ribbon end / LBL/RBN END |
| | MaxiCode specification / MAXI CODE |
| | XML |
| | Threshold selection / THRESHOLD SELECT |
| | Reflective sensor / REFLECT |
| | Transmissive sensor / TRANS. |
| | Print method / ENERGY TYPE |
| | Thermal transfer / TRANSFER |
| | Direct thermal / DIRECT |
| | Power save time / PW SAVE TIME |

5.4.2.1 Character code / FONT CODE

- PC-850
- PC-852
- PC-857
- PC-8
- PC-851
- PC-855
- PC-1250
- PC-1251
- PC-1252
- PC-1253
- PC-1254
- PC-1257
- LATIN9
- Arabic
- PC-866
- UTF-8

5.4.2.2 Font “0” type / ZERO FONT

- 0 Non slash used
- Ø Slash used

(*) The following fonts do not support a zero with a slash. Therefore, even if a zero with a slash is specified, a zero without a slash is used.

[Bit map fonts]

OCR-A, OCR-B, GOTHIC725 Black, Kanji, Chinese Kanji

[Outline fonts]

Price fonts 1, 2, and 3, DUTCH801 Bold, BRUSH738 Regular, GOTHIC725 Black,
True type font

5.4.2.3 Control code / CODE

- Automatic selection / AUTO
- {} method / {,|,}
- ESC, LF, NUL / ESC,LF,NUL
- Manual selection / MANUAL

5.4.2.4 Manual selection / MANUAL

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|-------------|------|---------------|---------------------|-----------|------|
| 0xFF | 0x00 | 1 | Hex decimal | Non | 2 | 0 | Non | h |

- CODE1
- CODE2
- CODE3

5.4.2.5 Peel-off wait status / PEEL OFF STATUS

- Disable / OFF Disable change
- Enable / ON Enable change

5.4.2.6 USB STATUS / USB I/F STATUS

- Disable / OFF Disable response
- Enable / ON Enable response

5.4.2.7 FEED Key Function

- Feed / FEED Feed paper one piece
- Re-print / PRINT Print image buffer one piece

5.4.2.8 Kanji special code / KANJI CODE

- TYPE1 Windows code
- TYPE2 Original code

Printing character list for each type

| PRINT CHARACTER | TYPE 1 | TYPE 2 |
|-----------------|---------|---------|
| □ | 2 D 2 1 | 2 C 4 4 |
| □ | 2 D 2 2 | 2 C 4 5 |
| □ | 2 D 2 3 | 2 C 4 6 |
| □ | 2 D 2 4 | 2 C 4 7 |
| □ | 2 D 2 5 | 2 C 4 8 |
| □ | 2 D 2 6 | 2 C 4 9 |
| □ | 2 D 2 7 | 2 C 4 A |
| □ | 2 D 2 8 | 2 C 4 B |
| □ | 2 D 2 9 | 2 C 4 C |
| □ | 2 D 2 A | 2 C 4 D |
| □ | 2 D 3 5 | 2 2 3 1 |
| □ | 2 D 3 6 | 2 2 3 2 |
| □ | 2 D 3 7 | 2 2 3 3 |
| □ | 2 D 3 8 | 2 2 3 4 |
| □ | 2 D 3 9 | 2 2 3 5 |
| □ | 2 D 3 A | 2 2 3 6 |
| □ | 2 D 3 B | 2 2 3 7 |
| □ | 2 D 3 C | 2 2 3 8 |
| □ | 2 D 3 D | 2 2 3 9 |
| □ | 2 D 3 E | 2 C 3 4 |

| PRINT CHARACTER | TYPE 1 | TYPE 2 |
|-----------------|---------|---------|
| mm | 2 D 5 0 | 2 C 6 6 |
| cm | 2 D 5 1 | 2 C 6 7 |
| km | 2 D 5 2 | 2 C 6 9 |
| mg | 2 D 5 3 | 2 2 4 3 |
| kg | 2 D 5 4 | 2 2 4 4 |
| cc | 2 D 5 5 | 2 C 7 0 |
| m ² | 2 D 5 6 | 2 C 6 B |
| " | 2 D 6 0 | 2 A 2 2 |
| № | 2 D 6 2 | 2 2 4 9 |
| □ | 2 D 6 4 | 2 2 4 8 |
| (株) | 2 D 6 A | 2 2 2 F |
| (代) | 2 D 6 C | 2 2 4 6 |
| ∫ | 2 D 7 2 | 2 8 4 1 |

5.4.2.9 Euro code / EURO CODE

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|-------------|------|---------------|---------------------|-----------|------|
| 0xFF | 0x20 | 1 | Hex decimal | Non | 2 | 0 | Non | h |

5.4.2.10 Auto head broken check / AUTO HD CHK

- Disable / OFF Disable auto broken dots check
- Enable / ON Enable auto broken dots check

5.4.2.11 WEB Printer / WEB PRINTER

- Disable / OFF Disable WEB printer function
- Enable / ON Enable WEB printer function

5.4.2.12 Ribbon near end / RBN NEAR END

- Disable / OFF Disable ribbon near end detection
- 30m Enable ribbon near end: Remaining 30 m (Ribbon diameter is 38 mm)
- 70m Enable ribbon near end: Remaining 70 m (Ribbon diameter is 43 mm)

(*) There is a margin of error for this ribbon near end detection. Use this ribbon near end detection as reference.

5.4.2.13 External I/O mode / EX.I/O

- TYPE1 Standard specification
- TYPE2 In-line specification

5.4.2.14 Paper / ribbon end / LBL/RBN END

- TYPE1 Stop issue when label end/ ribbon end is detected.
- TYPE2 Print as long as possible when label end/ribbon end is detected.

TYPE1:

When label end or ribbon end is detected, the issuing is stopped immediately as error. When printer is restarted, printer starter-issuing of error label after initial feeding.

TYPE2

TYPE 2 is available only when the ribbon saving function is set to OFF. If the ON (LBL) or ON (TAG) is selected, TYPE 1 will be automatically performed regardless of the selection.

[Label end]

When a label end is detected in the middle of printing, the printer completes the half-finished label and stops when the next label is at the home position, displaying the error message "NO PAPER X". ("X" indicates the remaining number of labels.) The remaining number of labels = [Specified number of labels] – [The number of finished labels including half-finished one] If a label end is detected while the specified last label is printed, the position of "X" will be blank. When the printing is restarted, first the initial feed is performed, and then the printer starts printing from the next label. In case of the label end while the specified last label is printed, only the initial feed is performed, and if the status response is set to ON, an issue end status is sent following a feed end status.

[Ribbon end]

When a ribbon end is detected when the unfinished label length is 30 mm or more, printer prints for 20 mm and stops printing, displaying an error message "NO RIBBON X". ("X" indicates the remaining number of labels.) The remaining number labels = [Specified number of labels] – [The number of finished labels] – 1 If a ribbon end is detected while the specified last label is printed, the position of "X" will be blank. When the printing is restarted, first the initial feed is performed, and then the printer starts printing from the next label. In case of the ribbon end while the specified last label is printed, only the initial feed is performed.

Example of TYPE2

「Case 1」

Issuing number = 5, When label end is detected at 3rd label issuing.

(1) (2) (3)



Stop by error after (3), LCD: “NO PAPER 2”

When printer is restarted, issue (4) (5) after initial feed.

The complete issued label is (1) (2) (3) (4) (5).

「Case 2」

Issuing number = 5, When label end is detected at 3rd label issuing. The remaining label length is longer than 30 mm.

(1) (2) (3)



Stop printing after 20mm printing as error, LCD: “NO RIBBON 2”

When printer is restarted, issue (4) (5) after initial feed.

The complete issued label is (1) (2) (4) (5).

「Case 3」

Issuing number = 5, When label end is detected at 3rd label issuing. The remaining label length is shorter than 30 mm.

(1) (2) (3)



Stop printing after issuing (3) as error, LCD: “NO RIBBON 2”

When printer is restarted, issue (4) (5) after initial feed.

The complete issued label is (1) (2) (3) (4) (5).

5.4.2.15 MaxiCode specification / MAXI CODE

- TYPE1 Compatible with the current version
- TYPE2 Special specification

The mode specified by the command may be different from the actual mode, depending on the status of this parameter. Also, the data transmission method differs partly. For details, refer to the External Equipment Interface Specification (EAA-03466).

5.4.2.16 XML

- Disable / OFF Disable XML function
- Standard / STD Standard specification
- Oracle / ORACLE Specification for Oracle
- SAP Specification for SAP
- Standard external / STD EXT Standard specification (Use external memory)
- Oracle external / ORACLE EXT Specification for Oracle (Use external memory)
- SAP external / SAP EXT Specification for SAP (Use external memory)

5.4.2.17 Threshold selection / THRESHOLD SELECT

- Refractive sensor / REFLECT Set threshold mode of refractive sensor
- Transmissive sensor / TRANS. Set threshold mode of transmissive sensor

Refractive sensor / REFLECT

- Manual setting / MANUAL SET Use setting value by threshold mode
- Command setting / COMMAND SET Use setting value by command

Transmissive sensor / TRANS.

- Manual setting / MANUAL SET Use setting value by threshold mode
- Command setting / COMMAND SET Use setting value by command

5.4.2.18 Print method / ENERGY TYPE

- Thermal transfer / TRANSFER
- Direct thermal / DIRECT

Thermal transfer / TRANSFER

- Semi regin1 Semi-regin 1
- Semi regin2 Semi-regin 2
- Regin1 Regin 1
- Regin2 Regin 2
- Reserve1 ~ Reserve6 Reserved

Direct thermal / DIRECT

- Standard Standard
- Reserve1 ~ Reserve9 Reserved

5.4.2.19 Power save time / PW SAVE TIME

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 240 | 1 | 1 | Decimal | Non | 3 | 0 | Non | Min |

5.4.3 LCD DISPLAY SETTING / PANEL

Menu item list LCD DISPLAY SETTING / PANEL

| | | | |
|---|--|---|--|
| MENU ITEM | | | |
| System Mode / SYSTEM MODE | | | |
| <2>Parameter setting / <2>PARAMETER SET | | | |
| LCD DISPLAY SETTING / PANEL | | | |
| | | Language of LCD display / LCD LANGUAGE | |
| | | LCD detail setting / DISPLAY | |
| | | Machine name / MACHINE NAME | |
| | | Print page / PRINT PAGE | |
| | | IP address / IP ADDRESS | |
| Contrast adjustment / CONTRAST | | | |

5.4.3.1 Language of LCD display / LCD LANGUAGE

- English / ENGLISH
- Germany / GERMAN
- French / FRANCH
- Dutch / DUTCH
- Spanish / SPANISH
- Japanese / JAPANESE
- Italian / ITALIAN
- Portuguese / PORTUGUESE

The language displayed font panel is Japanese when Japanese is selected as language setting and English when English, German, French, Dutch, Spanish, Italian; Portuguese is selected as language setting.

5.4.3.2 Machine name / MACHINE NAME

- No Display / OFF
- Display / ON

5.4.3.3 Print page / PRINT PAGE

- No Display / OFF
- Display / ON

5.4.3.4 IP address / IP ADDRESS

- No Display / OFF
- Display / ON

5.4.3.5 Contrast adjustment / CONTRAST

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 50 | 24 | 2 | Decimal | Non | 2 | 0 | Exist | Non |

- + (Plus) Strong contrast
- - (Minus) Weak contrast

5.4.4 Password setting / PASSWORD

Menu list of Password setting / PASSWORD

| | | |
|---------------------------|--------------------------------------|-----------------------------|
| MENU ITEM | | |
| System Mode / SYSTEM MODE | | |
| <2> | Parameter setting / <2>PARAMETER SET | |
| | | Password setting / PASSWORD |
| | | Password setting / PASSWORD |

Password setting / PASSWORD

- Disable / OFF
- Enable / ON

Password setting / PASSWORD



Each input value for password input display

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|-------------|------|---------------|---------------------|-----------|------|
| F | 0 | 1 | Hex decimal | Non | 1 | 0 | Non | Non |



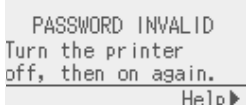
5.4.4.1 Boot display of system mode and user mode when password is enabled

Password input display is displayed when booting system mode and user mode if password is enabled.

Password input for system mode

| English | Procedure |
|---|---|
|  | Press [FEED] key and [RESTART] key at the same time when printer turns on. Display password input display. |
| | Input password. |
| | Open system mode. |
| When wrong password is inputted or pressing [CANCEL] key or [MODE] key | |
|  | Display wrong password message. |
| Wrong password 3 times | |
| | Boot online mode. |

Password input for user mode

| English | Procedure |
|---|--|
|  | Hold down [RESTART] key or [MODE] key for 3 seconds when printer is pausing after power on. Display password input display. |
| | Input password. |
| | Open user mode. |
| When wrong password is inputted or pressing [CANCEL] key or [MODE] key | |
|  | Display wrong password message. |
| Wrong password 3 times | |
|  | Printer is locked. Turn on printer again. |

password by @010 commands if user forgets password.

5.5 Fine adjustment value setting/ ADJUST SET

■ Outline of Printer Parameter Fine Adjustment

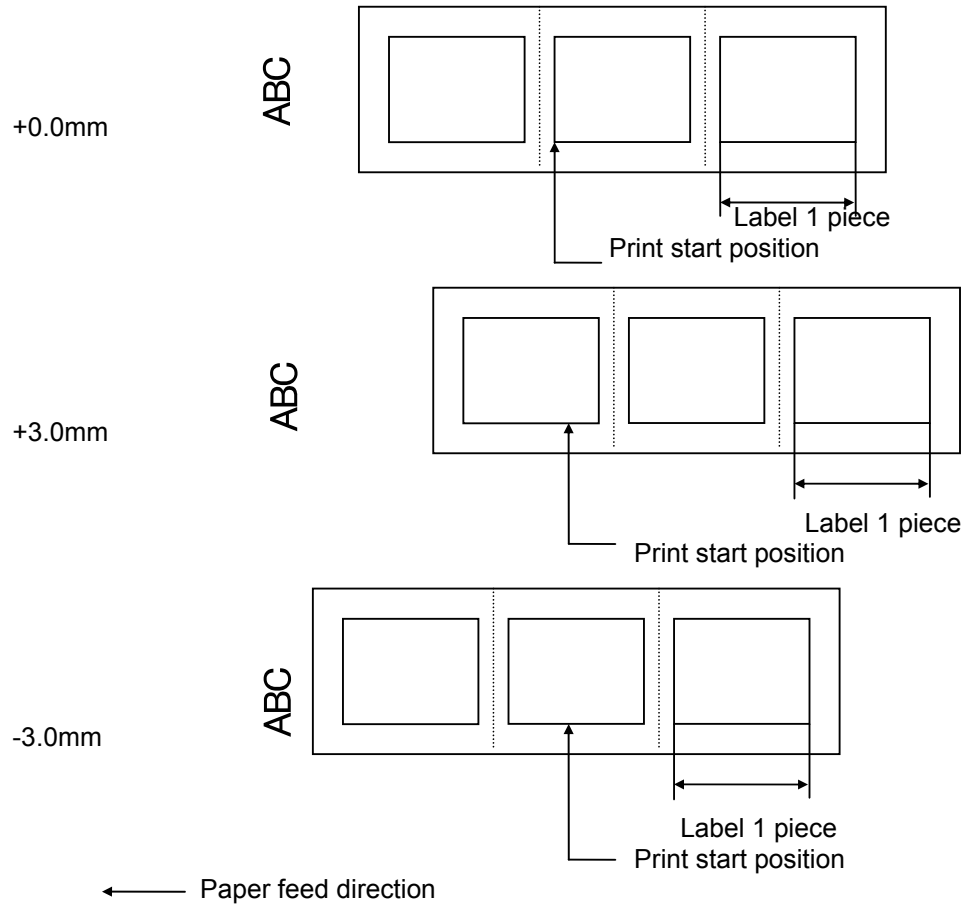
In the Printer Parameter Fine Adjustment mode, you can fine adjust each parameter, such as Print tone, Print start position, Threshold, etc. which are set by the PC command. This is useful when using several types of media by turns or when the print start position or cut/strip position is required to be fine adjusted.

The **Printer Parameter Fine Adjustment** menu contains the following.

| MENU ITEM | |
|---------------------------|--|
| System Mode / SYSTEM MODE | |
| | <3>Fine adjustment value setting / <3>ADJUST SET |
| | Feed / FEED ADJ. |
| | Cut position / CUT ADJ. |
| | Back feed / BACK ADJ. |
| | X direction position / X ADJUST |
| | Density adjustment (Thermal transfer) / TONE ADJ.(TRANS.) |
| | Density adjustment (Direct thermal) / TONE ADJ.(DIRECT) |
| | Ribbon (Rewinder) / RBN ADJ.<FW> |
| | Ribbon (Feeder) / RBN ADJ.<BK> |
| | Reflective sensor fine tune / THRESHOLD <REFL.> |
| | Transmissive sensor fine tune / THRESHOLD <TRANS.> |

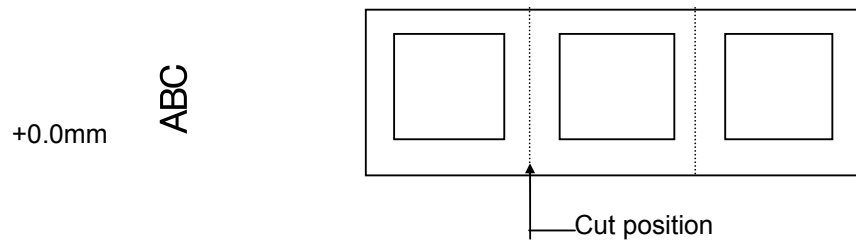
5.5.1 Feed / FEED ADJ.

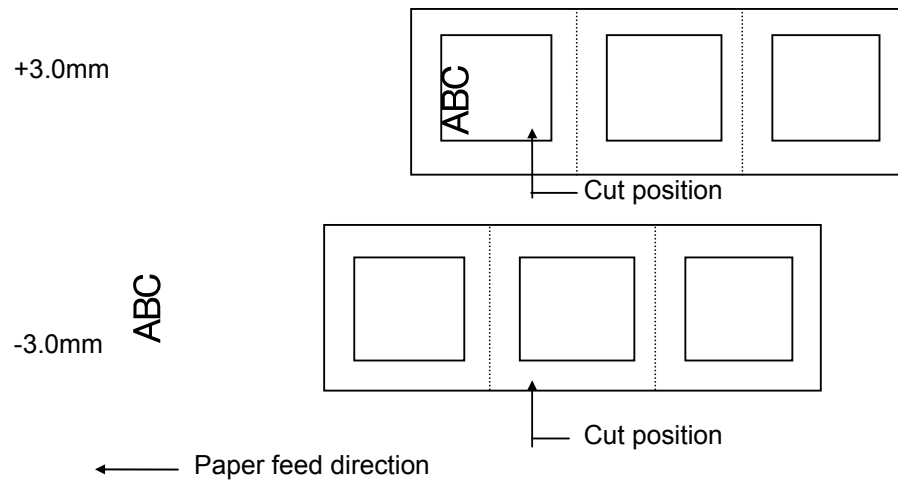
| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | 単位 |
|------|-------|------|---------|-------|---------------|---------------------|-----------|----|
| 50.0 | -50.0 | 0.1 | Decimal | Exist | 2 | 1 | Non | mm |



5.5.2 Cut position / CUT ADJ

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|-------|------|---------|-------|---------------|---------------------|-----------|------|
| 50.0 | -50.0 | 0.1 | 10進 | Exist | 2 | 1 | Non | mm |





[Procedure for label having label pitch of less than 38 mm when the swing cutter is used]

The minimum label pitch of the label which can be cut in normal use is 38.0 mm. When a label having a label pitch of less than 38.0 mm is used (although it is out of specifications), the edge of the label is caught by the edge of the thermal head during a back feed to the home position after cutting the gap area between labels. Therefore, the label may not be fed back to the proper home position. By performing either method below, the problem will be solved.

[Method 1] Lift the head.

When the following conditions are all met, the cut operation is as follows.

Head lifted → Forward feed to the cut position → Head lowered → Cut →
Head lifted → Reverse feed to the home position → Head lowered

Conditions: Issue Command, Feed Command, and Eject Command received.
Label pitch of 38.0 mm or less, cut performed, transmissive sensor designated, cut position fine adjustment of ± 10.0 mm or less, and issue mode "C"

* The head is lifted/lowered only when the optional ribbon save module is attached and the ribbon saving system is set to ON in the parameter setting. When the ribbon save module is not installed, use Method 2 since the head is not lifted/lowered.

NOTES: 1. If the head is lifted up when the edge of the label being ejected passes the paper feed roller, the sensor may not be able to detect an error even if it occurs (a feed cannot be performed).

2. If the head-up solenoid temperature is high when a cut issue is about to be performed with the head lifted, the head may not be lifted.

[Method 2] Adjust the cut position fine adjustment value.

When this procedure is used, one or more printed labels are left between the head and the cutter. Therefore, these labels should be removed by an issue or a label feed.

(a) Cut position fine adjustment value calculation

The cut position fine adjustment value can be calculated using the following method. If a back feed to the proper home position cannot be performed using this value, the cut position should be adjusted with any value.

$$\begin{aligned} \text{Cut position fine adjustment value} &= (\text{Number of labels left between head and cutter}) \times (\text{Label pitch}) \\ &= \left(\frac{32.8 \text{ mm}}{\text{Label pitch}} \right) \times (\text{Label pitch}) \end{aligned}$$

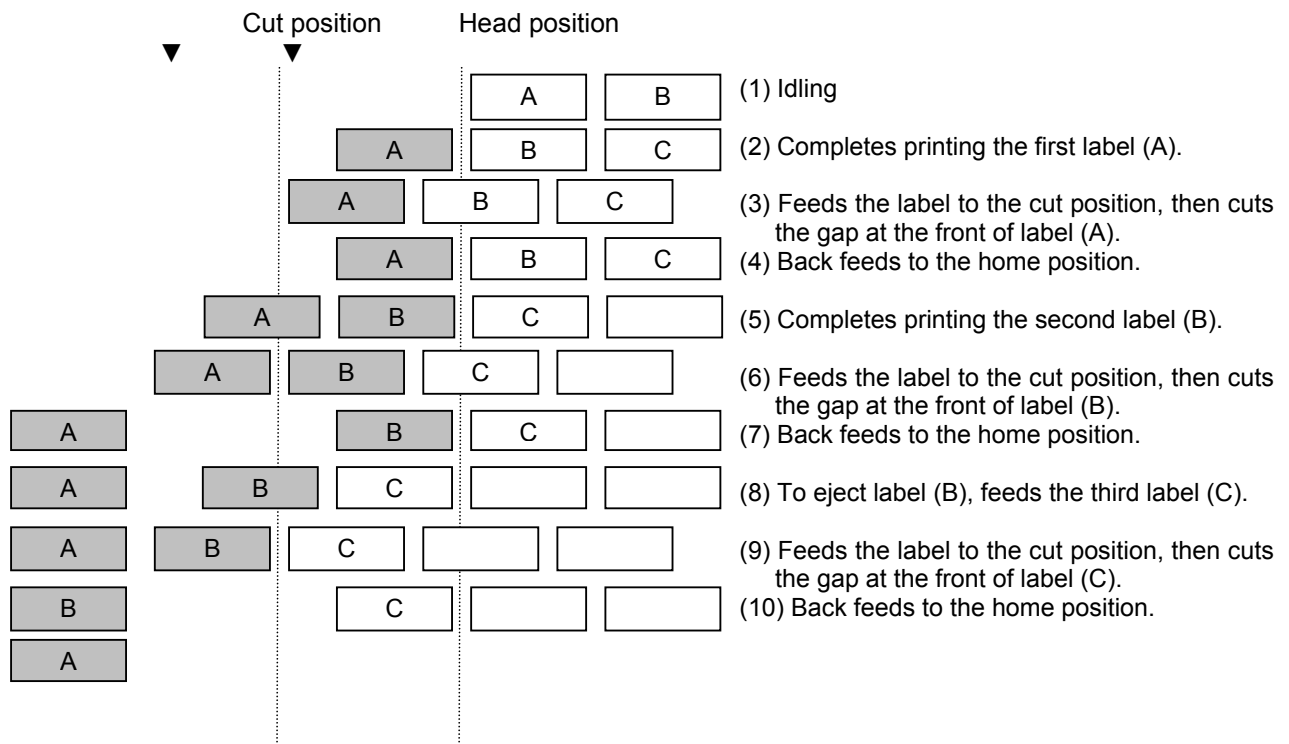
* Any decimal remainders are dropped.

Ex) Label pitch: 30.0 mm

$$\begin{aligned} \text{Cut position fine Adjustment value} &= \left(\frac{32.8 \text{ mm}}{30.0 \text{ mm}} \right) \times (30.0 \text{ mm}) \\ &= 1 \times 30.0 \text{ mm} \\ &= +30.0 \text{ mm} \end{aligned}$$

(b) Operation example

Issue count: 2, Cut interval = 1



[Procedure for label having less than the min. label pitch for each issue speed when the rotary cutter is used]

When the following conditions are all met, the cut operation for the last label to be cut is as follows.

Forward feed to the cut position → Cut with feeding → Feed stops →
Head lifted → Reverse feed to the home position → Head lowered

Conditions: Issue Command, Feed Command, and Eject Command received.

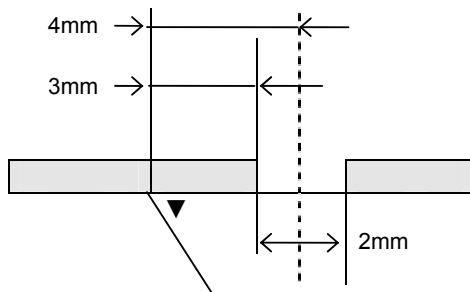
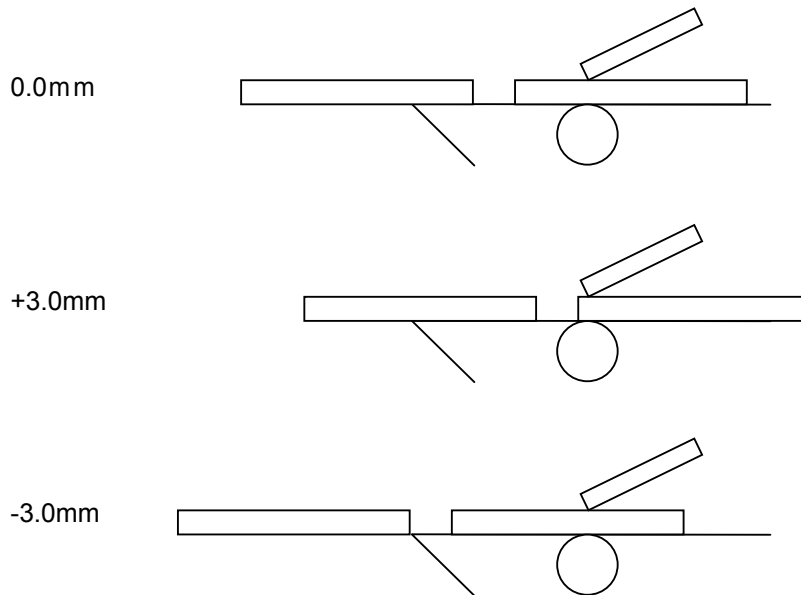
Label pitch: Less than the min. label pitch for each issue speed,
cut performed, transmissive sensor designated, cut position fine adjustment
of ± 10.0 mm or less, and issue mode "C"

- * For the Issue Command, this procedure is effective only for the last label to be cut when the next Issue Command is not received.
- * The head is lifted/lowered only when the optional ribbon save module is attached and the ribbon saving system is set to ON in the parameter setting. When the ribbon save module is not installed, the head-up/down operations are not performed. See "NOTES" below.

NOTES: 1. *If the head is being lifted up when the edge of the label which is being ejected passes the paper feed roller, the sensor may not be able to detect an error even if it occurs (a feed cannot be performed more).*

2. *If the head-up solenoid temperature is high when a cut issue is about to be performed with the head lifted, the head may not be lifted.*

[Strip position fine adjustment]

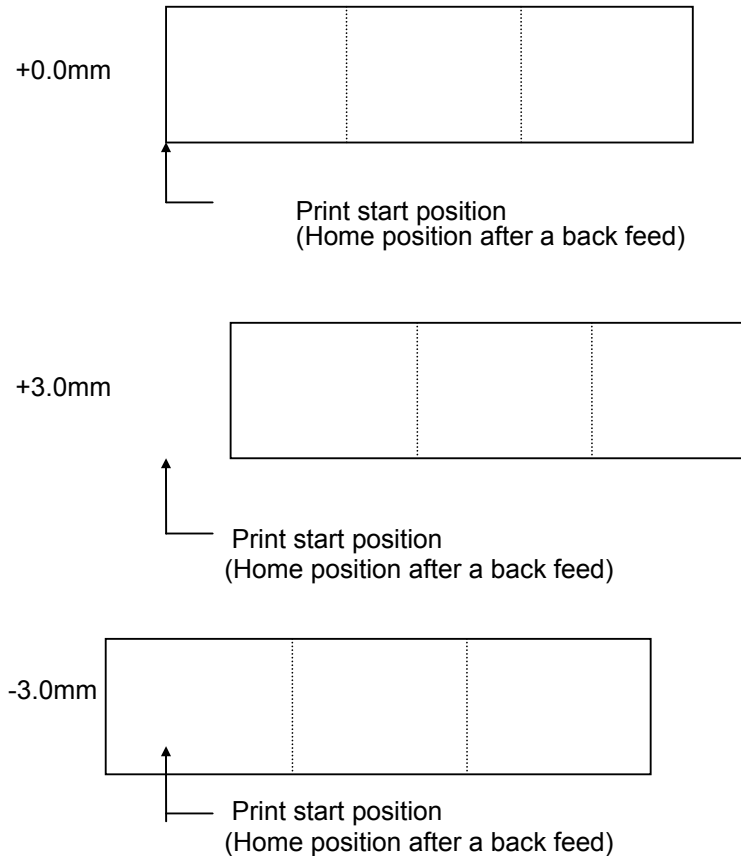


Printing in strip issue mode is stopped at the position where the distance from the middle point of the gap between labels to the end of the strip shaft is 4 mm, since the gap between labels is assumed to be 2 mm.

When the print stop position is not proper due to a greater gap, the print stop position should be adjusted using the strip position fine adjust function.

5.5.3 Back feed / BACK ADJ

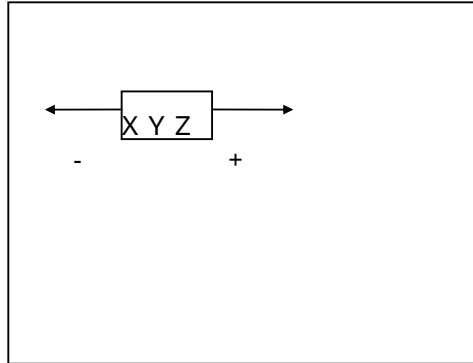
| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 9.9 | -9.9 | 0.1 | Decimal | Exist | 1 | 1 | Non | mm |



- (*) There may be cases where a label is not returned to the home position depending on the print conditions, even if a back feed, of which the length is the same as the forward feed, is performed. In issues where any paper sensor is used, if the label pitch length is almost the same as the distance between the thermal print head and the paper sensors (75.5 mm), a label/tag may not be returned to the home position when operations with a back feed (such as cut issues, strip issues, automatic forward feed standby) are performed. It may result in an error. In such cases, to prevent an error from occurring, the back feed length should be increased by performing the back feed fine adjustment in the + direction.

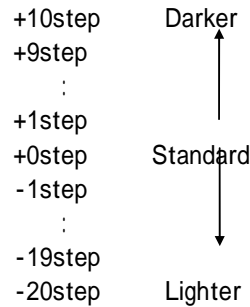
5.5.4 X direction position / X ADJUST

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|-------|------|---------|-------|---------------|---------------------|-----------|------|
| 99.5 | -99.5 | 0.1 | Decimal | Exist | 2 | 1 | Non | mm |



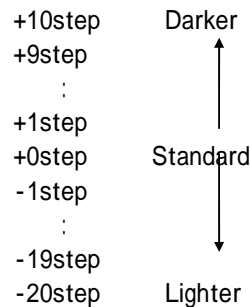
5.5.5 Density fine tune (Thermal transfer) / TONE ADJ.(TRANS.)

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 10 | -20 | 1 | Decimal | Exist | 2 | 0 | Non | step |



5.5.6 Density fine tune (Direct thermal transfer) / TONE ADJ.(DIRECT)

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 10 | -20 | 1 | Decimal | Exist | 2 | 0 | Non | step |



5.5.7 Ribbon (Rewinder) / RBN ADJ.<FW>

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 10 | -15 | 1 | Decimal | Exist | 2 | 0 | Non | step |

+10step

+0step (Standard)

-1step ($-5\% \times 5 = -5\%$)-14step ($-5\% \times 14 = -70\%$)-15step ($-5\% \times 15 = -75\%$)

1step = 5%

5.5.8 Ribbon (Feeder) / RBN ADJ.<BK>

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|-------|---------------|---------------------|-----------|------|
| 10 | -15 | 1 | 10進 | Exist | 2 | 0 | Non | step |

+10step

+0step (Standard)

-1step ($-5\% \times 5 = -5\%$)-14step ($-5\% \times 14 = -70\%$)-15step ($-5\% \times 15 = -75\%$)

1step = 5%

5.5.9 Reflective sensor fine tune / THRESHOLD <REFL.>

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 4.0 | 0.0 | 0.1 | Decimal | Non | 1 | 1 | Non | V |

(*) If "0.0 V" is set, when the power is turned OFF then ON, the value "0.0 V" is returned to the initial value (1.0 V).

5.5.10 Transmissive sensor fine tune / THRESHOLD <TRANS.>

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 4.0 | 0.0 | 0.1 | Decimal | Non | 1 | 1 | Non | V |

(*) If "0.0 V" is set, when the power is turned OFF then ON, the value "0.0 V" is returned to the initial value (1.4 V).

Supplementary explanation

- When the [RESTART] and [FEED] keys are pressed at the same time, the display shows the system mode menu.
- If the [RESTART] or [FEED] key is held down for 0.5 seconds or more when a fine adjustment value is being set, the printer enters the repeat mode, in which the key is entered repeatedly.
- A changed fine adjustment value is stored in memory by pressing the [PAUSE] key.
- The printer is controlled by the sum of the fine adjustment parameter programmed on the printer and the fine adjustment command from the PC. However, the maximum values for each fine adjustment are as follows:
 - Feed fine adjustment ±50.0 mm
 - Strip position fine adjustment..... ±50.0 mm
 - Back feed fine adjustment ±9.9 mm
 - Print density fine adjustment..... ±10 step
 - X-coordinate fine adjustment ±99.5 mm
 - Ribbon motor drive voltage fine adjustment (Rewind)..... -15 to +0 step
 - Ribbon motor drive voltage fine adjustment (Back tension) -15 to +0 step
- The X-coordinate fine adjustment is performed to finely adjust the X-coordinate of the drawing in the left or right direction. Adjust the X-coordinate in the effective print range. (After the value reaches the coordinate "0", the value remains unchanged even if a subsequent fine adjustment is performed in the negative direction.)
- The X-coordinate fine adjustment is not effective for the self-test results printout (maintenance counter, various parameters, and automatic self-test) and the test print.
- The print density fine adjustment value is +0 step at the time of shipment from the factory.
- The ribbon rewind/back tension motors drive voltage fine adjustment values are the sum of the fine adjustment by the command (from the PC) and the fine adjustment in the system mode (by key operation). The maximum fine adjustment values are -15 for both the ribbon rewind motor and the ribbon back tension motor.
- The print density fine adjustment value is the sum of the fine adjustment by command (from the PC) and the fine adjustment in the system mode (by key operation). The respective max.

fine adjustment values are ± 10 . The max. value for each print speed is as below. When the value exceeds the maximum, it is automatically corrected to the max. value.

| Speed | B-EX4T1-G | | B-EX4T1-T | |
|-------|----------------|------------------|----------------|------------------|
| | Direct thermal | Thermal transfer | Direct thermal | Thermal transfer |
| 3ips | +10step | +10step | +10step | +10step |
| 5ips | +10step | +10step | +10step | +10step |
| 6ips | +10step | +10step | +10step | +10step |
| 8ips | +10step | +10step | +10step | +10step |
| 10ips | +10step | +10step | +10step | +10step |
| 12ips | +10step | +10step | +10step | +10step |
| 14ips | +10step | +10step | +10step | +10step |

5.6 TEST PRINT

■ Outline of Test Print

In the Test Print mode, you can print the test pattern and set its conditions. This is useful to check the print quality of new media or ribbon.

The **Test Print** menu contains the following:

| | |
|---------------------------|---|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <4> | Test print / <4>TEST PRINT |
| | Print condition setting / PRINT CONDITION |
| | Issue count / ISSUE COUNT |
| | Print speed / PRINT SPEED |
| | Sensor / SENSOR |
| | Print method / PRINT TYPE |
| | Issue type / ISSUE TYPE |
| | Label pitch / LABEL PITCH |
| | Paper feed / PAPER FEED |
| | 1-dot slant line print / SLANT LINE(1DOT) |
| | 3-dot slant line print / SLANT LINE(3DOT) |
| | Character print / CHAACTERS |
| | Barcode print / BARCODE |
| | White paper print / NON-PRINTING |
| | Factory test / FACTORY TEST |
| | Auto print (Transmissive) / AUTO PRINT (TRANS.) |
| | Auto print (Reflective) / AUTO PRINT (REFL.) |

5.6.1 Print condition setting / PRINT CONDITION

It sets printing condition of printer for test print.

5.6.1.1 Issue count / ISSUE COUNT

- 1 page / 1
- 3 page / 3
- 5 page / 5
- 10 page / 10
- 50 page / 50
- 100 page / 100
- 500 page / 500
- 1000 page / 1000
- 5000 page / 5000

5.6.1.2 Print speed / PRINT SPEED

The selection of printer speed has variation depend on resolution of printer.

| 203dpi | 305dpi |
|---------|---------|
| · 3ips | · 3ips |
| · 6ips | · 5ips |
| · 8ips | · 8ips |
| · 10ips | · 10ips |
| · 12ips | · 12ips |
| · 14ips | · 14ips |

When the peel-off is selected as the issue type, the maximum speed becomes 10 ips if over 10 ips print speed is selected.

5.6.1.3 Sensor / SENSOR

- None / NONE
- Transmissive / TRANS.
- Reflective / REFLECT
- Transmissive (Manual) / MANUAL TRANS.
- Reflective (Manual) / MANUAL REFL.

5.6.1.4 Print method / PRINT TYPE

- Thermal transfer / TRANSFR
- Direct thermal / DIRECT

5.6.1.5 Issue type / ISSUE TYPE

- Batch issue / NO CUT
- Issue with cut / WITH CUT
- Issue with peel-off / PEEL OFF

5.6.1.6 Label pitch / LABEL PITCH

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 999 | 0 | 1 | Decimal | Non | 3 | 0 | Non | mm |

5.6.1.7 Paper feed / PAPER FEED

- Disable / NO FEED
- Enable / FEED

Initial parameter values when turning the power on

| | |
|-------------|----------------------|
| ISSUE COUNT | 1 piece |
| PRINT SPEED | 203dpi : 6"/sec |
| | 305dpi : 5"/sec |
| SENSOR | Transmittive sensor |
| PRT TYPE | Thermal transfer |
| TYPE | Batch issue |
| LABEL LEN. | 76mm |
| PAPER | Enable paper feeding |

Supplementary explanation:

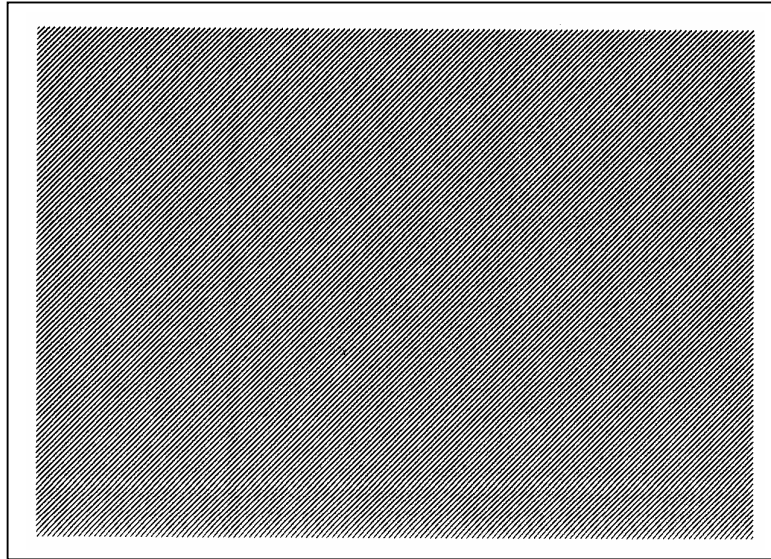
- Each fine adjustment parameter is effective for test print. However, the X-coordinate fine adjustment is excluded.
- When an error occurs during a test print, the error message is displayed and printing is stopped. The error LED turns on and the online LED turns off.
- The error is cleared by pressing the [CANCEL] key/[ENTER] key and the display shows the test print menu. The error LED turns off and the online LED turns on. Printing is not automatically resumed after the error is cleared.
- The label size greater than the image buffer length cannot be designated. If it is designated, the printer prints in the image buffer length then stops, or the printer stops because of an error.
- When the transmissive sensor is selected, the gap between labels should be 3 mm.

For B-EX4, the print speed "10 ips" is not supported for printing with the rotary cutter. If "10 ips" is specified when the rotary cutter has been installed, the print speed is corrected from 10 ips to 8 ips, regardless of the cut designation.

For B-EX4T1-G, if less than 15.0 mm and 30.0 mm of the label pitch is specified for printing at 3 ips and 6 ips, respectively, an issue without a cut is performed.

For B-EX4T1-T, if less than 15.0 mm, 25.0 mm, 38.0 mm of the label pitch is specified for printing at 3 ips, 5 ips, and 8 ips, respectively, an issue without a cut is performed.

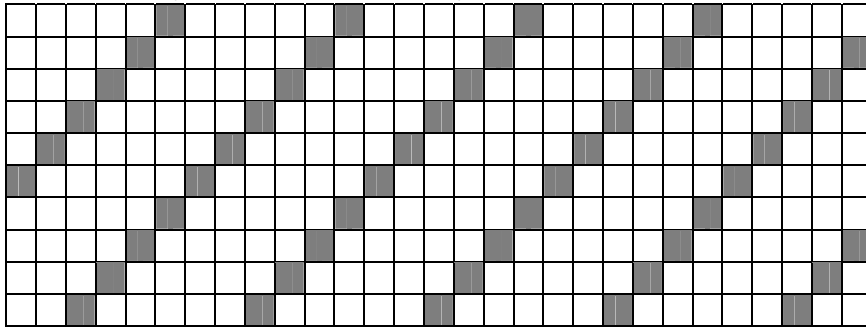
5.6.2 1-dot slant line print / SLANT LINE(1DOT)



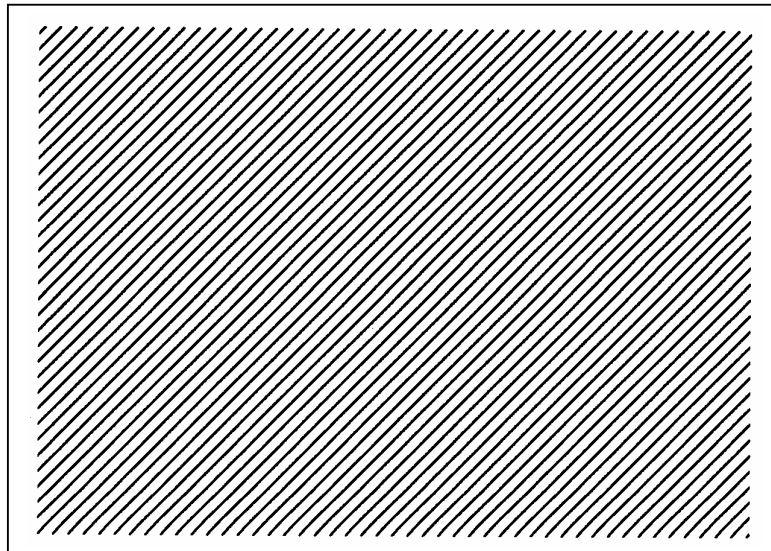
1-dot slant line

Magnification of slant line

1-dot slant line (Black area ratio: 16.7%)



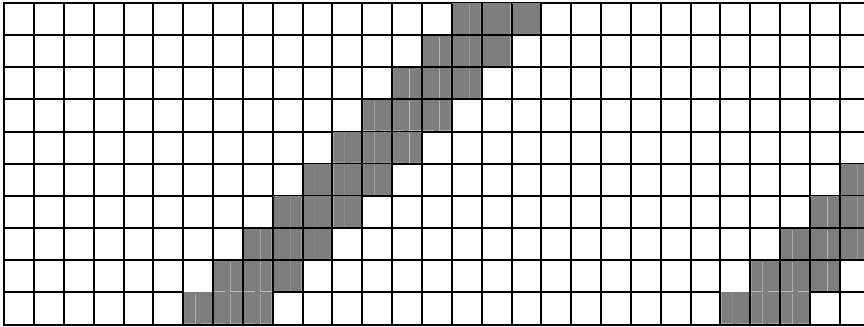
5.6.3 3-dot slant line print / SLANT LINE(3DOT)



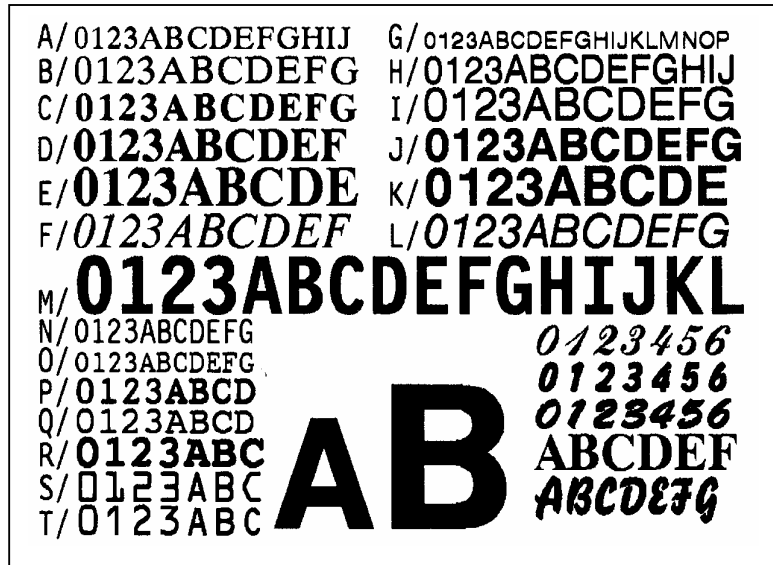
3-dot slant line

Magnification of slant line

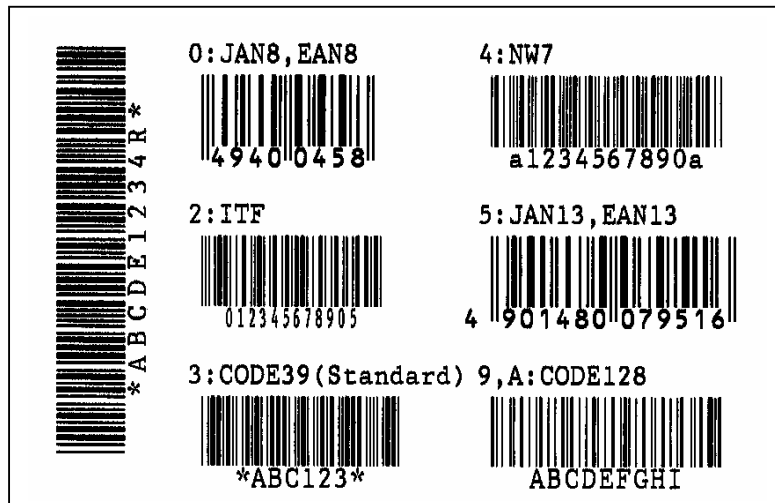
3-dot slant line (Black area ratio: 16.7%)



5.6.4 Character print / CHARACTERS



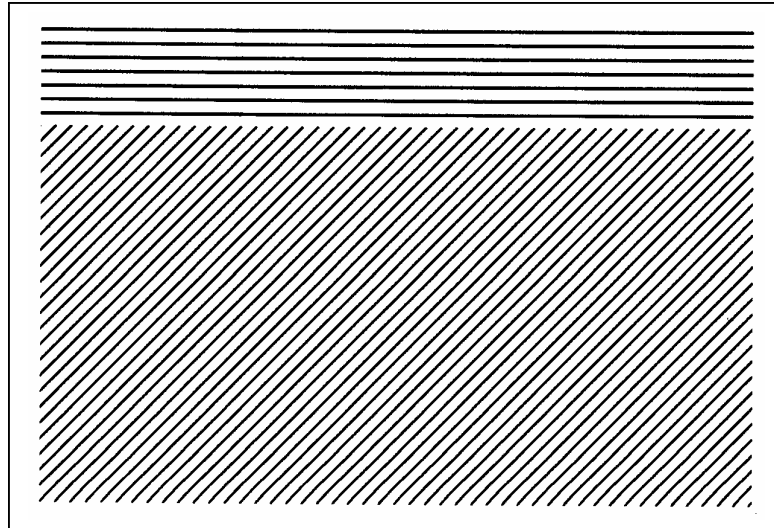
5.6.5 Barcode print / BARCODE



5.6.6 White line print / NON-PRINTING

The printer feed white paper.

5.6.7 Factory test / FACTORY TEST



5.6.8 Auto print (Transmissive) / AUTO PRINT (TRANS.)

The test print for manufacturing is started by the following conditions. The parameter setting content and print density fine adjustment value are ignored.

- ✧ The following test print is started by press any key except [CANCEL] key after each printing.
- ✧ When [CANCEL] key is pressed, return to menu.

| | |
|-------------------------------------|-----------------------|
| Movement contents | 1 piece paper feed |
| | 3-dot slan line print |
| | Barcode print |
| | Character print |
| Issue piece5 pieces each | 5 pieces each |
| Print speed | 203dpi : 6"/sec |
| | 305dpi : 5"/sec |
| Sensor type | Transmissive sensor |
| Print method | Thermal transfer |
| Issue type | Continuous issue |
| Label pitch | 76mm |
| Print density fine adjustment value | ±0 |

5.6.9 Auto print (Reflective) / AUTO PRINT (REFL.)

The test print for manufacturing is started by the following conditions. The parameter setting content and print density fine adjustment value are ignored.

- ◇ The following test print is started by press any key except [CANCEL] key after each printing.
- ◇ When [CANCEL] key is pressed, return to menu.

| | |
|-------------------------------------|------------------------|
| Movement contents | 1 piece paper feed |
| | 3-dot slant line print |
| | Barcode print |
| | Character print |
| Issue piece5 pieces each | 5 pieces each |
| Print speed | 203dpi : 6"/sec |
| | 305dpi : 5"/sec |
| Sensor type | Reflective sensor |
| Print method | Thermal transfer |
| Issue type | Continuous issue |
| Label pitch | 76mm |
| Print density fine adjustment value | ±0 |

5.7 SENSOR ADJUSTMENT

■ Outline of the Sensor Adjustment

In the Sensor Adjustment mode, the status of the sensors and thermistors is displayed. Also you can make a Threshold Setting for the Black Mark, Feed Gap, and Ribbon End Sensors.

The **Sensor Adjustment** menu contains the following:

| | |
|---|--|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <5>Sensor adjustment / <5>SENSOR ADJUST | |
| Temperature sensor / TEMPERATURE | |
| Reflective sensor/ REFLECT | |
| Transmissive sensor / TRANS. | |
| Paper end level / PE REFL./TRANS. | |
| Ribbon end / RIBBON | |

5.7.1 Temperature sensor/ TEMPERATURE

It display outer temperature and head temperature.

The sign of temperature is displayed only when temperature is minus (-).

The display content is updated each 200 msec.

The range of each temperature is below.

| | |
|-------------------|-----------|
| Outer temperature | -20 ~ 100 |
| Head temperature | -20 ~ 100 |

5.7.2 Reflective sensor / REFLECT

It adjusts the sensor level of reflective sensor.

Set tag paper on reflective sensor and the black mark should not be located on the sensor.

The display content of sensor level is updated each 200 msec.

The sensor level is adjusted by holding down [ENTER] key for 3 seconds.

When the adjustment is finished, "Adjustment complete" is displayed and asterisk (*) is marked at the right side or voltage.

The range is below.

| | |
|-------------------|--------------|
| Reflective sensor | 0.0V ~ 5.0 V |
|-------------------|--------------|

5.7.3 Transmissive / TRANS.

It adjusts the sensor level of transmissive sensor.

Remove the label from the label paper and load the backing paper on the transmissive sensor and the label should not be located on the sensor.

The display content of sensor level is updated each 200 msec.

The sensor level is adjusted by holding down [ENTER] key for 3 seconds.

When the adjustment is finished, "Adjustment complete" is displayed and asterisk (*) is marked at the right side or voltage.

The range is below.

| | |
|---------------------|--------------|
| Transmissive sensor | 0.0V ~ 5.0 V |
|---------------------|--------------|

5.7.4 Paper empty level / PE REFL./TRANS.

It adjusts the paper empty level of reflective sensor and transmissive sensor.

Remove the paper located on the sensor.

The display content of sensor level is updated each 200 msec.

The sensor level is adjusted by holding down [ENTER] key for 3 seconds.

When the adjustment is finished, "Adjustment complete" is displayed and asterisk (*) is marked at the right side or voltage.

The range is below.

| | |
|---------------------|--------------|
| Reflective sensor | 0.0V ~ 5.0 V |
| Transmissive sensor | 0.0V ~ 5.0 V |

5.7.5 Ribbon end / RIBBON

It adjusts the ribbon end level.

Set the ribbon on the sensor.

The display content of sensor level is updated each 200 msec.

The sensor level is adjusted by holding down [ENTER] key for 3 seconds.

When the adjustment is finished, "Adjustment complete" is displayed and asterisk (*) is marked at the right side or voltage.

The range is below.

| | |
|-------------------|--------------|
| Ribbon end sensor | 0.0V ~ 5.0 V |
|-------------------|--------------|

5.8 RAM CLEAR

■ Outline of RAM Clear

In the RAM Clear mode, clearing the Maintenance Counter and initializing the Parameters are possible. After replacing the print head, ribbon motor, or platen, perform maintenance clear.

The **RAM Clear** menu contains the following:

| | |
|---------------------------|-----------------------------------|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| | <6>RAM クリア / <6>RAM CLEAR |
| | Clear Disable / NO RAM CLEAR |
| | Counter clear / MAINTE.CNT CLEAR |
| | All counter / ALL COUNTER |
| | Label distance covered / FEED |
| | Print distance / PRINT |
| | Cut count / CUT |
| | Others / OTHER |
| | Parameter clear / PARAMETER CLEAR |
| | QM type / QM TYPE |
| | JA type / JA TYPE |
| | CN type / CN TYPE |

5.8.1 No RAM clear / NO RAM CLEAR

This is a selection to prevent wrong user operation.

5.8.2 Counter clear / MAINTE.CNT CLEAR

It clears maintenance counter, like label distance covered etc.

Initial value after maintenance counter clear

| Item | Initial value |
|------------------------------------|---------------|
| Label distance covered | 0 km |
| Print distance | 0 km |
| Cut count | 0 |
| Head up/down count | 0 |
| Ribbon motor drive time | 0 hours |
| Head-up solenoid driver time | 0 Hours |
| RS-232C hardware error count | 0 |
| System error count | 0 |
| Momentary power interruption count | 0 |

| | |
|--|-------------|
| English | |
| ALL COUNTER CLEAR... | Clearing |
| ALL COUNTER COMPLETED Turn off the printer | After clear |

「COMPLETED Turn off the printer」 is displayed after finishing Ram clear. Turn off printer

5.8.3 Parameter clear / PARAMETER CLEAR

It clears each parameters of printer setting.

The destination for which RAM clear has been performed is printed on the top right corner of the maintenance counter printout.

| | |
|--|-------------|
| English | |
| QM TYPE CLEAR... | Clearing |
| QM TYPE COMPLETED Turn off the printer | After clear |

The setting value for each destination is below.

System mode

Parameter setting/printer movement setting

| Function | QM | CN | JA |
|---|-------|----|----|
| Media Load | OFF | ← | ← |
| Forward wait | OFF | ← | ← |
| Auto forward/reverse wait fine adjustment value | 0.0mm | ← | ← |
| Wait movement | MODE1 | ← | ← |
| HU CUT/RWD. | OFF | ← | ← |
| Ribbon save | TAG | ← | ← |
| Pre peel-off process | OFF | ← | ← |
| Back feed | STD | ← | ← |

Parameter setting/Soft control setting

| Function | QM | CN | JA |
|---|-----------------------------|----|----|
| Character code | PC-850 | ← | ← |
| 0 character type | Non slash | ← | ← |
| Control code | AUTO | ← | ← |
| Control code (CODE1) | 0x1b | ← | ← |
| Control code (CODE2) | 0x0a | ← | ← |
| Control code (CODE3) | 0x00 | ← | ← |
| Peel-off wait status | OFF | ← | ← |
| USB STATUS | OFF | ← | ← |
| FEED Key | FEED | ← | ← |
| Kanji special code | TYPE1 | ← | ← |
| Euro code | 0xb0 | ← | ← |
| Auto broken dot check | OFF | ← | ← |
| WEB printer | OFF | ← | ← |
| Ribbon near end | OFF | ← | ← |
| Expansion I/O mode | TYPE1 | ← | ← |
| Paper/ribbon end | TYPE1 | ← | ← |
| MaxiCode specification | TYPE1 | ← | ← |
| XML | STD | ← | ← |
| Threshold selection (Reflective sensor) | Priority for Manual setting | ← | ← |
| Threshold selection (Transmissive sensor) | Priority for Manual setting | ← | ← |
| Print control (Thermal transfer) | Semi regin1 | ← | ← |
| Print control (Direct Thermal) | Standard | ← | ← |
| Power save mode time | 15 minute | ← | ← |

Parameter setting/LCD display

| Function | QM | CN | JA |
|----------------------------------|---------|----|----------|
| LCD display language | English | ← | Japanese |
| LCD detail display: model name | ON | ← | ← |
| LCD detail display: print number | ON | ← | ← |
| LCD detail display: IP address | OFF | ← | ← |
| Contrast adjustment | 40 | ← | ← |

Parameter setting/Password setting

| Function | QM | CN | JA |
|-------------------------|-------------------|----|----|
| Password enable/disable | No initialization | ← | ← |
| Password value | No initialization | ← | ← |

Fine adjustment value setting

| Function | QM | CN | JA |
|----------------------------------|-------|----|----|
| Feed | 0.0mm | ← | ← |
| Cut position | 0.0mm | ← | ← |
| Back feed | 0.0mm | ← | ← |
| X-coordinate | 0.0mm | ← | ← |
| Print density (Thermal transfer) | 0step | ← | ← |
| Print density (Direct Thermal) | 0step | ← | ← |
| Ribbon (Rewind) | 0step | ← | ← |
| Ribbon (Back tension) | 0step | ← | ← |
| Reflective sensor | 1.0V | ← | ← |
| Transmissive sensor | 1.4V | ← | ← |

Interface setting/Network

| Function | QM | CN | JA |
|------------------------------|------------------------|----|----|
| Wire/Wireless LAN selection | AUTO | ← | ← |
| SNMP | ON | ← | ← |
| IP address | No initialization | ← | ← |
| Gateway | No initialization | ← | ← |
| Subnet mask | No initialization | ← | ← |
| Socket port | No initialization | ← | ON |
| Port number | No initialization | ← | ← |
| DHCP | OFF | ← | ← |
| DHCP client ID | No initialization | ← | ← |
| DHCP host name | No initialization | ← | ← |
| Wireless LAN standard | 802.11b/g | ← | ← |
| Wireless LAN connection mode | INFRA/OPEN/ WEP:OFF | ← | ← |
| WEP default Key | 1 | ← | ← |
| 802.11b channel | 1 | ← | ← |
| 802.11b send rate | 11M | ← | ← |
| 802.11g channel | 1 | ← | ← |
| 802.11g send rate | 54M | ← | ← |
| WLAN power save | ON | ← | ← |
| WINS | OFF | ← | ← |
| WINS address | 0,0,0,0 | ← | ← |
| LPR | OFF | ← | ← |

INTERFACE setting/USB

| Function | QM | CN | JA |
|---------------|-----|----|----|
| USB serial ID | OFF | ← | ← |

INTERFACE setting/RS-232C

| Function | QM | CN | JA |
|---------------------|-------------------|----|------|
| Communication speed | 9600bps | ← | ← |
| Data length | 8bit | ← | ← |
| Stop bit | 1bit | ← | ← |
| Parity | NONE | ← | EVEN |
| Flow control | XON+READY AUTO | ← | ← |

INTERFACE setting/Centro

| Function | QM | CN | JA |
|---------------|-------|----|----|
| ACK/BYSY | TYPE1 | ← | ← |
| Input prime | ON | ← | ← |
| Plug and play | OFF | ← | ← |

BASIC setting

| Function | QM | CN | JA |
|----------------|-----|----|----|
| Basic function | OFF | ← | ← |
| Trace function | OFF | ← | ← |

RFID setting

| Function | QM | CN | JA |
|---------------------------------------|-------------------|----|----|
| Module setting | NONE | ← | ← |
| Tag type setting | NONE | ← | ← |
| Tag detection setting | OFF | ← | ← |
| Error tag | No initialization | ← | ← |
| Access password | No initialization | ← | ← |
| Password protection enable/disable | No initialization | ← | ← |
| Password protection | No initialization | ← | ← |
| Auto un-lock | No initialization | ← | ← |
| Issue retry number | 3 | ← | ← |
| Read retry count | 5 | ← | ← |
| Read retry time | 4.0 second | ← | ← |
| Write retry count | 5 | ← | ← |
| Write retry time | 2.0 second | ← | ← |
| Write retry position | 0mm | ← | ← |
| Wireless output level | 251 | ← | ← |
| AGC threshold | 0 | ← | ← |
| Channel | AUTO | ← | ← |
| Q value | 0 | ← | ← |
| AGC threshold | 0 | ← | ← |
| AGC threshold Min. | 0 | ← | ← |
| Multi word write | OFF | ← | ← |
| RFID write success label issue number | No initialization | ← | ← |
| RFID write failure label issue number | No initialization | ← | ← |

RTC setting

| Function | QM | CN | JA |
|------------------------|-------------------|----|----|
| Parity check | No initialization | ← | ← |
| Overwrite for printing | No initialization | ← | ← |

Compatible (Z-MODE)

| Function | QM | CN | JA |
|----------------|-----|----|----|
| Enable/Disable | OFF | ← | ← |

User mode

Auto paper measurement

| Function | QM | CN | JA |
|----------------|-----|----|----|
| Enable/Disable | OFF | ← | ← |

[Attention of reprint]

The limit value of label setting command is different between Japan mode (JA) and others.

5.9 IP ADDRESS SETTING

■ Outline of the IP Address Setting

In the IP Address Setting mode, you can set the IP Address, Gateway Address, Subnet Mask, DHCP, and DHCP ID which are necessary for a network communication. Since each setting value is different depending on your operating environment.

The **IP Address Setting** menu contains the following:

| | |
|--|--|
| MENU ITEM | |
| System Mode / SYSTEM MODE | |
| <7>INTERFACE setting / <7>INTERFACE | |
| Network / NETWORK | |
| Wire/Wireless LAN selection / LAN/WLAN | |
| SNMP | |
| Network setting / SETTING | |
| USB | |
| RS-232C | |
| Centronics / CENTRO. | |

5.9.1 Network / NETWORK

Menu list of Network / NETWORK

| MENU ITEM | Display pattern and key operation |
|--|-----------------------------------|
| System Mode / SYSTEM MODE | |
| <7>INTERFACE setting / <7>INTERFACE | |
| Network/ NETWORK | |
| Wire/Wireless LAN selection / LAN/WLAN | |
| SNMP | |
| Network setting / SETTING | |
| Scroll display | |

The general network setting is selected.

5.9.1.1 Wire/Wireless LAN selection / LAN/WLAN

- Disable / OFF
- Enable(Auto) / ON(AUTO)
- Enable(Wire LAN) / ON(LAN)
- Enable(Wireless LAN) / ON(WLAN)

5.9.1.2 SNMP

- Disable / OFF
- Enable / ON

5.9.1.3 Network setting / SETTING

| MENU ITEM | Display pattern and key operation |
|--|-----------------------------------|
| System Mode / SYSTEM MODE | Scroll display |
| <7>INTERFACE setting / <7>INTERFACE | |
| Network / NETWORK | |
| Network setting / SETTING | |
| Basic information / BASIC INFORMATION | INFORMATION DISPLAY |
| IP Address / IP ADDRESS | Setting value display |
| Gateway / GATEWAY ADDRESS | |
| Subnet mask / SUBNET MASK | |
| Socket port / SOCKET PORT | Scroll display |
| Port number / PORT NUMBER | Setting value display |
| DHCP | Scroll display |
| DHCP Client ID / DHCP CLIENT ID | |
| ASCII input / ASCII | Scroll display |
| HEX input / HEX | |
| DHCP HOST name / DHCP HOST NAME | |
| Wireless LAN standard / WLAN STANDARD | Setting value display |
| Wireless LAN connection mode / WLAN MODE | |
| WEP default Key / DEFAULT KEY | Setting value display |
| 802.11b channel / 802.11b CHANNEL | |
| 802.11b transfer rate / 802.11b BAUD | Scroll display |
| 802.11g channel / 802.11g CHANNEL | Setting value display |
| 802.11g transfer rate / 802.11g BAUD | Scroll display |
| WLAN power save / WLAN POWER SAVE | |
| WINS | |
| WINS Address / WINS ADDRESS | Setting value display |
| LPR | Scroll display |

5.9.1.3.1 Basic information / BASIC INFORMATION

The following information related network setting is displayed.

- IP address
- Gateway
- Subnet mask
- Socket port enable/disable
- Socket port number

5.9.1.3.2 IP Address / IP ADDRESS

IP address is display and set.

5.9.1.3.3 Gateway / GATEWAY ADDRESS

Gateway address is display and set.

5.9.1.3.4 Subnet mask / SUBNET MASK

Subnet mask is display and set.

5.9.1.3.5 Socket port / SOCKET PORT

- OFF
- ON

5.9.1.3.6 Port number / PORT NUMBER

Socket port number is display and set.

5.9.1.3.7 DHCP

- OFF
- ON

5.9.1.3.8 DHCP Client ID / DHCP CLIENT ID

- ASCII input / ASCII
- HEX input / HEX
- ASCII input / ASCII
- Input DHCP client ID by ASCII (64 Characters (00 - 63))
- HEX input / HEX
- Input DHCP client ID by hex decimal (64 Characters (00 - 63))

5.9.1.3.9 DHCP HOST name / DHCP HOST NAME

Input DHCP host name by ASCII (32 Characters (00 - 31))

5.9.1.3.10 Wireless LAN standard / WLAN STANDARD

- 11b/g
- 11b
- 11g

5.9.1.3.11 Wireless LAN connection mode / WLAN MODE

The combination list of wireless LAN connection mode and certification

| | | | | |
|-------------|-------------|-------------|------------|---------|
| ADHOC | OPEN | | | OFF |
| | | | | WEP40 |
| | | | | WEP104 |
| | SHARED | No use | | WEP40 |
| | | | | WEP104 |
| INFRA | OPEN | | | OFF |
| | | | | WEP40 |
| | | | | WEP104 |
| | SHARED | | | WEP40 |
| | | | | WEP104 |
| | 802.1x | OPEN | TLS | WEP40 |
| | | | | WEP104 |
| | | | TTLS | WEP40 |
| | | | | WEP104 |
| | | | LEAP | WEP40 |
| | | | | WEP104 |
| | | | PEAP | WEP40 |
| | | | | WEP104 |
| | | | MD5 | WEP40 |
| | | | | WEP104 |
| | | | EAP-FAST | WEP40 |
| | | | | WEP104 |
| | | | SHARED KEY | EAP-MD5 |
| | WEP104 | | | |
| | NETWORK EAP | | WEP40 | |
| | | | WEP104 | |
| | WPA | OPEN | TLS | |
| | | | TTLS | |
| | | | LEAP | |
| | | | PEAP | |
| | | | EAP-FAST | |
| NETWORK EAP | | | | |
| WPA-SK | | | | |
| WPA2 | OPEN | TLS | | |
| | | TTLS | | |
| | | LEAP | | |
| | | PEAP | | |
| | | EAP-FAST | | |
| | | NETWORK EAP | | |
| WPA2PSK | | | | |

5.9.1.3.12 WEP default Key / DEFAULT KEY

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 4 | 1 | 1 | Decimal | Non | 1 | 0 | Non | Non |

5.9.1.3.13 802.11b channel / 802.11b CHANNEL

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 14 | 1 | 1 | Decimal | Non | 2 | 0 | Non | Non |

5.9.1.3.14 802.11b transfer rate / 802.11b BAUD

- 11M
- 5.5M
- 2M
- 1M

5.9.1.3.15 802.11g channel / 802.11g CHANNEL

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 14 | 1 | 1 | Decimal | Non | 1 | 0 | Non | Non |

5.9.1.3.16 802.11g transfer rate / 802.11g BAUD

- 54M
- 48M
- 36M
- 24M
- 18M
- 12M
- 9M
- 6M
- 11M
- 5.5M
- 2M
- 1M

5.9.1.3.17 WLAN power save / WLAN POWER SAVE

- Disable / OFF
- Enable / ON

5.9.1.3.18 WINS

- Disable / OFF
- Enable(Manual) / ON(MANUAL)
- Enable(DHCP) / ON(DHCP)

5.9.1.3.19 WINS Address / WINS ADDRESS

Display and set WINS Address.

5.9.1.3.20 LPR

- Disable / OFF
- Enable / ON

5.9.2 USB

Menu list of USB

| MENU ITEM | Display pattern and key operation |
|-------------------------------------|-----------------------------------|
| System Mode / SYSTEM MODE | Scroll display |
| <7>INTERFACE setting / <7>INTERFACE | |
| USB | |

5.9.2.1 USB serial ID / USB SERIAL ID

- Disable / OFF
- Enable / ON

5.9.3 RS-232C

Menu list of RS-232C

| MENU ITEM | Display pattern and key operation |
|-------------------------------------|-----------------------------------|
| System Mode / SYSTEM MODE | Scroll display |
| <7>INTERFACE SETTING / <7>INTERFACE | |
| RS-232C | |
| Baud rate / SPEED | |
| Data length / DATA LENGTH | |
| Stop bit / STOP BIT | |
| Parity / PARITY | |
| Flow control / CONTROL | |

5.9.3.1 Baud rate / SPEED

- 2400bps
- 4800bps
- 9600bps
- 19200bps
- 38400bps
- 115200bps

5.9.3.2 Data length / DATA LENGTH

- 8bits
- 7bits

5.9.3.3 Stop bit / STOP BIT

- 1bit
- 2bits

5.9.3.4 Parity / PARITY

- Non / NONE
- Even / EVEN
- Odd / ODD

5.9.3.5 Flow control / CONTROL

- XON+READY AUTO (Output XON at power on, XOFF at power off)
- XON+XOFF AUTO (Output XON at power on, XOFF at power off)
- READY/BUSY RTS (Output no XON/OFF at power on/off)
- XON+XOFF (Output no XON/OFF at power on/off)
- READY/BUSY (Output no XON/OFF at power on/off)

5.9.4 Centronics / CENTRO.

Menu list of Centronics / CENTRO.

| MENU ITEM | Display pattern and key operation |
|-------------------------------------|-----------------------------------|
| System Mode / SYSTEM MODE | Scroll display |
| <7>INTERFACE SETTING / <7>INTERFACE | |
| Centronics / CENTRO. | |
| ACK/BUSY | |
| Input prime / INPUT PRIME | |
| Plug and play / PLUG & PLAY | |

5.9.4.1 ACK/BUSY

- TYPE1
- TYPE2

5.9.4.2 Input prime / INPUT PRIME

- Disable / OFF
- Enable / ON

5.9.4.3 Plug and play / PLUG & PLAY

- Disable / OFF
- Enable / ON

(*) Plug & play function of USB is always enabled regardless of this setting.

5.10 BASIC SETTING

■ Outline of Basic Setting

The Basic function enables the B-SX4T/SX5T printer to operate with the program created for other printers, by converting it to Basic program and downloading this Basic program to the B-SX4T/SX5T printer. Setting the downloaded Basic program to be enabled/disabled, browsing the program file, data file, and area file, etc. are available in this mode.

The Basic Setting menu contains the following.

| | | |
|---------------------------|-----------------------------|---------------------------------|
| MENU ITEM | | |
| System Mode / SYSTEM MODE | | |
| | <8>BASIC SETTING / <8>BASIC | |
| | | Basic function / BASIC |
| | | File display / FILE MAINTENANCE |
| | | Trace function / TRACE |
| | | Extended mode / EXPAND MODE |

5.10.1 Basic function / BASIC

- Disable / OFF
- Enable / ON

5.10.2 File display / FILE MAINTENANCE

The block number and file name (12 characters) of BASIC stored block are displayed. If file name exceed 12 characters, the 13th character onward is not displayed.

When file is not stored, hyphen ("-") is displayed as file name.

5.10.3 Trace function / TRACE

- Disable / OFF
- Enable / ON

5.10.4 Extended mode / EXPAND MODE

It performs BASIC program.

5.11.1 Test / TEST

The following item related test is displayed.

- ID Read / ID READ

5.11.1.1 ID Read / ID READ

It changes to reading test mode and the printer read RFID tag. The printer perform reading test by pressing [ENTER] key. The reading data is displayed on LCD once RFID tag is read.

The error message is displayed on LCD if tag is not read.

| Error content | English |
|---|--|
| No module or not available for communication / NO RFID MODULE | MODULE TYPE ERROR |
| No country setting / RFID CONFIG ERR | COUNTRY CONFIG ERROR |
| Read tag is different from setting tag / RFID READ ERROR | READ ERROR Confirm Setting or set other Tag. |
| Not available / NOT AVAILABLE | NOT AVAILABLE |
| No response / NO RESPONSE | NO REPOSE |
| Time out / TIME OUT | READ TIMEOUT set a RF-Tag on Ant. |
| Other error / UNKNOWN ERROR | UNKNOWN ERROR |

The only tag which is selected by RFID tag type setting can be read. If tag type is different from RFID tag type setting, RDID tag reading error is detected. Therefore select RFID tag type before this reading test.

- The display is 16 columns and 2 lines.
- Display example

| English | |
|----------|----------|
| ID READ | |
| TAG | 1/1 |
| AGC | 0 |
| 00010203 | 04050607 |
| 08090A0B | 0C0D0E0F |

- 1st line data X/Y, X: Tag number for result, Y: Total tag number
(Most of the case, only 1 tag is read.)
- If UHF module is used, "Performance/AGC" id displayed on the 2nd line by decimal.

- The data of the 3rd and 4th line is displayed by hex decimal.
The displayed data is below.
B-9704-RFID-H1-QM: Tag ID
B-SX704-RFID-U2: TAG ID
B-SX704-RFID-U2-R/EU-R/US-R/CN-R: EPC code of EPC area
- If the reading data exceed 16 digits, only first 16 digits is displayed, If the reading data is less than 16 digits, space is displayed.
- When multiple tags are read at the one time like short pitch tag reading, reading data of tag can be changed by pressing [UP]/[DOWN] key.

5.11.2 Module / MODULE

The following information related module setting is displayed.

- Module type / MODULE TYPE
- Country / COUNTRY
- Tag type / TAG
- RF channel / RF CHANNEL

5.11.2.1 Module type / MODULE TYPE

- NONE No RFID module
- H1 HF RFID kitB - 9704 - RFID - H1 - QM
- H2 HF RFID kitB - SX704 - RFID - H2
- U2 UHF RFID kit B-SX704-RFID-U2-R Japan
B-SX704-RFID-U2-EU-R Europe, India
B-SX704-RFID-U2-US-R North America, Australia,
Taiwan, Korea
B-SX704-RFID-U2-CN-R China

This module setting can be applicable after power off/on.

5.11.2.2 Country / COUNTRY

When module setting is “U2”, country which mounted module support is displayed.

When module setting is “U2”, “INVALID” message is displayed.

The country can be changed when module setting is “U2” and mounted module is EU/US.

This setting is protected by password to prevent setting by user since RFID radio frequency is changed once this country setting is changed.

The following message is displayed depends on module setting and mounted module type and module mount condition.

| | |
|---------------------------|---|
| | English |
| No module | (No message) |
| H1/H2 | (No message) |
| U2(No module) | No RFID Module |
| U2(After country setting) | [ENTER] for Setting |
| U2(No country setting) | Need Setting for use [ENTER] for Setting |
| U2(Japan/China) | Cannot change COUNTRY Setting. |

5.11.2.3 Tag type / TAG

The display content of tag type varies based on module setting.

The following number of table is the display order of scroll line.

| | NONE | H1 | H2 | U2 |
|-------------|------|----|----|----|
| NONE | 1 | 1 | 1 | 1 |
| I-Code | 2 | 2 | | |
| Tag-It | 3 | 3 | | |
| C220 | 4 | 4 | | |
| ISO15693 | 5 | 5 | 2 | |
| C210 | 6 | 6 | | |
| C240 | 7 | 7 | | |
| C320 | 8 | 8 | | |
| EPC C1 Gen2 | 9 | | | 2 |

5.11.2.4 RF channel / RF CHANNEL

It sets channel value of RFID write.

When the channel is set from 2CH to 8CH, the selected channel is used as fix.

When "AUTO" is selected, printer search available channel and set radio frequency to searched channel. The order of searched channel is below.

(2 -> 8 -> 6 -> 4 -> 3 -> 7 -> 5 -> 2)

This setting is applicable for all models. But this setting is most effective to B-SX704-RFID-U2-R (UHF for Japan) only.

- AUTO
- 2CH
- 3CH
- 4CH
- 5CH
- 6CH
- 7CH
- 8CH

5.11.3 Retry / RETRY

The following information related retry setting is displayed.

- Position adjustment for re-issue / ADJ RETRY POSITION
- Retry number for re-issue / ISSUE RETRY LABELS
- Read retry / READ RETRY
- Write retry / WRITE RETRY

5.11.3.1 Position adjustment for re-issue / ADJ RETRY POSITION

When RFID write error occur, printer feed and reverse tag by this setting distance and retry then retry EFID write. When "0 is set, retry is not performed.

The setting between -3mm and +3mm is ignored.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 99 | -99 | 1 | Decimal | Non | 2 | 0 | Non | mm |

5.11.3.2 Issue retry label / ISSUE RETRY LABELS

This is a issue retry number after printing error pattern (void pattern) automatically when RFID write error occur. Printer stop as RFID write error if RFID write does not success after retrying this number.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|--------|
| 255 | 0 | 1 | Decimal | Non | 3 | 0 | Non | Labels |

5.11.3.3 Read retry / READ RETRY

It sets reading retry count and reading retry time.

The printer retries to read the data in the RFID tag for up to specified number of times. If the time-out has come before the maximum number retries have been done, the printer stops the retries at the time.

Whenever the printer writes data onto the RFID tag, the tag is read first. The maximum number of retries set by this parameter becomes also effective in this pre-read.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|-------|
| 255 | 0 | 1 | Decimal | Non | 3 | 0 | Non | times |

Set the time-out for retry to read the RFID tag.

If the printer has retried for the maxim number of times within the RFID read retry time-out, the printer stops the retries at the time.

Whenever the printer writes data onto the RFID tag, the tag is read first. The read retry time-out set by this parameter becomes also effective in this pre-read.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|--------|
| 9.9 | 0.0 | 0.1 | Decimal | Non | 1 | 1 | Non | second |

5.11.3.4 Write retry / WRITE RETRY

Set the maximum number of retries to write data onto the RFID tag.

The printer retries to write data onto the RFID tag for up to specified number of times. If the time-out has come before the maximum number of retries have been done, the printer stops the retries at the time.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|-------|
| 255 | 0 | 1 | Decimal | Non | 3 | 0 | Non | times |

Set the time-out for retry to write data onto the RFID tag.

If the printer has retried for the maximum number of times within the RFID write retry time-out, the printer stops the retries at the time.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|--------|
| 9.9 | 0.0 | 0.1 | Decimal | Non | 1 | 1 | Non | second |

5.11.4 UHF setting / UHF SETTING

The formation related UHF setting is displayed.

- Output level / POWER LEVEL
- Q value / Q VALUE
- AGC threshold / AGC THRESHOLD
- Write AGC threshold / WRITE AGC THRESHOLD
- Write minimum AGC / WRITE RETRY MIN AGC

5.11.4.1 Output level / POWER LEVEL

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| *1 | *1 | 1 | Decimal | Non | 3 | 0 | Non | Non |

It sets wireless output level of UHF.

The range of output level is 26 (approximately 500mW) to 9 (approximately 10mW).

*1: The maximum and minimum value vary depend on module setting and the value is below.

| | Initial value | Max. value | Min. value |
|---------------------------------|---------------|------------|------------|
| B-SX704-RFID-U2-R | 18 | 26 | 18 |
| B-SX704-RFID-U2-EU-R/US-R /CN-R | 18 | 18 | 9 |

5.11.4.2Q value / Q VALUE

It is applicable for only B-SX704-RFID-U2-R/EU-R/US-R/CN-R.

In the case multiple RFID tags are read at the same time, this menu is useful to pinpoint a target tag. Set the Q value to "1" or greater (2 is recommended.). Q value "0" caused the tags to interfere with each other and disables proper data write. When a Q value is set, set an AGC threshold for data write and an AGC threshold lower limit for retry, also. Setting all these values enable writing data to a tag placed just above the antenna.

However, the problem that multiple tags are read the same time does not occur on the B-EX series with most RFID tag types. Ti is not necessary to change the default setting.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 15 | 0 | 1 | Decimal | Non | 2 | 0 | Non | Non |

5.11.4.3AGC threshold / AGC THRESHOLD

It is applicable for only B-SX704-RFID-U2-R/EU-R/US-R/US-R.

Obtain the gain of the RFID tag, and when that gain is lower than the AGC threshold, tags are considered as error tags even if a data write succeeds.

When the AGC threshold is se to "0", all tags are writable. When set to 8, for example, only tags with the AGC threshold level set to 9 or greater are writable.

The optimal value is different depending on the tags.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 15 | 0 | 1 | Decimal | Non | 2 | 0 | Non | Non |

5.11.4.4 Write AGC threshold / WRITE AGC THRESHOLD

It is applicable for only B-SX704-RFID-U2-R/EU-R/US-R/CN-R.

When the Q value is set to 1 or greater, the AGC threshold for data write becomes effective.

When the obtained gain of an RFID tag is lower than the AGC threshold for data write, a data write operation is not performed. In other words, setting an AGC threshold for data write enables writing data only to a tag placed just above the antenna.

Supposing that the gain of a tag just above the antenna is 14 and that of a tag off the antenna is 7, setting the threshold to 11 (a value between 8 and 14) enables the printer to write data only to the tag just above the antenna.

When the threshold is set to 0, a data write operation is performed regardless of the gain of a tag.

Both of the AGC threshold and the AGC threshold for data write are used to determine whether a tag is defective or not, but the timing of a gain measurement is different. In the case of the AGC threshold, this is performed after data is written to a tag.

On the contrary, when the AGC threshold for data write is effective a measurement is performed before data is written. And if a gain value is lower than the threshold, a data write operation is not performed.

The optimum value differs depending on the tag type.

However, the problem that multiple tags are read at the same time does not occur on the B-EX series with most RFID tag types. It is not necessary to change the default setting.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 15 | 0 | 1 | Decimal | Non | 2 | 0 | Non | Non |

5.11.4.5 Write retry minimum AGC / WRITE RETRY MIN AGC

It is applicable for only B-SX704-RFID-U2-R/EU-R/US-R/US-R.

When the Q value is set to 1 or greater, the AGC threshold lower limit for retry becomes effective.

Even if a tag's gain is lower than the AGC threshold for data write, a data write to the tag may be successful in a retry if the gain is greater than the lower limit. For a retry, the printer lowers the threshold to the highest gain of the tag if it is greater than the lower limit or to the lower limit if it is greater than the highest gain of the tag.

Example 1

AGC threshold for data write: 11

Lower limit for retry: 9

Detected tag's gain: 10

As the gain of the tag is lower than the threshold, a data write operation is not performed for this tag at the first try. However, the gain is greater than the lower limit. Then the printer retries to write data to this tag according to a new AGC threshold of 10. In this case, a retry of a data write will mostly succeed because the detected tag's gain is greater than the new threshold. (However, the success rate is not 100% because a gain of a tag is not always the same.)

Example 2

AGC threshold for data write: 11

Lower limit for retry: 9

Detected tag's gain: 8

As the gain of the tag is lower than the threshold, a data write operation is not performed for this tag at the first try. Also, the gain is lower than the lower limit. Then the printer retries to write data to this tag according to a new AGC threshold of 9. In this case, a retry of data write will mostly fail because the detected tag's gain is lower than the new threshold. (However, the error rate is not 100% because a gain of a tag is not always the same.)

When the same value is set to the AGC threshold for data write and the AGC threshold lower limit for retry, respectively, the threshold will not be changed for a retry.

The optimum value differs depending on the tag type.

However, the problem that multiple tags are read at the same time does not occur on the B-EX series with most RFID tag types. It is not necessary to change the default setting.

| Max. | Min. | Step | Display | Sign | Integer digit | Decimal point digit | 0 fullfil | Unit |
|------|------|------|---------|------|---------------|---------------------|-----------|------|
| 15 | 0 | 1 | Decimal | Non | 2 | 0 | Non | Non |

5.11.5 Other / OTHER


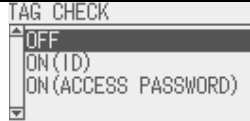




The following information related RFID is displayed.

- Tag test setting / TAG CHECK
- Multi word write / MULTI WRITE
- Carrier sense / CARRIER SENSE

5.11.5.1 Tag test setting / TAG CHECK

| | |
|--|--|
| Disable / OFF | Disable error tag detection: Printer read tag before writing data to tag, but printer write data regardless the first data. |
| Enable(ID) / ON(ID) | Enable error tag detection: Printer reads tag before writing data (EPC area for Gen2 tag) to tag, and writing data if the first data is "A5A". |
| Enable(Password) / ON(ACCESS PASSWORD) | Enable error tag detection: This is enabled for only GEN2 tag. Printer reads access password area before writing data to tag and write data if access pass word matches to password setting. |

To prevent unauthorized changes of the setting, a password to protect the error tag detection setting can be registered.

| | |
|--|---|
| English | Operation |
| The password input display is shown when protected password is enabled. The following explanation is for when protected password is enabled. | |
|  | Input 4 digit protected password. It is displayed when password setting is ON. |
| The setting display of error tag is shown when protected password is correct. | |
| The error message is displayed and change upper display is shown when protected password is not correct. | |
|  | Select tag test setting <ul style="list-style-type: none"> · Disable · Enable (ID) · Enable (Password) |
| When "Disable" or "Enable (ID)" is selected, protected password is disabled and upper display is shown. | |
| When "Enable (Password)" is enabled, access password input display is shown. | |
|  | Input 8 digit accessible passwords |
|  | Set auto unlock password <ul style="list-style-type: none"> · Disable / OFF · Enable / ON |
|  | Set protected password. <ul style="list-style-type: none"> · Disable / OFF · Enable / ON |
| When "OFF" is selected, this menu is ended and the upper display is shown. | |
| When "ON" is selected, protected password input display is shown. | |
|  | Input 4 digit protected password. |

5.11.5.2 Multi word write / MULT WRITE

Gen2-compatible Hibiki tag (HITACHI) has a function which reduces the time to write data on the RFID chips. This is called “Multi-word writes”. Use of this function enables a speed-up of the data write operation. However, this function is unique to the Hibiki tag, and not usable with the other Gen2-compatible chips.

- Disable / OFF
- Enable / ON

5.11.5.3 Carrier sense / CARRIER SENSE

The printer enters the carrier sense mode, and performs a carrier sense. In 5 seconds, environmental radio wave of each channel is picked up for about 30 times (Enabled only when the B-SX704-RFID-U2 is used.)

LCD Display example

| English | | |
|---------------|-----------|------|
| CARRIER SENSE | | |
| CH | Available | MAX |
| 1 | 0% | 0000 |
| 2 | 0% | 0000 |
| 3 | 0% | 0000 |

- The left-most number indicates a channel number, and a percentage means the availability of the channel which is determined by performing approx. 30 carrier senses. Thus, “100%” means that this channel is not used by any other devices.
- Strength (MAX): Method to detect other carrier. There is strong radio origin if value is larger.
- “MAX 0011” means the value of the maximum radio wave picked up.
- The display can be scrolled up or down, from Channel 1 (1CH) to channel 9 (9CH)
- Pressing the [ENTER] key causes the printer to perform a carrier sense again. To quit a carrier sense, press the [CANCEL] key.
- When the RFID module type is set to “NONE” or a communication cannot be established, a message, “NON RFID MODULE”, is displayed.
- When the RFID module type is set to other than U2, a message, “NOT AVAILABLE” is displayed.
- When the RFID module type is set to U2 but effective data cannot be obtained, a message, “NO RESPONSE” is displayed.
- When the B-SX704-RFID-U2-US-R is used and if a RFID module’s destination code is not specified (user-inaccessible setting), an “RFID CONFIG ERR” error message is displayed.

6. ON LINE MODE

In the ON LINE mode, the following settings can be performed.

Threshold Setting for the Feed Gap Sensor
 Threshold Setting for the Black Mark Sensor
 Reset
 Parameter Settings
 Printer Parameter Fine Adjustment
 Dump Mode

■ LED function

| | |
|---------------|---|
| [ON LINE] LED | Indicates that the printer is in online condition. Blinks that the printer is communicating with host. |
| [ERROR] LED | Indicates that the printer is in error condition. Blinks when ribbon is in near end condition. Blinks when the system error occurs. |

■ Key function

| Key | Function |
|--------|---|
| [FEED] | <p>(1) Feeds one sheet of paper. This key can be used to eject one sheet of paper. This key can also be used to adjust the paper to the proper position when the paper is not properly positioned. If printing is attempted when the paper is not properly positioned, printing is not performed at the proper position. One or two sheets of paper should be fed to adjust the paper position before printing.</p> <p>(2) Prints the data in the image buffer on one label according to the system mode setting.</p> <p>NOTE: A clear command or a command for drawing should not be sent during printing by the [FEED] key. If it is sent, the correct layout will be lost, and the label will not be printed properly. If an issue is performed by the [FEED] key while the data is being drawn in the image buffer, the correct layout may be lost.</p> <p>* For the following, refer to the parameter setting section.</p> <ul style="list-style-type: none"> • The procedure for using the label having a label pitches of less than 38 mm in the cut issue mode when the disk cutter is used. • The procedure for using the label having less than the min. label pitch for each issue speed in the cut issue mode when the rotary cutter is used. <p>* Feeds label even though there is label at peel off sensor in peel-off mode.</p> |

| | |
|-----------|--|
| [RESTART] | (1) Resumes printing after a temporary stop of label printing or after an error. (2) Places the printer in the usual initial state which is obtained when the power is turned on. (3) Switches to user mode. |
| [PAUSE] | (1) Stops label printing temporarily. (2) Programs the threshold values. |
| [MODE] | (1) Switches to user mode. |
| [CANCEL] | (1) Clears the job. |
| [ENTER] | (1) Displays help messages. |
| [UP] | (1) No function. |
| [DOWN] | (1) No function. |
| [LEFT] | (1) No function. |
| [RIGHT] | (1) Displays help messages. |

■ Error messages

- NOTES:**
1. If an error is not cleared by pressing the **[RESTART]** key, turn the printer off and then on.
 2. After the printer is turned off, all print data in the printer is cleared.
 3. "*****" indicates the number of unprinted media. Up to 9999 (in pieces).

| Error Messages | Problems/Causes | Solutions |
|---|--|---|
| HEAD OPEN | The Print Head Block is opened in Online mode. | Close the Print Head Block. |
| HEAD OPEN ***** | Feeding or printing has been attempted with the Print Head Block open. | Close the Print Head Block. Then press the [RESTART] key. |
| COMMS ERROR | A communication error has occurred. | Make sure the interface cable is correctly connected to the printer and the host, and the host is turned on. |
| CUTTER ERROR ***** (Only when the cutter module is installed on the printer.) | The media is jammed in the cutter. | Remove the jammed media. Then press the [RESTART] key. If this does not solve the problem, turn off the printer, and call a TOSHIBA TEC authorised service representative. |

■ Error messages (continued)

| Error Messages | Problems/Cause | Solutions |
|--|---|--|
| PAPER JAM **** | <ol style="list-style-type: none"> The media is jammed in the media path. The media is not fed smoothly. A wrong Media Sensor is selected for the media being used. The Black Mark Sensor is not correctly aligned with the Black Mark on the media. Size of the loaded media is different from the programmed size. The Feed Gap Sensor cannot distinguish the print area from a label gap. | <ol style="list-style-type: none"> Remove the jammed media, and clean the Platen. Then reload the media correctly. Finally press the [RESTART] key. Turn the printer off and then on. Then select the Media Sensor for the media being used. Finally resend the print job. Adjust the sensor position. Then press the [RESTART] key. Replace the loaded media with one which matches the programmed size then press the [RESTART] key, or turn the printer off and then on, select a programmed size that matches the loaded media. Finally resend the print job. Refer to Section 5.4 to set the threshold. If this does not solve the problem, turn off the printer, and call a TOSHIBA TEC authorised service representative. |
| NO PAPER **** | <ol style="list-style-type: none"> The media has run out. The media is not loaded properly. The media is slack. | <ol style="list-style-type: none"> Load new media. Then press the [RESTART] key. Reload the media correctly. Then press the [RESTART] key. Take up any slack in the media. |
| RIBBON ERROR **** | The ribbon is not fed properly. | Remove the ribbon, and check the status of the ribbon. Replace the ribbon, if necessary. If the problem is not solved, turn off the printer, and call a TOSHIBA TEC authorised service representative. |
| NO RIBBON **** | The ribbon has run out. | Load a new ribbon. Then press the [RESTART] key. |
| REWIND FULL **** | The Built-In Rewinder Unit is full. | Remove the backing paper from the Built-In Rewinder Unit. Then press the [RESTART] key. |
| EXCESS HEAD TEMP | The Print Head has overheated. | Turn off the printer, and allow it to cool down (about 3 minutes). If this does not solve the problem, call a TOSHIBA TEC authorised service representative. |
| HEAD ERROR | There is a problem with the Print Head. | Replace the Print Head. |
| PASSWORD INVALID Please Power OFF | The password entered was not correct consecutively for three times. | Turn off the printer and back to on, then enter a password again. If the correct password is unknown, disable the password setting by sending a @010 command. (For details, please refer to External Equipment Interface Specification.) |
| Other error messages | A hardware or software problem may have occurred. | Turn the printer off and then on. If this does not solve the problem, turn off the printer again, and call a TOSHIBA TEC authorised service representative. |

■ LCD message and LED indication

Symbols in the message

| Mark | Explanation | Range |
|-------------|---|-------------------------------|
| ○: | ON | - |
| □: | OFF | - |
| ●: | BLINKING | - |
| %%,%%%,%%%: | Remaining memory size of external USB storage | 0 ~ 09,999,999 (1Kbyte unit) |
| ####: | Remaining memory size of internal PC storage | 0 ~ 3072 (1Kbyte unit) |
| &&&&: | Remaining memory size of character storage | 0 ~ 3147(1Kbyteunit) |

| No | LCD Message 2 nd line (Englishh) | LED indications | | Printer status | Restoration by the [RESTART] key Yes/No | Acceptance of Status Request and Reset Command Yes/No |
|----|---|-----------------|-----------|--|---|---|
| | | ON LINE | ERR OR | | | |
| 1 | ONLINE | ○ | ● | In the online mode | - | Yes |
| | ONLINE | □ | ● | In the online mode (Communicating) | - | Yes |
| 2 | HEAD OPEN | ● | ● | Paper fed or issue when head open | - | Yes |
| 3 | PAUSE | ● | ● | In a pause state | Yes | Yes |
| 4 | COMMS ERROR | ● | ○ | A parity error or framing error has occurred during communication by RS-232C. | Yes | Yes |
| 5 | PAPER JAM | ● | ○ | A paper jam occurred during paper feed. A paper was not set properly. An actual label did not match to the selected paper sensor type. The paper sensor position did not match to blak mark position of paper. The actual paper size did no match to selected label length. The level of paper sensor did not match to paper. The gap of label was not detected due to pre-printing. | Yes | Yes |
| 6 | CUTTER ERROR | ● | ○ | A paper jam occurred at cutter. A cutter did not move from home position. A cutter cover was open. | Yes | Yes |
| 7 | NO PAPER | ● | ○ | A paper has run out. A paper was not set. A level of paper sensor did not match to paper. | Yes | Yes |
| 8 | NO RIBBON | ● | ○ | The ribbon has run out. | Yes | Yes |
| 9 | HEAD OPEN | ● | ○ | A feed or an issue was attempted with the head opened. | Yes | Yes |

| | | | | | | |
|----|---|---|---|---|-----|-----|
| | | | | (except [FEED] key, Extended I/O) | | |
| 10 | HEAD ERROR | ● | ○ | A broken dot error has occurred in the thermal head. The error has occurred in the head driver. | Yes | Yes |
| 11 | EXCESS HEAD TEMP | ● | ○ | The thermal head temperature has become excessively high. | Yes | Yes |
| 12 | RIBBON ERROR | ● | ○ | An abnormal condition occurred in the sensor for determining the torque for the ribbon motor. The ribbon jam occurred. The ribbon empty occurred. The ribbon was not set. | Yes | Yes |
| 13 | REWIND FULL | ● | ○ | An overflow error has occurred in the rewinder. | Yes | Yes |
| 14 | SAVING ####KB/####KB or SAVING %,%%%. %%%KB | ○ | ● | In writable character of PC command save mode. | - | Yes |
| 15 | FORMAT ####KB/####KB or FORMAT %,%%%. %%%KB | ○ | ● | Initializing storage area. | - | Yes |
| 16 | NOW LOADING... | ○ | ● | Downloading mode for TrueTypeFont, BASIC | - | Yes |
| 17 | MEMORY WRITE ERR. | ● | ○ | An error has occurred in writing data into memory for storage. (USB memory, flash ROM on the CPU board) | No | Yes |
| 18 | FORMAT ERROR | ● | ○ | An erase error has occurred in formatting memory for storage (USB memory, flash Rom on the CPU board) | No | Yes |
| 19 | MEMORY FULL | ● | ○ | Saving failed because of the insufficient capacity of memory for storage (USB memory, flash ROM on the CPU board) | No | Yes |
| 20 | SYNTAX ERROR Command error (Refer *1, *2) | ● | ○ | A command error has occurred in analyzing the command. | Yes | Yes |
| 21 | POWER FAILURE | ● | ○ | A momentary power interruption has occurred. | No | No |
| 22 | EEPROM ERROR | ● | ○ | An EEPROM for back-up cannot be read/write properly. | No | No |
| 23 | SYSTEM ERROR | ● | ○ | When any abnormal operations as below are performed, a system error occurs. (a) Command fetch from an odd address (b) Access to the word data from a place other than the boundary of the word data (c) Access to the long | No | No |

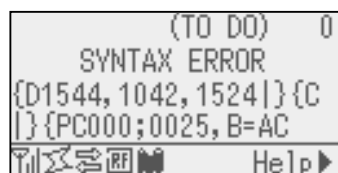
| | | | | | | |
|----|-----------------------------|---|---|--|-----|-----|
| | | | | word data from a place other than the boundary of the long word data (d) Access to the area of 80000000H to FFFFFFFFH in the logic space in the user mode. (e) Undefined command placed in other than the delay slot has been decoded. (f) Undefined command in the delay slot has been decoded. (g) Command to rewrite the delay slot has been decoded. | | |
| 24 | DHCP CLIENT INITIALIZING... | • | • | Initializing DHCP CLIENT. * In case of enabling DHCP | - | - |
| 25 | RFID WRITE ERROR | • | ○ | The printer does not succeed in writing data onto the RFID tag after having retried for the specified times. | Yes | Yes |
| 26 | RFID ERROR | • | ○ | The printer can not communicate with the RFID module. | No | Yes |
| 27 | INPUT PASSWORD | • | • | The printer is waiting for a password to be entered. | No | No |
| 28 | PASSWORD INVALID | • | • | Password entered was not correct consecutively for three times. | No | No |
| 29 | RFID CONFIG ERR | • | ○ | B-SX704-RFID-U2-US-R only RFID module's destination code is not specified. | No | No |
| 30 | LOW BATTERY (Refer *4,5) | • | ○ | RTC battery is low. | No | No |
| 31 | INTERNAL COM ERR | • | • | The hardware error has occurred in internal serial interface. | No | No |

NOTES:

(*1) When there is command error in received command, maximum 48 bytes of error command are shown on 3rd and 4th line of LCD.

(But [LF] and [Nul] are not shown on LCD. The error command exceed 42 bytes are not shown.)

Display example (English)



(Ex. 1)

[ESC]PC001;0A00,0300,2,2,A,00,B[LF][NUL]

Command error

LCD Display

| |
|---|
| Command error PC001;0A00,0300,2,2,A ,00,B |
|---|

(Ex. 2)

[ESC]T20G30[LF][NUL]

Command error

LCD Display

| |
|-------------------------|
| Command Error T20G30 |
|-------------------------|

(Ex. 3)

[ESC] PC002;0100,0300,15,15,A,00,00,J0101,+000000000A,Z10,P1[LF][NUL]

Command error

LCD display

| |
|---|
| Command error PC002;0100,0300,15,15 ,A,00,00,J0101,+00000 |
|---|

(*2) When command error is displayed, the code except 20H-7FH, A0H-DFH are displayed as “?” (3FH).

(*3) When the ribbon near end detection is enabled, the error LED blinks 1Hz (50msec ON, 500msec OFF) during ribbon near end and condition is from No.1 to No.3.

(*4) The battery check is not work when resetting and RTC is not mounted.

(*5) It is necessary to set any following item to use RTC function at low battery condition.

1. Turn off printer power from error condition, turn of printer by system mode, set date and time of RTC, reset printer, and change to online condition.
2. Move to user mode by holding down [RESTART] key for 3 seconds, reset printer, set to online condition, and set date and time by command.

* It is possible to printer by setting date and time till turning off printer.

6.1 THRESHOLD SETTING

When a label is printed, the printer detects the gap between the labels using the transmissive sensor, and corrects the print position automatically to obtain a constant print position. However, when a preprinted label is used, some inks may prevent proper positioning correction. In this case, determine the transmissive sensor threshold manually by key operation and store the value in the non-volatile memory (EEPROM).

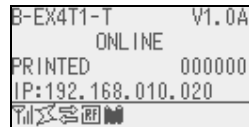
A constant print position can also be obtained when printing on a preprinted label since the print position is always corrected using the threshold stored in the non-volatile memory (EEPROM) by selecting "3: Transmissive Sensor (when using the preprinted label)" for the sensor type of the Issue Command.

When a label is printed by detecting the black mark on the back of the label, the reflective rate variation of a place other than the black mark may prevent the proper positioning correction. In this case, determine the reflective sensor threshold manually by key operation and store the value in the non-volatile memory (EEPROM).

A constant print position can also be obtained when printing on a tag since the print position is always corrected using the threshold stored in the non-volatile memory (EEPROM) by selecting "4: Reflective Sensor (when using a manual threshold value)" for the sensor type of the Issue Command.

Threshold Setting Operation Example (English)

[Online mode]
1. Normal condition



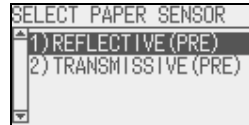
↓ Press [PAUSE] Key

[Online mode]
2. Pause condition



↓ Hold down [PAUSE] key for 3 seconds

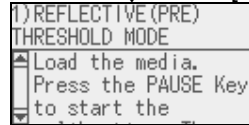
[Threshold setting]
3. Paper sensor selection



Move cursor by pressing [UP] Key and [DOWN] Key

↓ Press [ENTER] Key

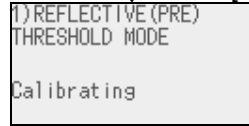
[Threshold setting]
4. Wating paper set



Scroll display by pressing [UP] Key and [DOWN] Key

↓ Press [PAUSE] Key

[Threshold setting]
5. Calibration

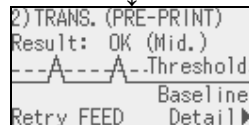


Continue paper feeding by keep pressing [PAUSE] Key

↓ Depress [PAUSE] Key

Stop paper feeding by depressing [PAUSE] Key

[Threshold setting]
6a. Judgement: OK

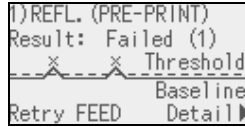


↓

↓
↓
↓
↓

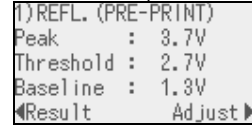
Move to "3. Paper sensor selection" by pressing [FEED] Key
Move to "2. Pause condition" by pressing

[Threshold setting]
6b. Judgement:
NG



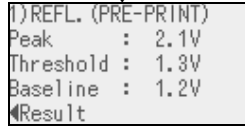
[ENTER] key
Move to "7a/7b.
Detail" by pressing
[RIGHT] Key

[Threshold setting]
7a. Detail: OK



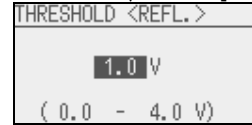
Move to "8a. Sensor
Fine adjustment" by
pressing [RIGHT] key
Move to "6a.
judgement" by
pressing
[LEFT] Key

[Threshold setting]
7b. Detail: NG



Move to "6b.
Judgement" by
holding down [LEFT]
Key for 3 seconds

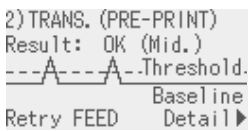
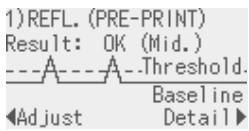
[Threshold setting]
8a. Sensor fine
adjustment



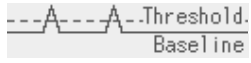
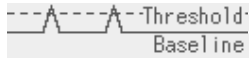
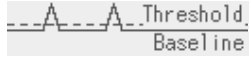
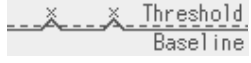


Operation is same as
8.5.9 reflective sensor
fine adjustment

Move to "6a.
judgement" after
setting

Judgment display



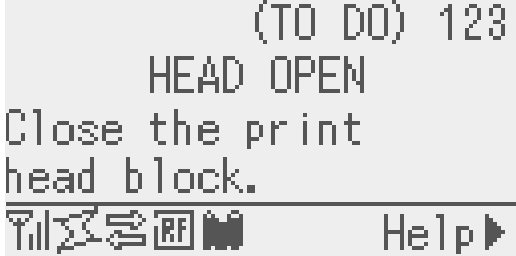
| Display example | Display content | Explanation |
|---|---|--|
|  | <ul style="list-style-type: none"> - Sensor type - Judgement result (Text) - Judgement result (Graph) - Key operation guide | <p>The setting result is displayed after threshold setting. Threshold can be set by returning to sensor selection by pressing [FEED] key from whit display. Sensor detection result and threshold can be displayed by pressing [RIGHT] key and threshold setting can be displayed by pressing [ENTER] key.</p> |
|  | <ul style="list-style-type: none"> - Sensor type - Judgement result (Text) - Judgement result (Graph) - Key operation guide | <p>Judgement result is displayed after fine adjustment setting and reflects it. Manual threshold fine adjustment setting can be performed by pressing [LEFT] key from this display. The [RIGHT] and [ENTER] key function are same as above.</p> |

The icon types to indicate judgement in judgement result display of threshold setting are below.

| No. | Display example (English) | Icon name | Explanation |
|-----|---|-----------|---|
| 1 |  | OK(Mid.) | · Available to detect by paper sensor. Threshold value is middle. |
| 2 |  | OK (High) | · Available to detect by paper sensor. Threshold value is around peak. (The threshold should be adjusted around middle to detect paper correctly in reflective sensor/transmitive sensor fine adjust setting.) |
| 3 |  | OK (Low) | · Available to detect by paper sensor. Threshold value is around base. (The threshold should be adjusted around middle to detect paper correctly in reflective sensor/transmitive sensor fine adjust setting.) |
| 4 |  | NG (1) | · Not available to detect paper gap by paper sensor. Sensor adjustment is necessary. |
| 5 |  | NG (1) | · Not available to detect paper gap by paper sensor. Sensor adjustment is necessary. (Threshold <= Base) |
| 6 |  | NG (2) | · Not available to detect by paper sensor. (The paper gap can be detected by calibration but is very difficult level.) |

6.2 ONLINE MODE LCD DISPLAY

1. ONLINE MODE LCD DISPLAY EXAMPLE (English)

| Printer condition | LCD Display | Display contents |
|-------------------|--|--|
| Online |  | ← Model name, Version No. (*5) ← Message ← Printing page number (*1) ← IP address etc. (*4) ← Icon |
| Pause |  | ← Remaining page number (*2) ← Message ← Error message 1 st line ← Error message 2 nd line (*6) ← Icon |
| Head open |  | ← Remaining page number (*2) ← Message ← Error message 1 st line ← Error message 2 nd line ← Icon, Help guide (*3) |

* The 1st, 3rd and 4th line of online mode display can be selected to display by the stting of system mode.

* Refer "Icon display" for Icon in detail.

(*1) The printing page number is reset to zero when the printer is turned on and is cumulated by each printing. If the cut interval issuing mode is selected, the page number is updated when paper is cut normally.

(*2) [Remaining number] = [Reserved number] – [Normal printed number when error occurs or pause]
 When remaining number is zero, it is not displayed. If the cut interval issuing mode is selected, the remaining page number is updated when paper is cut normally.

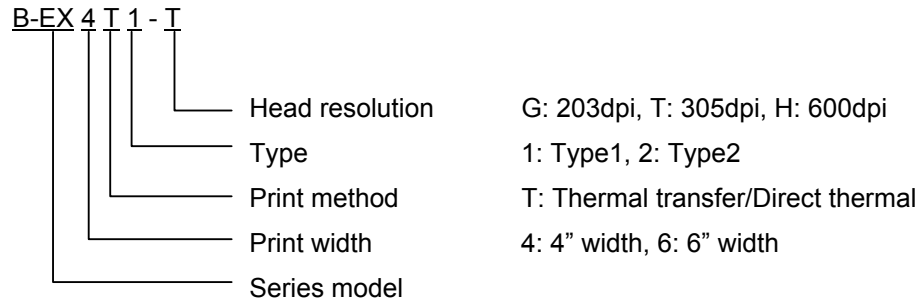
(*3) In help guide, only key is displayed if there is help message.

(*4) The message displayed in this area is an additional information like IP address, ribbon near end etc.

- The IP address is not displayed when LAN/WLAN setting is disabled even though display setting is system mode is enabled.
- The ribbon near end message is displayed when ribbon near end is detected regardless the setting in system mode.
 The ribbon near end detection is to check the remaining size of ribbon. The diameter is 38mm for 3

0 meter ribbon and the diameter is 43 mm for 70 meter ribbon.

(*5) The configuration of model name is below.











(*6)) The ribbon near end message may be displayed in this line. The condition of display is same as *4.

2. ICON



Five kinds of icon are displayed in the lowest line of online mode display.

These icons are displayed in only online mode display.


| Icon | Explanation |
|-------------------|--|
| Wireless LAN icon | <ul style="list-style-type: none"> ● It is used when wireless LAN module is mounted. It is not displayed when wireless LAN module is not mounted. ● Graph shows the strength of radio wave. <ul style="list-style-type: none">  Graph 0: Out of range  Graph 1: Strength of radio wave is weak.  Graph 2: Strength of radio wave is middle  Graph 3: Strength of radio wave is strong |
| Link icon | <ul style="list-style-type: none"> ● It is used when wireless LAN module is mounted. It is not displayed when wireless LAN module is not mounted. ● Is displayed during wireless LAN communication. ● It blinks during communication. <ul style="list-style-type: none">  OFF: No link  ON: Link connection  Blink: Roaming (*4) |
| Data receive icon | <ul style="list-style-type: none"> ● It is displayed when printer has received data. It is turned on from the timing that printer receives the data from PC till printer completes to process received data. <ul style="list-style-type: none">  ON: Receiving data or Processing received data |

- RFID icon
- It is used when RFID module is mounted. It is not displayed when RFID module is not mounted.
 - It is ON when module is enabled and ready to communicate.
 - It blinks when module is communicating and processing.
- The communication includes the one not related radio wave output.
 - It blinks even though radio wave is not out after instructing radio wave output to module.

(It blinks during pausing radio wave output or changing channel by the influence of other carrier.)

-  ON: Module is enabled and ready to communicate
-  Blinking: Communicating

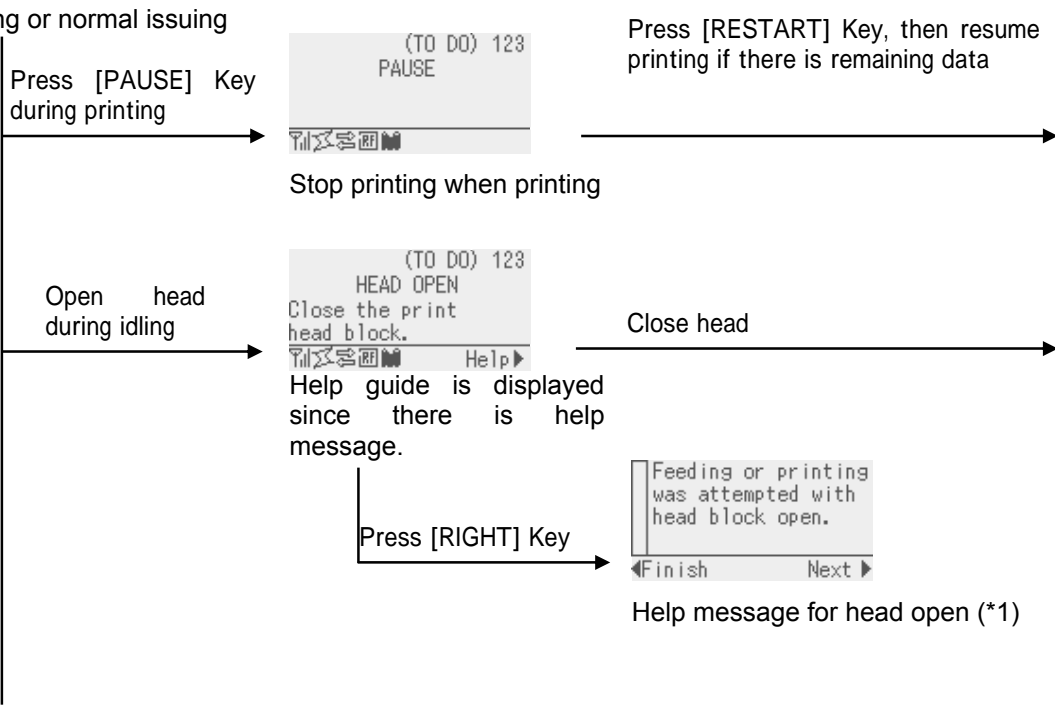
- Ribbon near end icon
- The ribbon near end is detected.
 - It blinks when the ribbon is close to the end.
 - The ribbon near end is detected by diameter of remaining ribbon. The diameter is 38 mm for 30 meter ribbon and 43 mm for 70 meter ribbon.

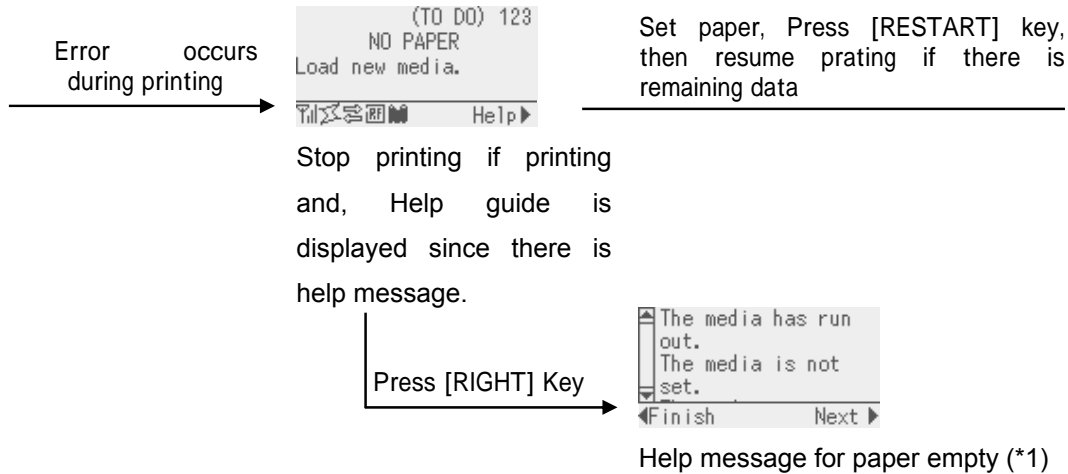
-  Blinking: Ribbon near end condition (*4)

3. ONLINE MODE DISPLAY TRANSITION, Operation example (English)

```
B-EX4T1-T V1.0A
ONLINE
PRINTED 000000
IP:192.168.010.020
[Icons]
```

Idling or normal issuing





6.3 HELP DISPLAY

EXPLANATION OF HELP DISPLAY

The help display can be shown by pressing [RIGHT] key or [ENTER] key in case help guide is displayed at the lower right of online mode display.

The help message is shown at the upper four lines of help display. When help message exceed four lines, message is shown by scrolling. The up-down arrow is displayed of the left side scroll bar if there is long message exceed four lines.

Display example: (English)

```
Feeding or printing
was attempted with
head block open.
```

← Help display 1st line
 ← Help display 2nd line
 ← Help display 3rd line
 ← Help display 4th line
 ← Help display guide

◀Finish Next▶

The help message is three lines, so up-down arrow is not shown on scroll bar.

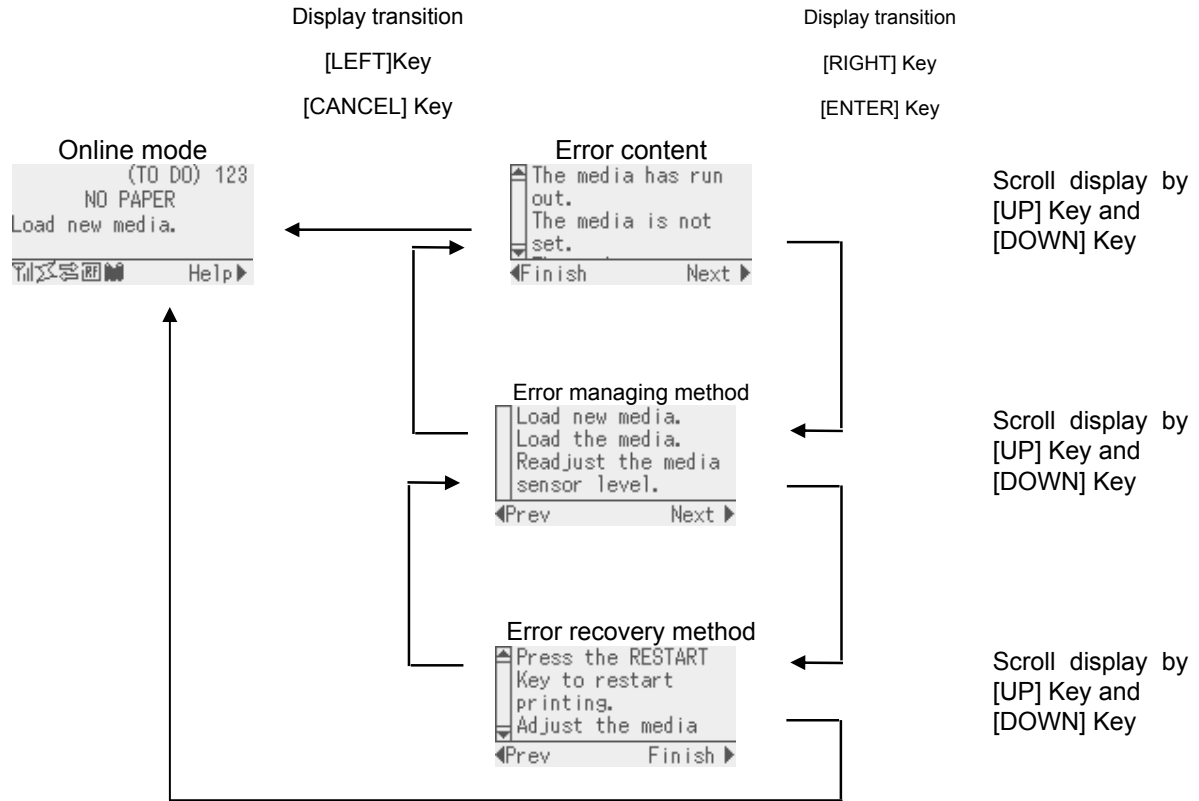
```
The media has run
out.
The media is not
set.
```

← Help display 1st line
 ← Help display 2nd line
 ← Help display 3rd line
 ← Help display 4th line
 ← Help display guide

◀Finish Next▶

The help message exceed four lines, so up-down arrow is shown on scroll bar.

HELP DISPLAY TRANSITION, OPERATION EXAMPLE (English)



7. PERIODIC MAINTENANCE PROCEDURE

All machines are generally delivered in their best condition. To maintain optimal operating condition and help gain maximum performance and life of machines, we would recommend you to conduct periodic maintenance. Doing this is also effective in preventing unexpected troubles and avoiding wasteful system down time, by which more benefit is produced to your customers and greater reliance is placed on the product quality.

Please refer to the following general maintenance procedure and perform periodic servicing.

CAUTION!

When replacing parts or performing maintenance on the printer, be careful not to damage the print head with a hard object like a watch or a ring.



Care must be taken not to allow the metal or glass part of a watch to touch the print head edge.

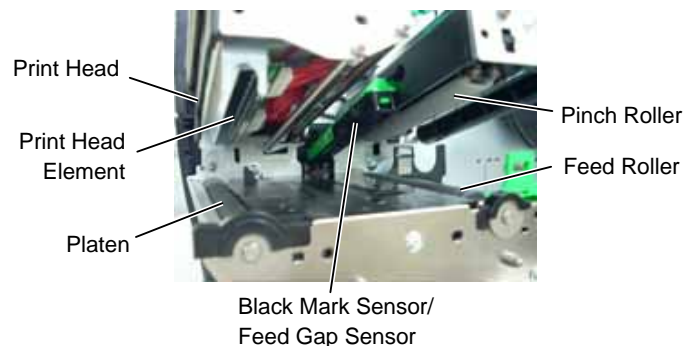


Care must be taken not to allow a metal object like a ring to touch the print head edge.

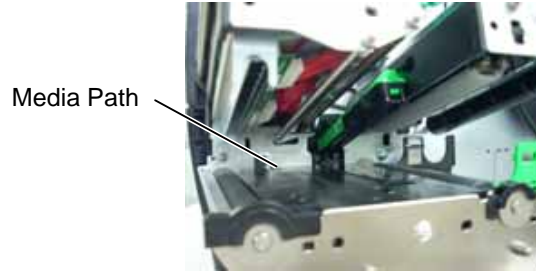
Since the print head element can be easily damaged by shock, please treat it carefully by not hitting a hard object against it.

NOTE: Before starting the periodic maintenance, be sure to read carefully and understand the Service Manuals, especially warnings, cautions and adjustment.

1. Ask an operator or a manager about any machine trouble.
2. Check the run distance on the maintenance counter.
3. Turn the power off and disconnect the power cord.
4. Open the top cover.
5. Clean the inside of the printer.
 - (1) The entire inside of the printer should be cleaned.
 - (2) Wipe the platen, capstan roller, and pinch roller with a cloth moistened with alcohol.
 - (3) Clean the print head elements with the TOSHIBA TEC-approved print head cleaner.



- (4) Remove paper debris or label glue from the media path.

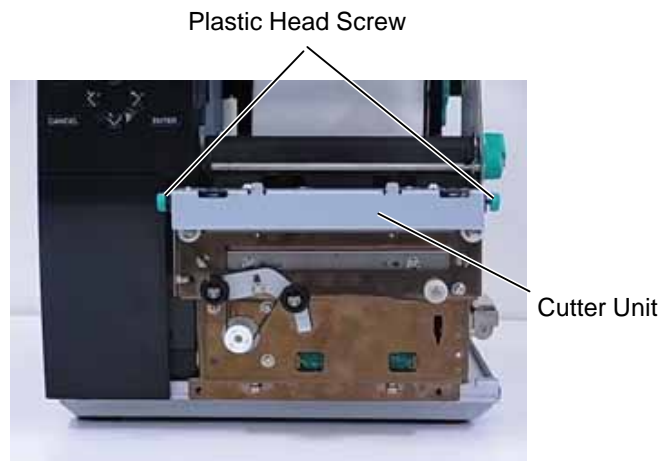


- (5) When using the cutter unit, clean the cutter blade and the media path.

WARNING!

When cleaning the cutter, be careful not to be injured by the cutter blade.

1. Loosen the two Plastic Head Screws to remove the Cutter Cover.
2. Remove the jammed paper.
3. Clean the Cutter with a soft cloth slightly moistened with alcohol.
4. Attach the Cutter Cover.



6. Apply FLOIL G-488 to the cutter unit using a soft cloth.

CAUTION!

1. *Lubrication: During parts replacement*
2. *Kinds of oil: FLOIL G-488: 1 Kg can. (Parts No. 19454906001)*
3. *Do not spray the inside of the printer with lubricants. Unsuitable oil can damage the mechanism.*

All machines are generally delivered in their best condition. Efforts should be made to keep them that way. Lack of oil, or the presence of debris or dust, may cause an unexpected failure. To maintain in optional operating condition, periodically clean the machine and apply the proper kind of oil to each part in which lubrication is needed.

Although the frequency of lubrication varies according to how often the machine is used, as a minimum it is necessary to lubricate before any part becomes dry. It is also necessary to wipe off excessive oil or it will collect dirt.

7. Confirm that the problem occurs as reported, and then take corrective action.
8. Replace the following parts periodically, if necessary. The following table shows approximate product life for each part.

| No. | Part Name | Standard interval of replacement |
|-----|--------------------------------------|----------------------------------|
| 1 | Cutter unit (Option: B-EX204-QM-R) | 300,000 cuts |
| 2 | Cutter unit (Option: B-EX204-R-QM-R) | 300,000 cuts |
| 3 | Platen | 50 km |
| 4 | Feed Roller | 50 km |
| 5 | Pinch Roller | 50 km |

- NOTES:**
1. *The above values of the cutter life are obtained on condition that the periodically maintained cutter is used with TOSHIBA TEC-approved supplies by the proper method described in the manuals.*
 2. *The above values differ depending on the thickness and substances of the media to be used. When using the cutter to cut the labels, be sure to cut the backing paper. Failure to do this may cause the glue to stick to the cutter and shorten the cutter life.*

9. Confirm each part adjustment. Make any necessary adjustments.

10. Conduct the following tests and make sure that there is no problem.

(1) Print test with TOSHIBA TEC-approved media and ribbon. (Print tone, print head position, etc.)

(2) Paper skew

When the Strip Module is used;

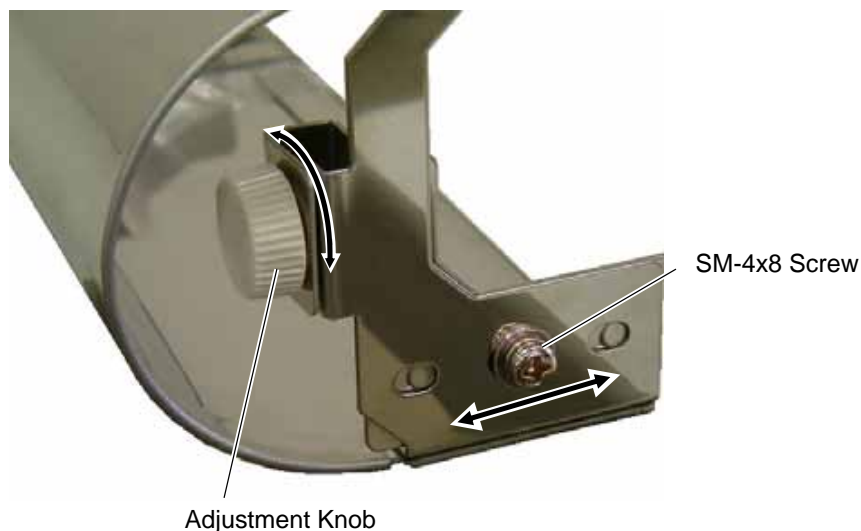
If the label skews when using the built-in Rewinder unit, turn the adjustment knob of the rewinder guide plate to correct the label feed. Clockwise turn moves the rewinder guide plate forward and counterclockwise turn moves it backward.

- When labels skew to the right:

Loosen the SM-4x8 screw with a phillips-head screwdriver. Turn the adjustment knob clockwise, and tighten the SM-4x8 screw when the rewinder guide plate is positioned correctly.

- When labels skew to the left:

Loosen the SM-4x8 screw with a phillips-head screwdriver. Turn the adjustment knob counterclockwise, and tighten the SM-4x8 screw when the rewinder guide plate is positioned correctly.



(3) Print start position adjustment (Horizontal: media position, vertical: sensor adjustment/adjustment by issuing commands.)

(4) Communication test

(5) Abnormal noise

(6) Confirm that there are not any other errors.

11. Close the top cover.

12. Clean the outside of the printer.

13. Fill out a report form. Hand it to the manager and obtain a signature.

8. TROUBLESHOOTING

| Problems | Cause | Solution |
|----------------------------|--|--|
| Power does not turn ON. | <ol style="list-style-type: none"> 1. Input voltage to the printer is not within the rated voltage. (Check by connector on the PS unit.) 2. Output voltage from the printer is not within the rated voltage. [Check that the voltage between +24V pins and PG pins of connector on the PS unit is 24V. And check that the voltage between +5V and SG is 5V.] 3. No voltage to the MAIN PC board. [Check that the voltage between +27V and PG pins of connector on the MAIN PC board is 24V. And check that the voltage between +5V and LG is 5V.] 4. Failure of MAIN PC board. | <p>Replace the power cable or power inlet.</p> <p>Replace the PS unit.</p> <p>Replace the power harness.</p> <p>Replace the MAIN PC board.</p> |
| LED or LCD does not light. | <ol style="list-style-type: none"> 1. Failure of the panel PC board or operation panel 2. Failure of the operation panel harness 3. Failure of the MAIN PC board | <p>Replace the panel PC board or operation panel.</p> <p>Replace the operation panel harness.</p> <p>Replace the MAIN PC board.</p> |
| Poor printing | <ol style="list-style-type: none"> 1. Poor media quality. 2. Dirty print head 3. The print head block is not set completely. | <p>Use the media approved by TOSHIBA TEC.</p> <p>Clean the print head.</p> <p>Close the print head block completely.</p> |
| Printer does not print. | <ol style="list-style-type: none"> 1. Print head failure 2. Connection of the print head connector is incomplete, a bad contact, or broken elements. 3. Failure in rewinding/feeding of the ribbon. 4. Failure of the MAIN PC board. 5. Failure of the software 6. Failure of the printer cable. | <p>Replace the print head.</p> <p>Connect the harness completely, or replace the harness.</p> <p>Replace the ribbon take-up motor, ribbon feed motor or MAIN PC board.</p> <p>Replace the MAIN PC board.</p> <p>Check the program.</p> <p>Replace the printer cable.</p> |
| Dot missing | <ol style="list-style-type: none"> 1. Broken print head element 2. Broken print head cable wires 3. Failure of the MAIN PC board | <p>Replace the print head.</p> <p>Replace the print head harness.</p> <p>Replace the MAIN PC board.</p> |
| Blurred print | <ol style="list-style-type: none"> 1. Poor media quality. 2. Dust is on the media. | <p>Use only TOSHIBA TEC-approved media.</p> <p>Clean the print head and remove any dust from the media.</p> |

| Problems | Cause | Solution |
|---------------------|--|---|
| Ribbon wrinkle | <ol style="list-style-type: none"> Poor ribbon quality. Ribbon is not rewound or fed smoothly. | <p>Use only TOSHIBA TEC-approved ribbon.</p> <p>Replace the ribbon rewind motor or ribbon feed motor.</p> |
| Media feed failure | <ol style="list-style-type: none"> Media is not set properly. Poor media quality Improper adjustment of the feed gap sensor or black mark sensor. Threshold is improper. Failure of the feed gap sensor or black mark sensor The cutter mechanism is not installed properly. Failure of the stepping motor. | <p>Set the media properly.</p> <p>Use the media approved by TOSHIBA TEC.</p> <p>Re-adjust the sensor.</p> <p>Set the threshold correctly.</p> <p>Replace the feed gap sensor or black mark sensor.</p> <p>Install the cutter module properly.</p> <p>Replace the stepping motor or MAIN PC board.</p> |
| Communication error | <ol style="list-style-type: none"> Failure of the communication cable Failure of the RS-232C connector Failure of the communication connector Failure of the PC or application software Failure of the MAIN PC board | <p>Replace the cable.</p> <p>Replace the connector</p> <p>Replace the connector.</p> <p>Modify the program.</p> <p>Replace the MAIN PC board.</p> |

11. RFID ANALYZE TOOL

When an RFID module is installed, the printer will be able to write data on an RFID tag as well as print data on the surface of the RFID-tag embedded label.

To properly issue RFID tags, it may be necessary to adjust the RFID tag position so that it stops just above the antenna of the RFID module.

A proper adjustment value is obtained by using RFID Analyze Tool. It is different depending on the following conditions.

- RFID tag type
- The shape of RFID tag antenna
- Position of RFID tag embedded in RFID tag supply
- Variation of RFID module

The RFID Analyze Tool enables discovering an optimum tag position and output power of the RFID module for data read/write.

An adjustment value is stored in the printer memory by using a PC command or “UHF setting” parameter in the system mode (Section 5.11.4.)

11.1 System Requirement

System

IBM Compatible PC running Windows 2000 or Windows XP

Installed memory 16MB minimum (32M byte recommended)

Available hard disk space of 10M byte ore more

NOTE: *Windows 2000 and Windows XP are registered trademarks of Microsoft Corporation.*

Interface

Connect the printer to a PC with an RS-232C (Serial) interface or LAN interface.

Download

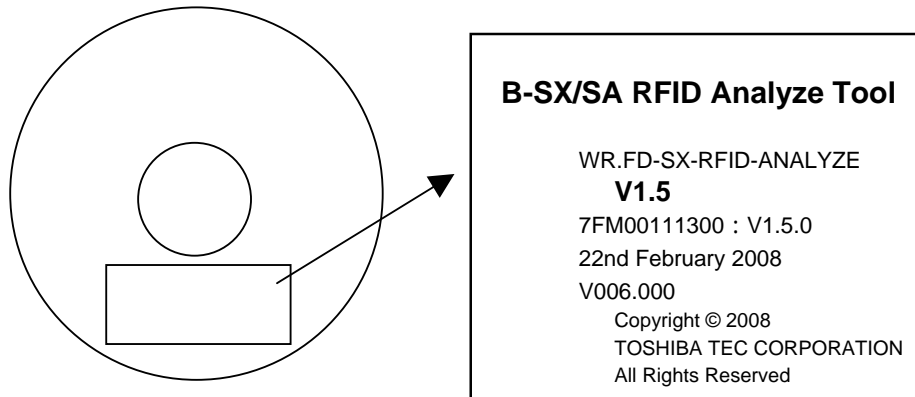
RFID Analyze Tool is downloadable from the following web site.

<http://barcode.toshibatec.co.jp/Ris/products/barcode/support/en/index.php>

11.2 Set up

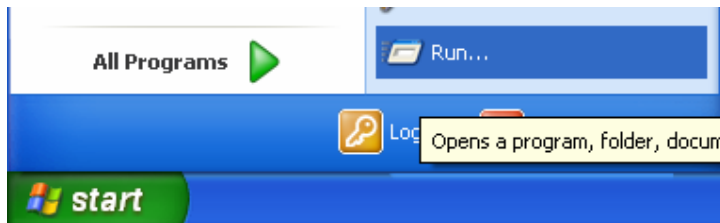
Setup Disk

The Installation Setup Disk consists of one CD-ROM.

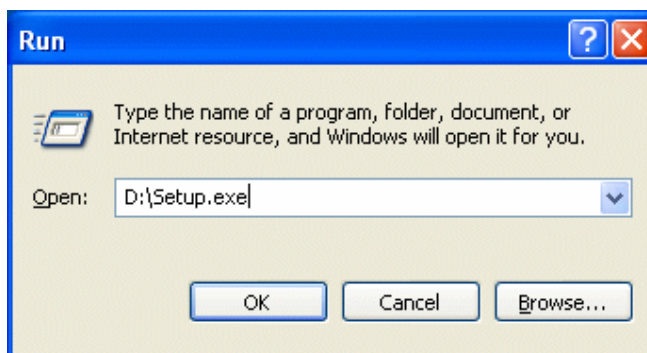


Installation Procedure

1. Start Windows put the CD-ROM in the CD-ROM drive.
2. Click on the “Start” button, then choose “Run”.



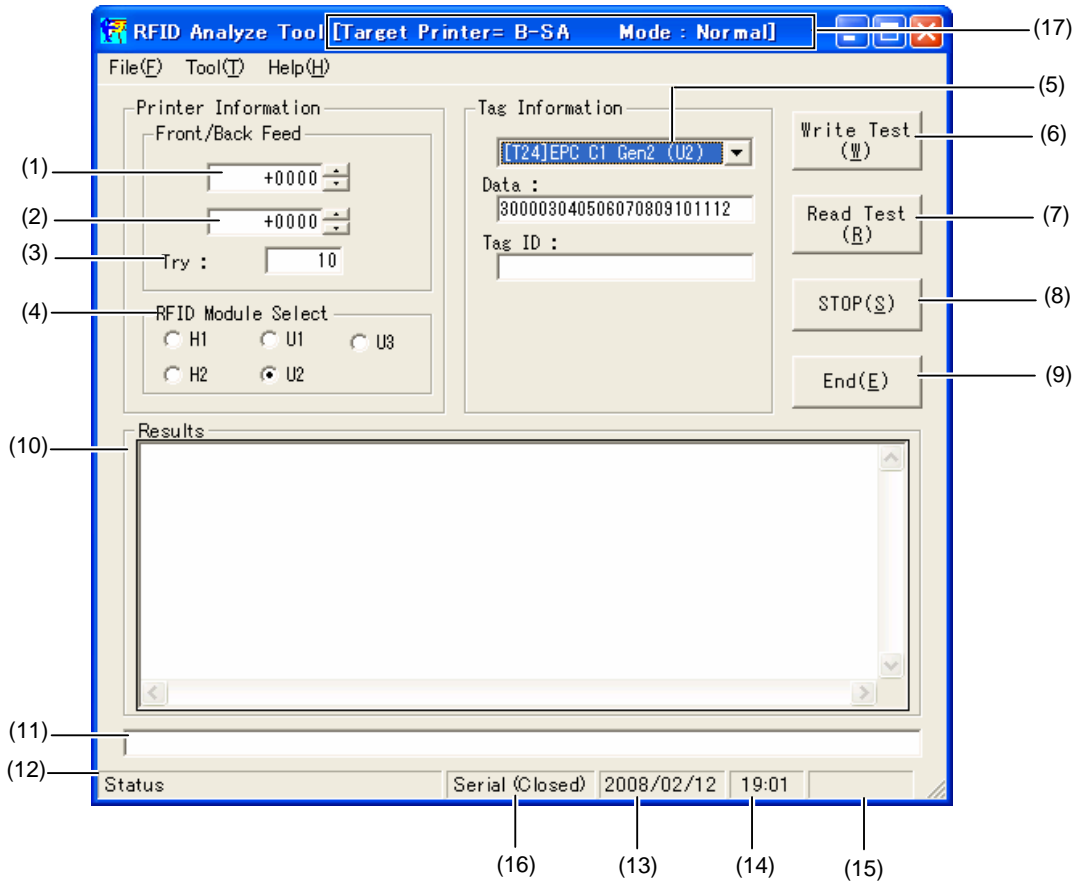
3. When the “Run” screen appears, enter “D:\Setup.exe” in the “Open” entry field, then click on the “OK” button. (When the CD-ROM drive is drive D.)



4. For the subsequent procedures, follow the instructions on the screens to complete the installation.
5. When the installation completes successfully, the screen, which notifies the completion of the installation of the “RFID Analyze Tool” software, appears.

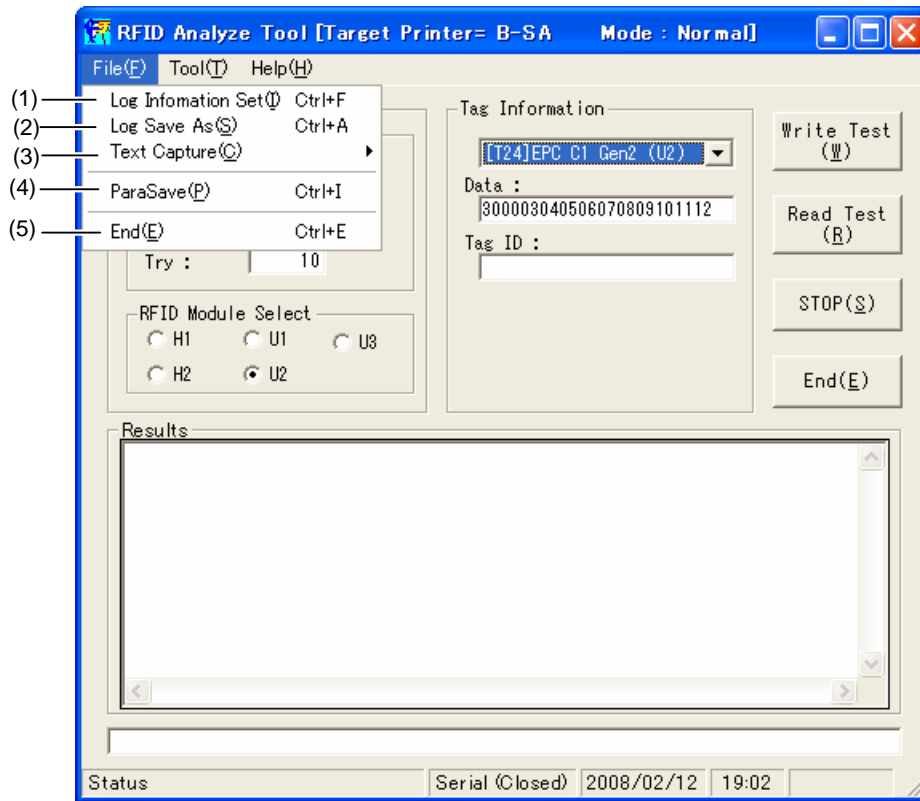
11.3 Application Functions

11.3.1 Main Menu

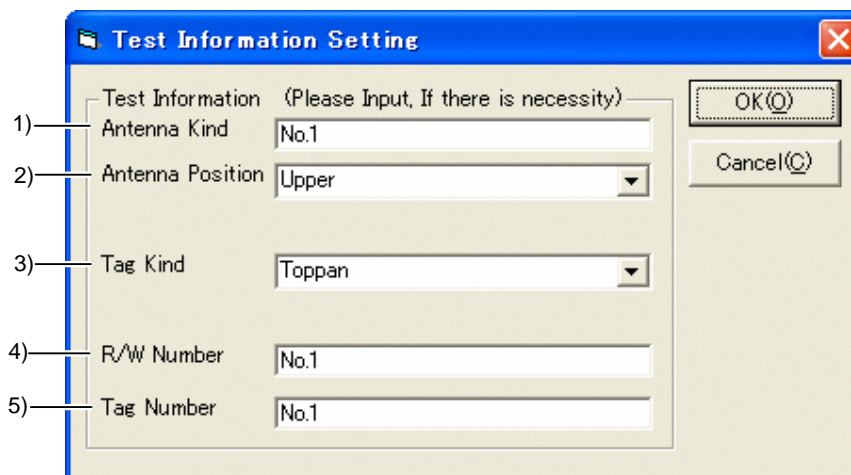


- | | |
|---|---|
| (1) Front Feed amount: +9999 ~ -9999 | (6) Write Test Button |
| (2) Back Feed amount: +9999 ~ -9999 | (7) Read Test Button |
| (3) Number of test tries: 999 ~ 0 | (8) Test Stop Button |
| (4) RFID module select | (9) Application End Button |
| H1: B-EX700-RFID-H1-QM-R | (10) Test Results Display Area |
| H2: B-SX704-RFID-H2-R (Japanese model only) | (11) Response Data Display Area |
| U2: B-SX704-RFID-U2-EU/AU/US/CN-R, B-EX704-RFID-U2-EU/US-R | (12) Test Status Display Area |
| (5) Tag type select | (13) Date |
| H1: C220 | (14) Time |
| I-Code | (15) Capture Display Area |
| ISO15693 | (16) Communication Status Display Area |
| Tag it | (17) Printer Model and Test Mode Display Area |
| C320 | |
| H2: ISO15693 | |
| U2: EPC C1 Gen2 | |

11.3.2 File Menu



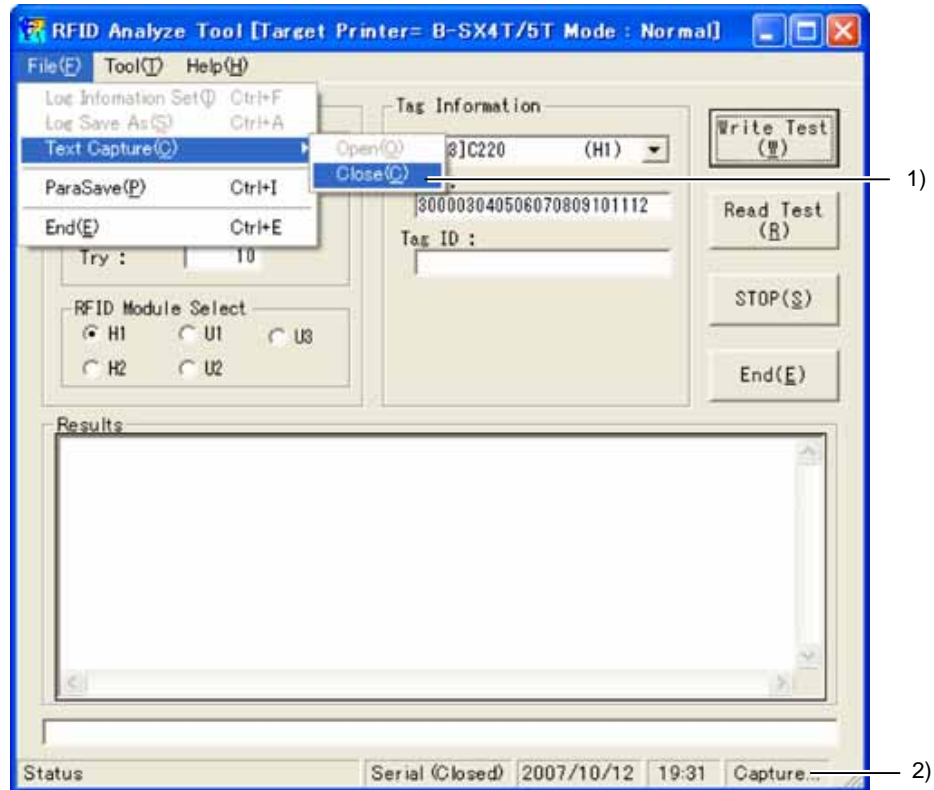
- (1) Log Information Set
Displays the Test Information Setting screen shown below. Make necessary settings and click on the “OK” button.



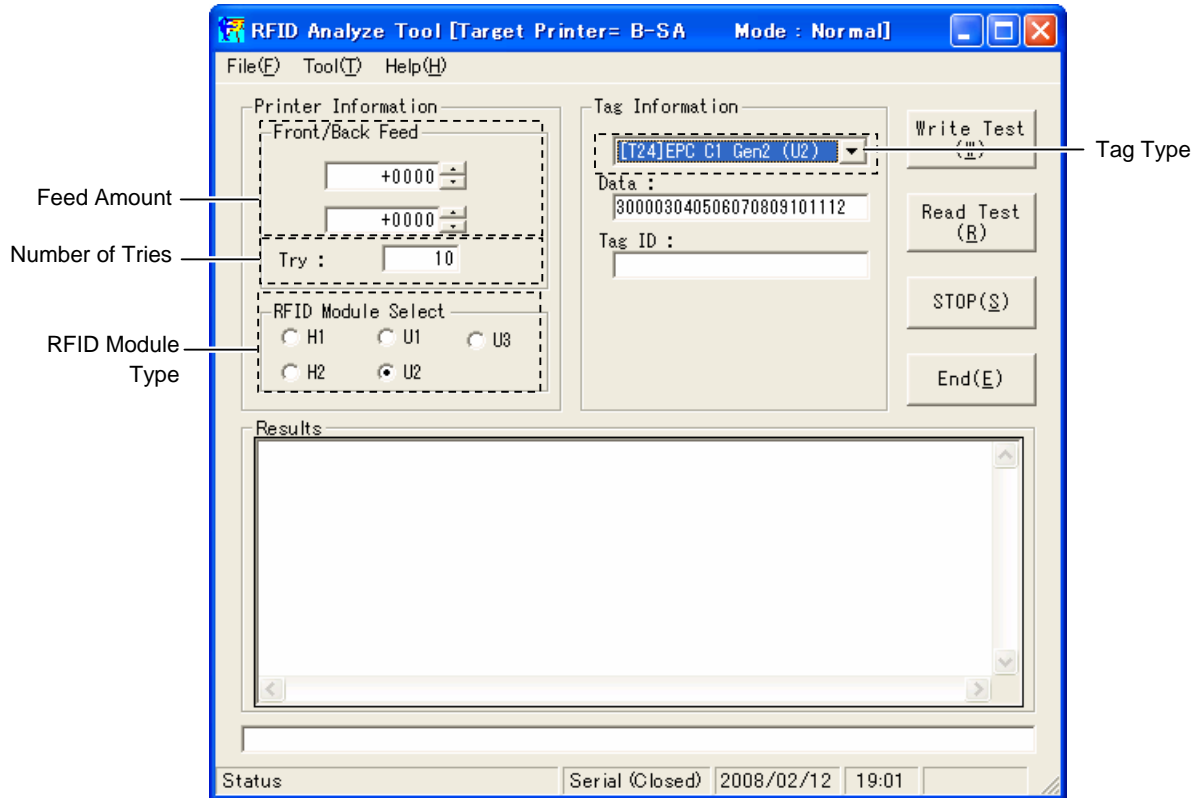
- 1) Antenna Kind Information
- 2) Antenna Position: “Upper”, “Lower”, “In addition to this”
- 3) Tag Kind Information: “Toppan”, “OMRON”, “Rafsec”, “Impinj”, “In addition to this”
- 4) R/W Number
- 5) Tag Number

When a write/read test is executed log information is shown in the “Results” box of the RFID Analyze Tool screen. Log information for each test is saved in a text or CSV file.

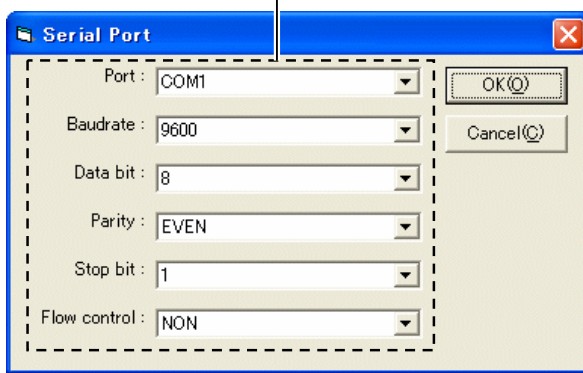
- (2) Log Save As
Saves text data in the “Results” box of the RFID Analyze Tool screen into a text file.
- (3) Text Capture
Saves the test result into a CSV file.
Selecting “Text Capture” then “Open” shows “Capture” in the area indicated by “2)” in the figure below. When a write/read test is executed with “Capture” shown, the test result is automatically saved in a CSV file specified.



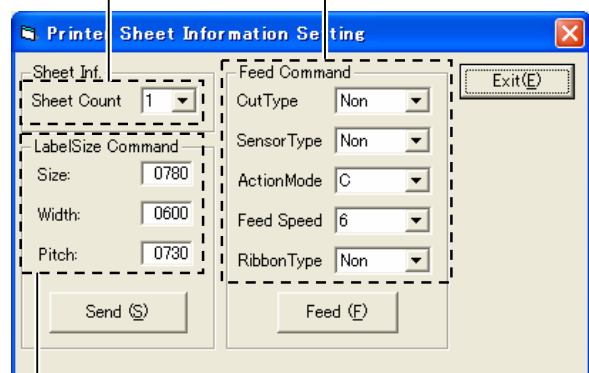
- 1) After “Text Capture” is selected, the menu adds “Close” under “Open”. Selecting “Close” exits from this function.
- 2) When “Text Capture” is selected, “Capture” is shown.
- (4) ParaSave (Parameter Save)
Saves the current test information to facilitate a next test. The saved parameters are invoked at a program boot. Information to be saved are feed amount, number of tries, RFID module type, tag type, communication settings between PC and printer, label size command, Feed command, Sheet count, printer type, and test mode.



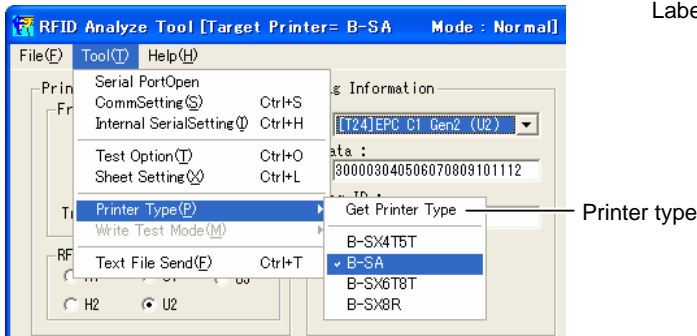
Communication Settings between PC and Printer
(Serial Port Setting)



Sheet Count Feed Command

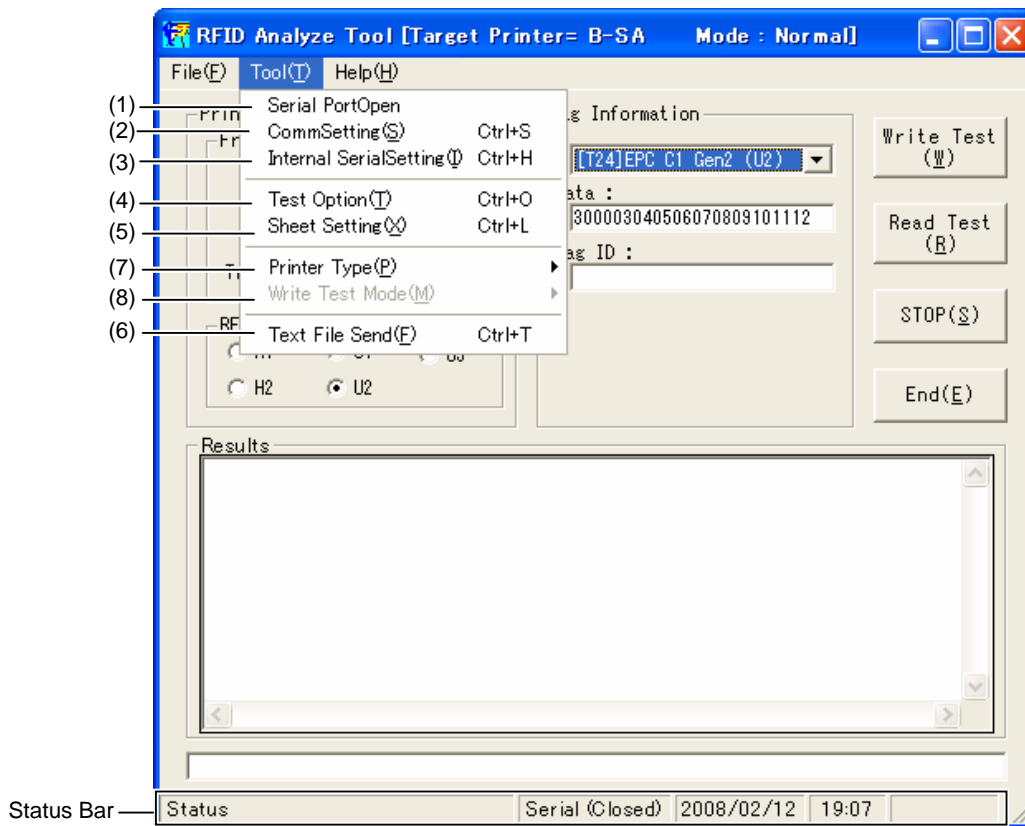


Label Size Command



- (5) End (Exit)
Exits from the Analyze Tool program.

11.3.3 Tool Menu

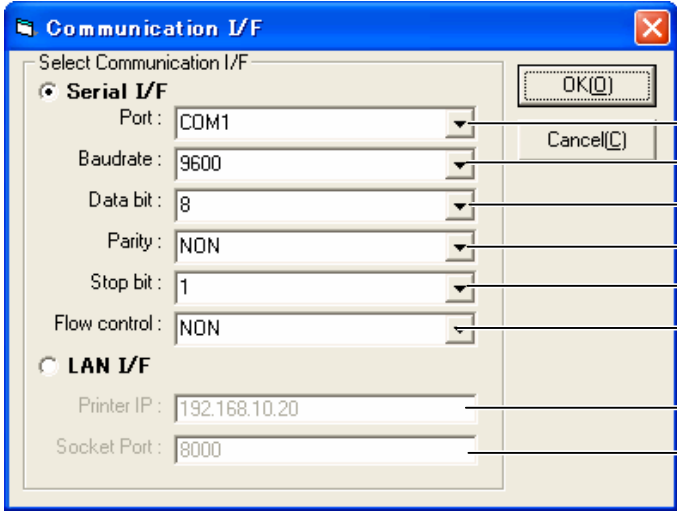


(1) Port Open

Opens/closes a port to communicate with the printer.

- “Serial PortOpen”: The printer port is ready to be opened. After the port is opened, “Serial PortClose” will be displayed in the Tool menu and “Serial (Open)” will be displayed on the status bar.
- “Serial PortClose”: The printer port is ready to be closed. After the port is closed, “Serial PortOpen” will be displayed in the Tool menu and “Serial (Close)” will be displayed on the status bar.
- “LAN Connect”: The LAN port is ready to be opened. After the LAN port is opened, “LAN DisConnect” will be displayed in the Tool menu and “7:Connect” will be displayed on the status bar.
- “LAN DisConnect”: The LAN port is ready to be closed. After the LAN port is closed, “LAN Connect” will be displayed in the Tool menu and “0:Close” will be displayed on the status bar.

- (2) **CommSetting**
 Makes settings for communication between the PC and the printer.



Port: COM1 to COM9

Baudrate: 2400, 4800, 9600, 19200, 38400, 115200

Data bit: 8 bit

Parity: NONE, EVEN, ODD

Stop bit: 1, 2

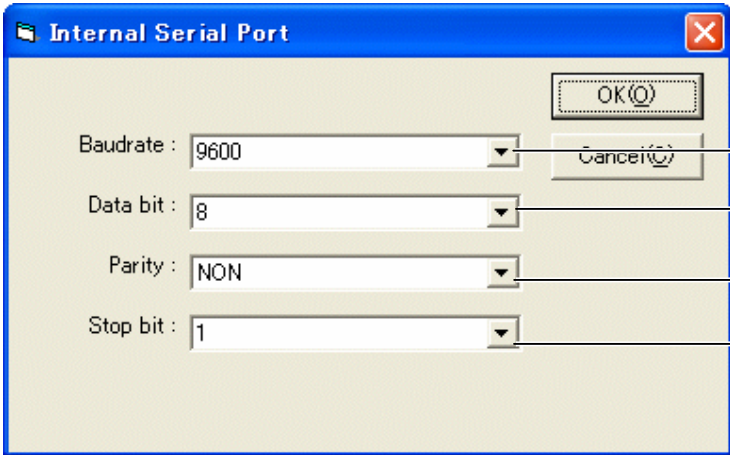
Flow control: NON, XON, XON/XOFF, RTS/CTS+XON/XOFF

Printer IP Address

Socket Port No.

- NOTES:**
1. In the case of the LAN interface, a socket communication is used.
 2. Serial port may not be selectable depending on the printer types.
 3. The above settings can be saved by a parameter save function.

- (3) **Internal Serial Setting**
 Makes settings for communication between the RFID module and the printer. Do not change the setting.



Baud rate: 2400, 4800, 9600, 19200, 38400, 115200

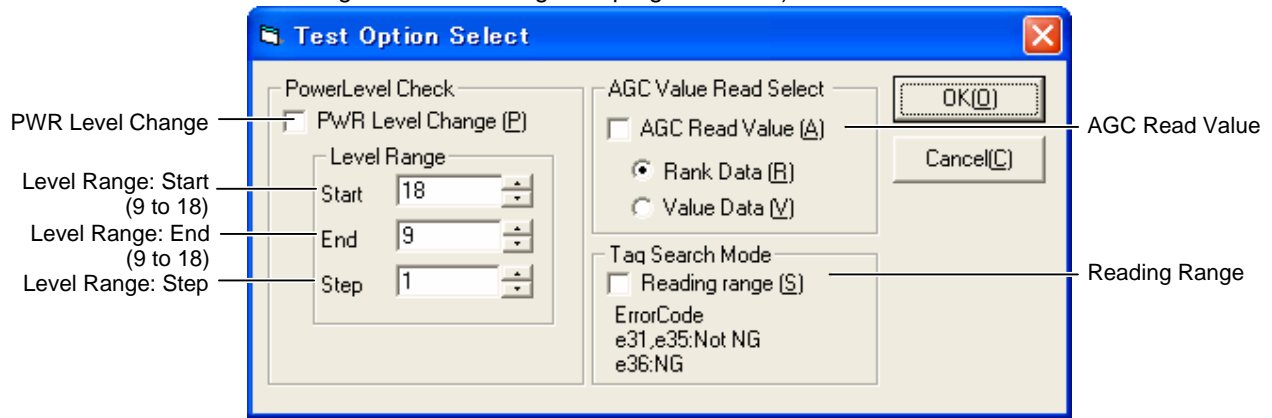
Data bit: 7 bit, 8 bit

Parity: NONE, EVEN, ODD

Stop bit: 1, 2

(4) Test Option

This menu is available only when the U2 type is selected. (However, when the U1 type is selected, only the Power Level Change and Level Range are programmable.)



PWR Level Change (Power Level Change)

When checked, a write or read test can be performed while changing the output level of the RFID module, without changing the tag position. This enables finding the optimal output level for writing data onto the tag.

Setting range of the power level: B-EX700-RFID-U2-EU/US-R: 9 to 18

Start: Enables setting the value for the starting power level.

End: Enables setting the value for the starting power level.

Step: Enables setting the step value.

AGC Read Value:

When checked, the Advanced Gain Control (AGC) data is read every time a tag is written or read.

Rank Data: Rank Data is equal to the AGC threshold value of the printer.

Value Data: Value data is the value sent from the RFID module without any conversion. Usually, the rank data is used.

Reading range:

The read range of the tag is searched.

The positions where the error "e36" does not occur are considered as OK (readable).

The positions where no response is returned from the tag are considered as an error.

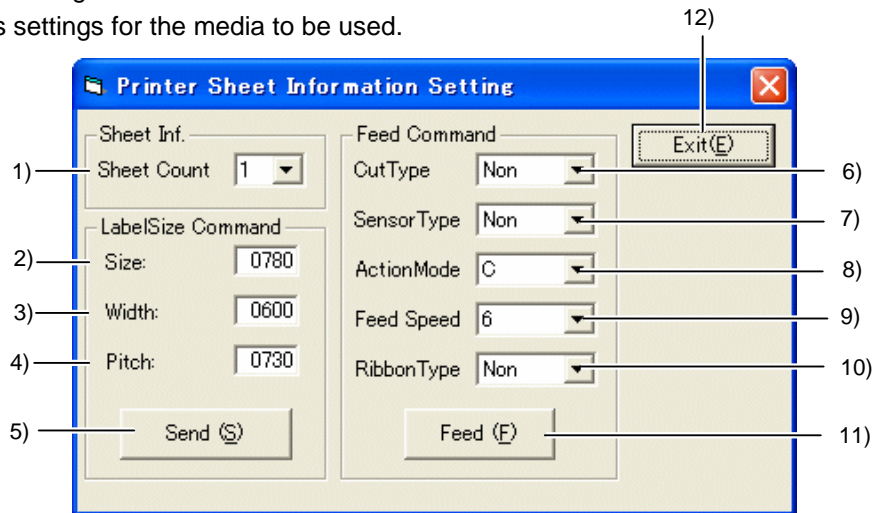
Error code: "e31": Timeout (Tag is existing.)

"e35": Data write failed. (Tag is existing.)

"e36": Tag is not existing.

"e37": Communication error (Tag is existing.)

- (5) Sheet Setting
Makes settings for the media to be used.



Sheet Inf.

- 1) Sheet Count: The number of tags to be tested. (1 ~ 5)
After printing on one label, a next tag is automatically fed to continue the test.

LabelSize Command

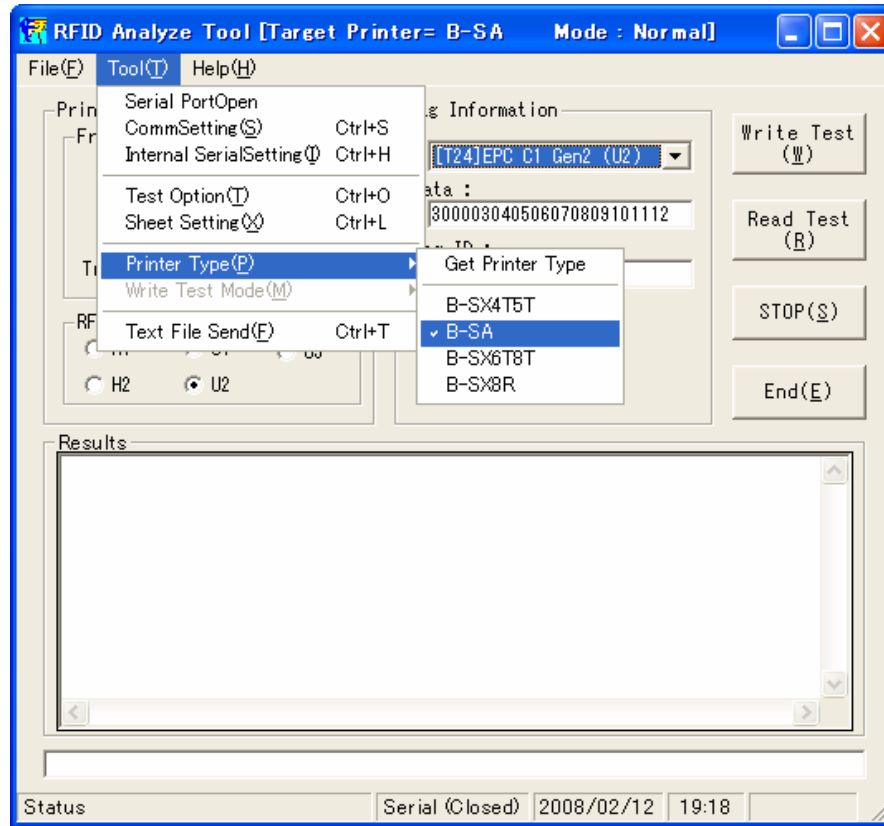
- 2) Size: Label Length
3) Width: Label Width
4) Pitch: Effective print length
5) Send

Sends the size, width, and pitch information of the tag to be tested. (This does not check a printer status.) Send the LabelSize Command when any of the size, width, or pitch value needs to be changed. These information are stored even after the printer power is turned off.

- 6) Cut Type: Non, Cut
7) Sensor Type:
Non: No Sensor
Ref.: Black Mark Sensor
Trans.: Feed Gap Sensor
Trans. Pre: Feed Gap Sensor when using preprinted label
Ref. Manual: Black Mark Sensor when using a manual threshold value
8) ActionMode:
C: Batch mode (Cut and feed when "Cut" is selected for Cut Type.)
D: Strip mode (with back feed)
E: Strip mode (with back feed, the strip sensor is ignored, the applicator supports this mode.)
9) Feed Speed (Unit: inch/second): 3, 5, 6, 8, A (10)
B-EX4T: 3, 5, 8, A (10)
10) Ribbon Type: Non, Ribbon Save, Ribbon
11) Feed
Sends a Feed command to the printer. (Printer status is checked.)
When a printer error occurs, the corresponding error message is displayed.
12) Exit Button

- (6) Text File Send
Sends a specified file from the PC to the printer. (This does not check a printer status.)
File data are not checked.
The size of the file to be sent must be 4 KB or less.

- (7) Select the printer model
 Makes a choice of a printer model from Get Printer Type menu. Choose “B-SX4T/SX5T”.

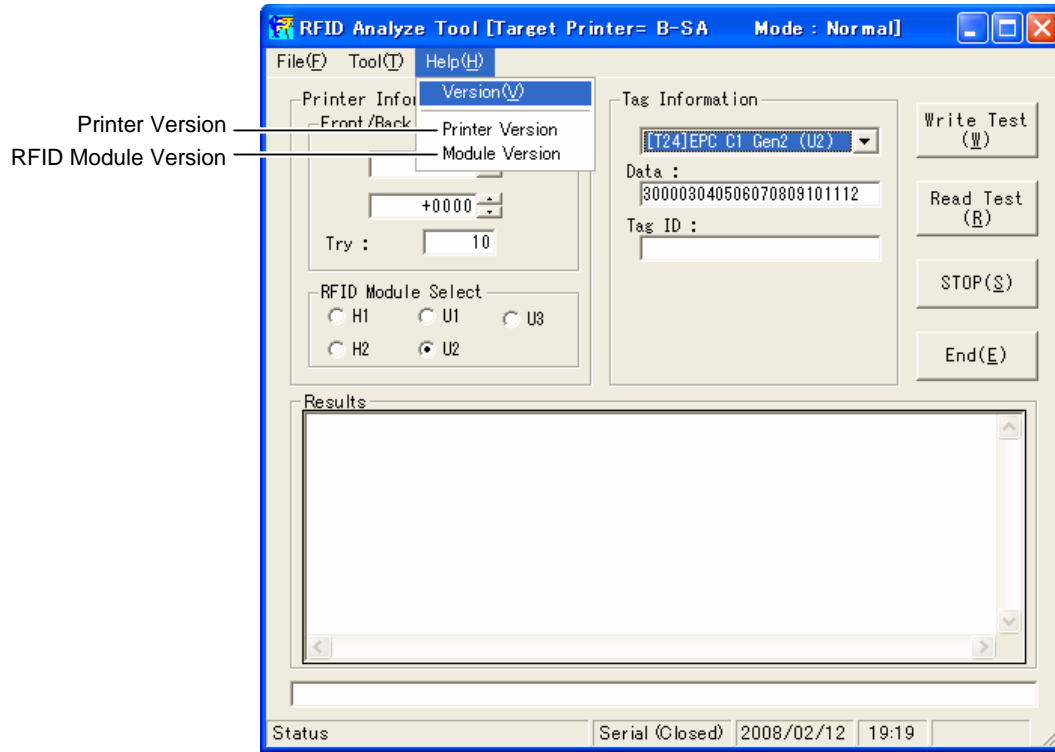


NOTE: This information can be saved by a parameter save function.

- (8) Select the test mode
 This menu is not available.

11.3.4 Help Menu

Displays Printer Version and RFID Module Version.

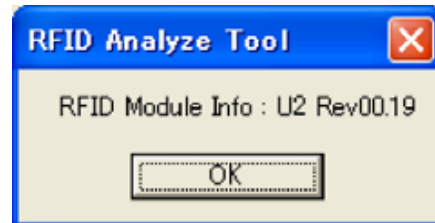


Example

Printer Version



RFID Module Version



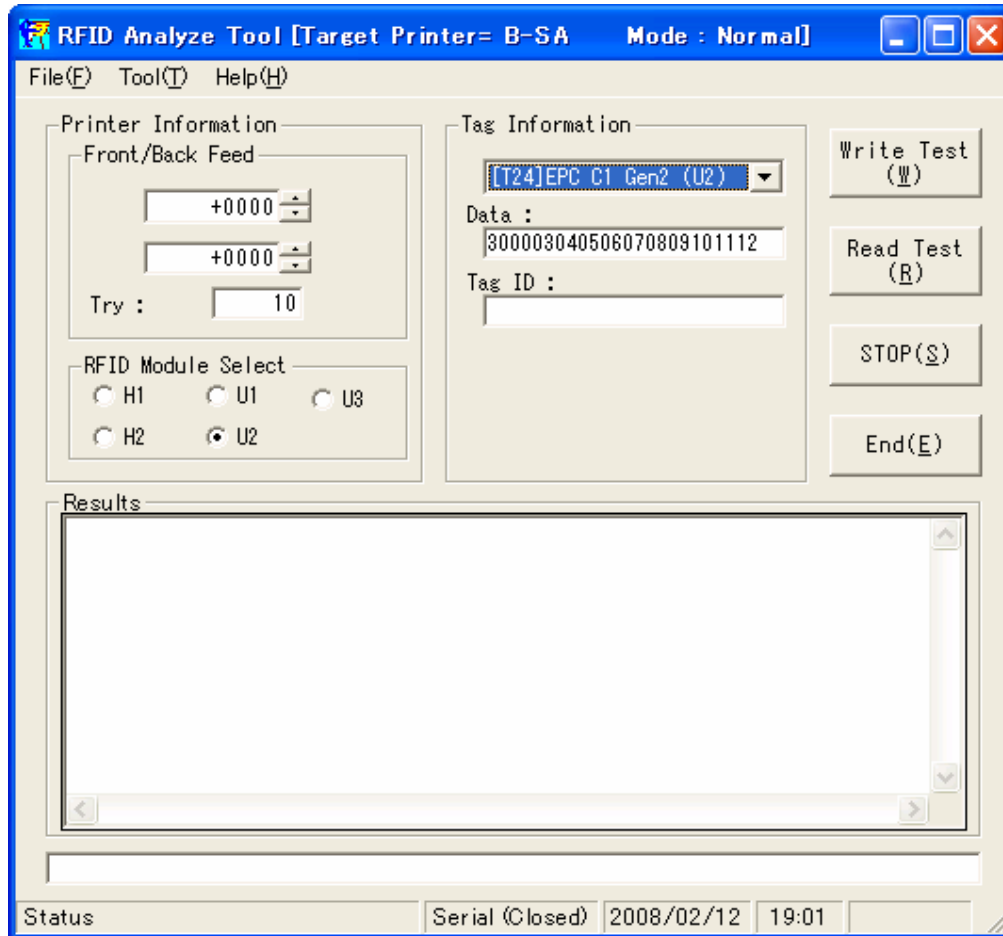
NOTE: Printer version and module version are indicated next to the date and time of Log file.

Example) CSV file information

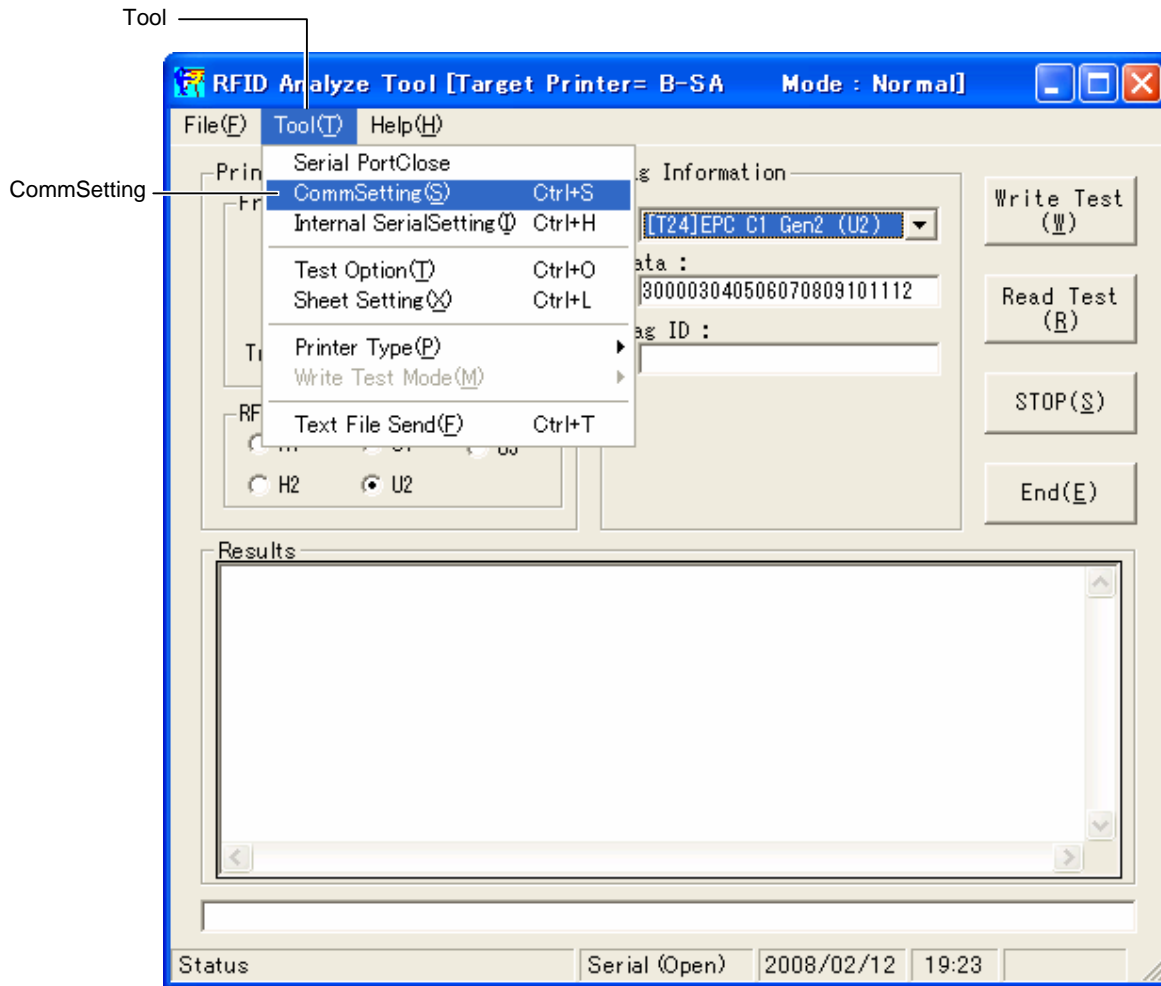
Date&Time = 07/10/16 09:47:24: Printer Information = B-SX4T Z4.4C 27SEP2007 Module Information = U2 JPN #00PV971

11.4 Operating Procedure

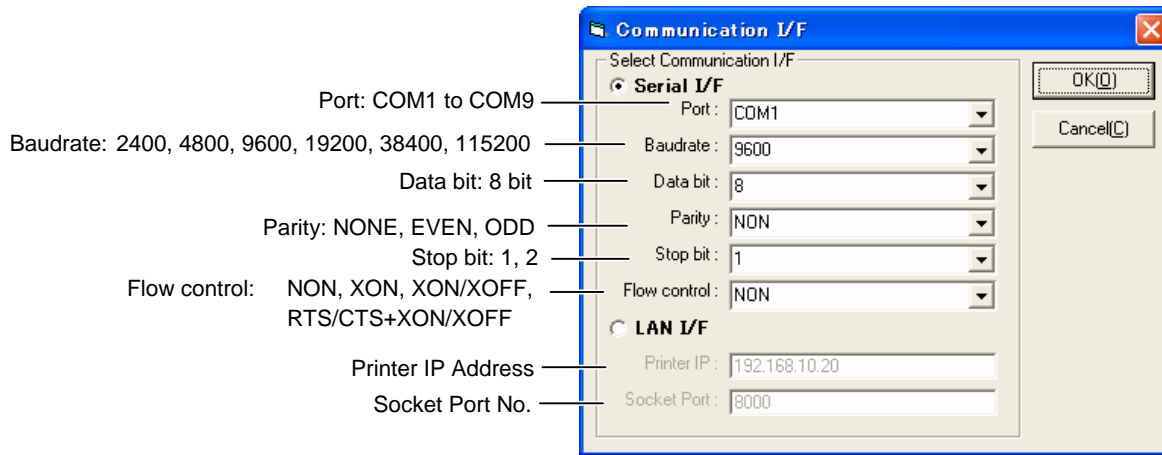
1. Connect the printer to the PC with the serial interface cable or LAN cable.
2. Start the “B-SX RFID Analyze Tool” application.



3. Click on the "Tool" menu, and choose "CommSetting".



4. When the “CommSetting” screen appears, perform the serial port or LAN setting in accordance with the settings of the B-EX4T/EX6T printer.

**NOTES:**

1. Choose the port to which the printer is connected.
2. Choose “NON” for the Flow control of the RFID Analyze Tool. However, any flow control code of the printer is acceptable.
3. The data bit for the Analyze Tool is fixed to 8. Make sure the data length for the B-SX4T/SX5T printer is set to 8 bits.
4. The command frame for the Analyze Tool is “{ | }”. Make sure the control code for the B-SX4T/SX5T printer is set to “AUTO” or “{ | }”.
5. When the printer and the PC are connected via LAN, a printer IP address and socket port number need to be entered.

Default Printer IP Address: 192.168.10.20, Socket Port No.: 8000

4. Set the following parameters.

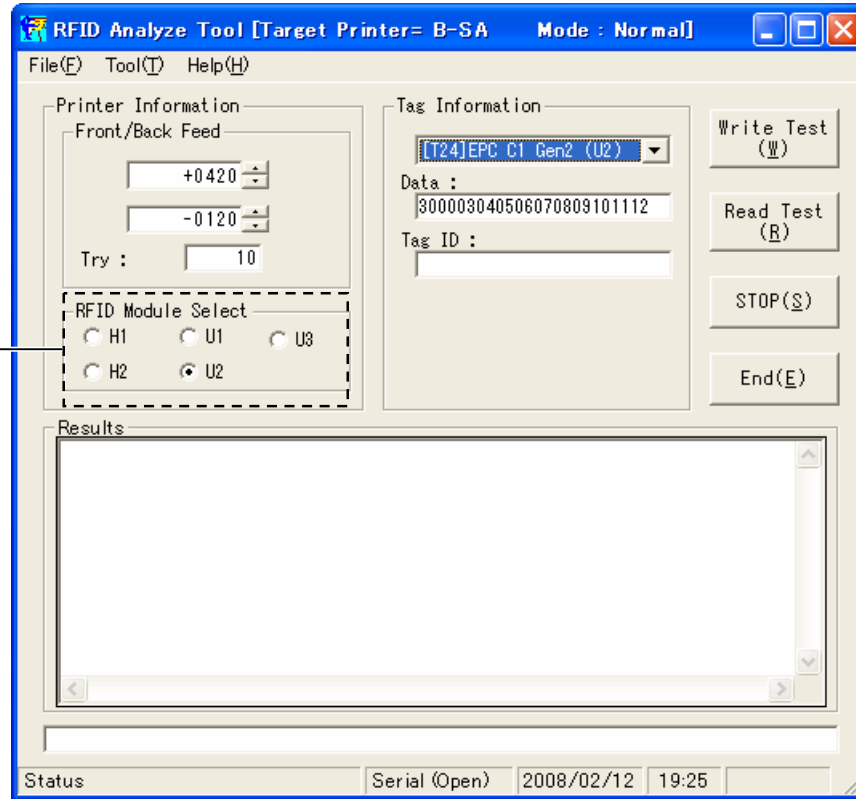
RFID module type to be analyzed (RFID Module Select)

Choose the RFID module to be used for the RFID Module Select parameter.

B-EX700-RFID-H1-QM-R: "H1"

B-EX700-RFID-U2-EU/US-R: "U2"

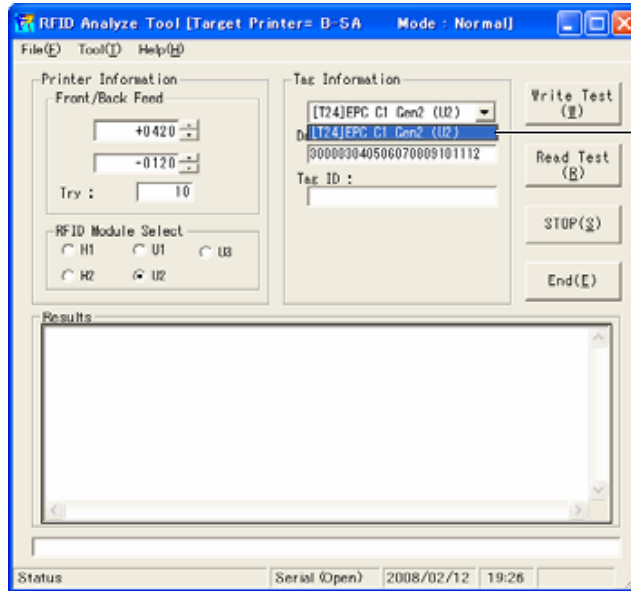
RFID Module Select



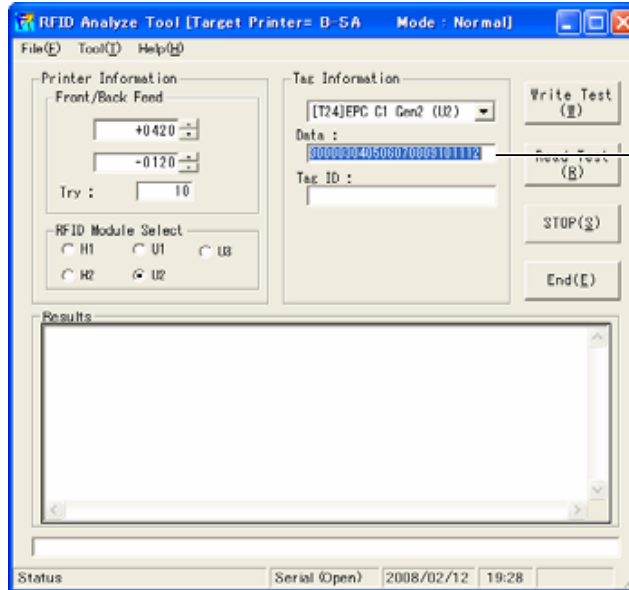
RFID tag type to be analyzed (Tag type)

Selectable tag types are different depending on the RFID module types.

| RFID module type | Tag type |
|-----------------------------|--|
| H1: B-EX700-RFID-H1-QM-R | C220 (H1), I-Code (H1), ISO15693 (H1), Tag-it (H1) and C320 (H1) |
| U2: B-EX700-RFID-U2-EU/US-R | EPC C1 Gen2 |



Tag Data



Data to be written onto a tag is entered.

Data is different for each tag type. Please note the Analyze Tool program does not check the data to be written on to a tag.

NOTE: When the U2 type module tries to write same data that has already been written onto the same tag, a data write operation is not performed and results in OK. To properly perform a write test on the U2 type module, entered data to be written is automatically changed each time of a retry, by rotating the data in units of 2 digits.

Example) 1st try: 123456789012 → 2nd try: 345678901212 → 3rd try: 567890121234 ...

Feed amount range (Front/Back Feed)

Set the feed amount range where an RFID tag is analyzed.

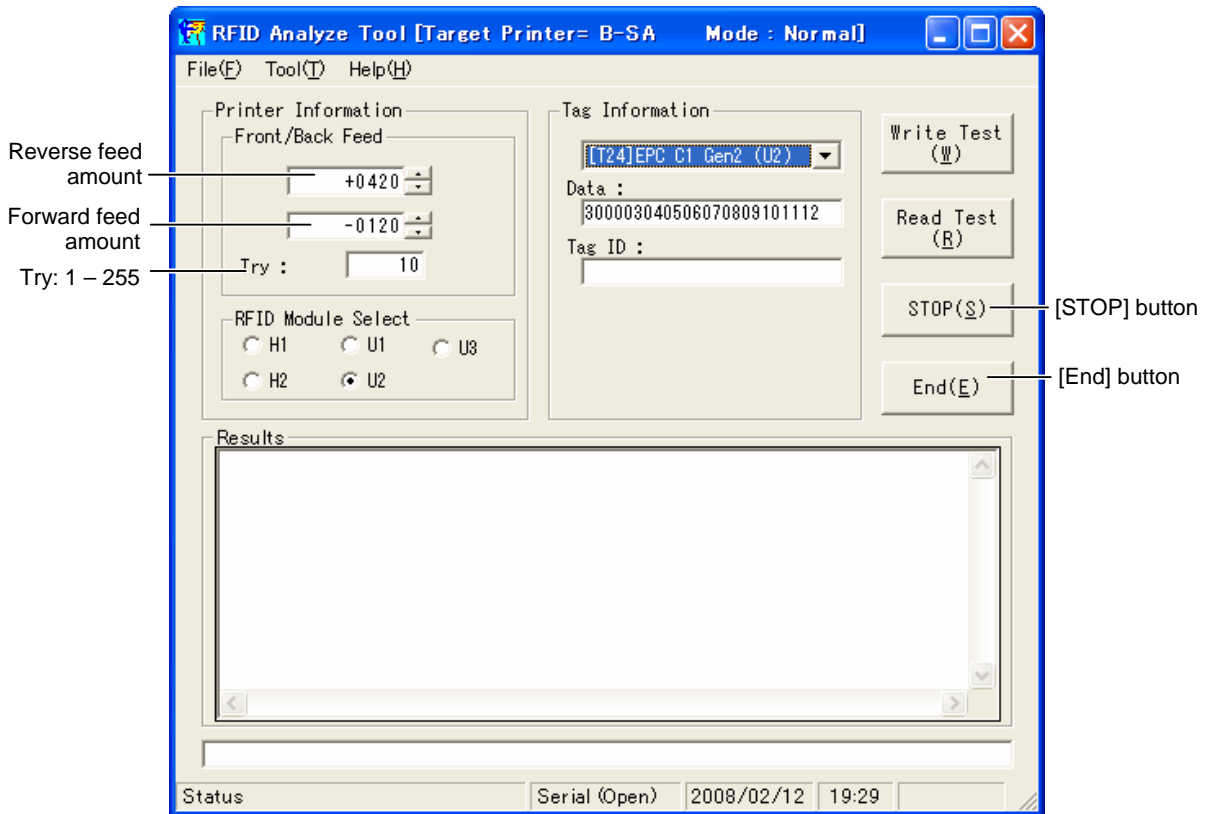
Upper limit (Reverse feed amount): 0 – 9990 (in units of 0.1 mm)

Lower limit (Forward feed amount): 0 – 9990 (in units of 0.1 mm)

The values can be entered by either pressing the “UP” or “DOWN” button or directly entering a number. While the printer feeds RFID tag media in the specified range, it stops feeding at 3-mm intervals and analyzes the read/write performance of tag.

The number of read/write times (Try)

Enter the number of times a data read/write is performed at each analysis position (1 – 255).



5. Perform a write test or read test.

Write test

Click on the “Write Test” button to start a write test.

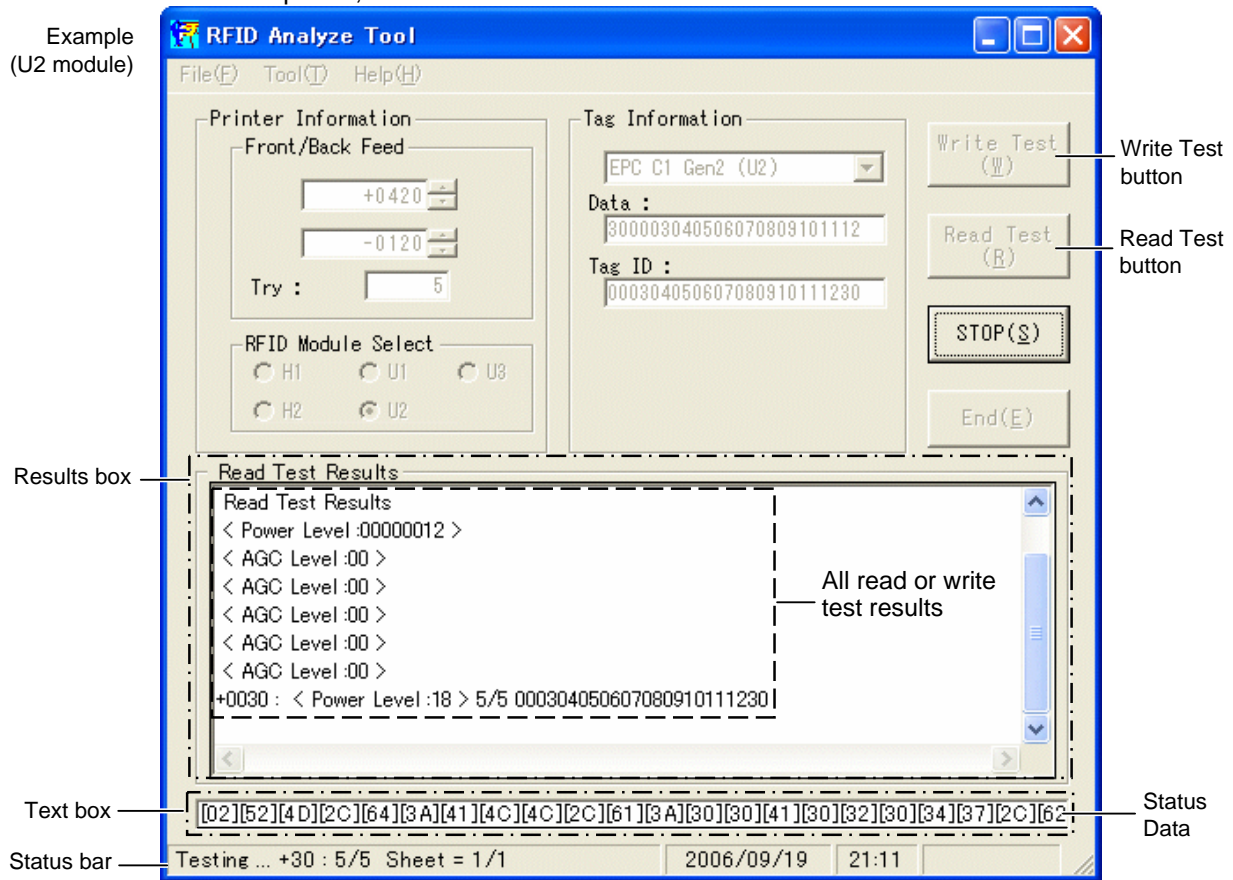
During the write test, total number of successful write and total number of write performed are shown in the status bar. In the text box above the status bar, status data sent from the RFID module is displayed. When the test is completed, all test results are shown in the “Results” box.

Read test

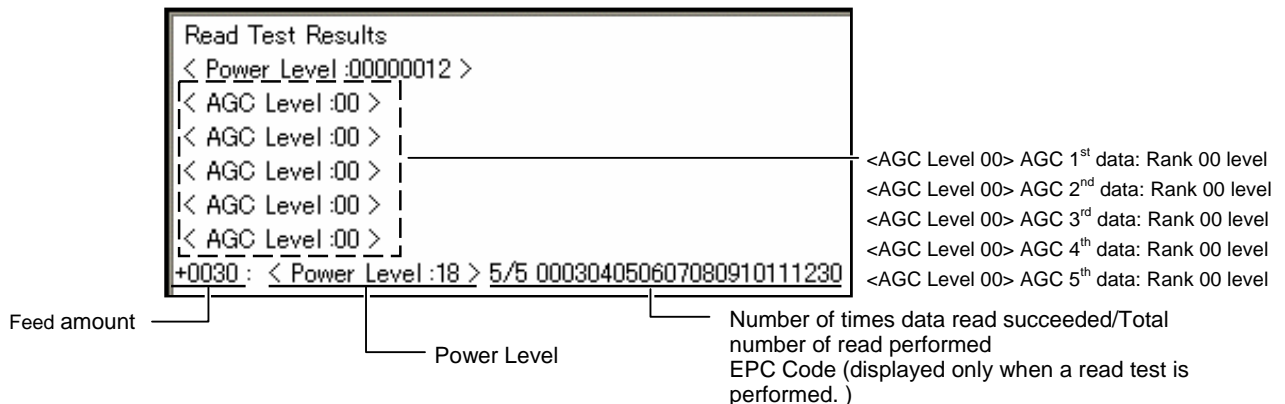
Click on the “Read Test” button to start a read test.

During the read test, total number of successful read and total number of read performed are shown in the status bar. In the text box above the status bar, status data sent from the RFID module is displayed. When the test is completed, all test results are shown in the “Results” box.

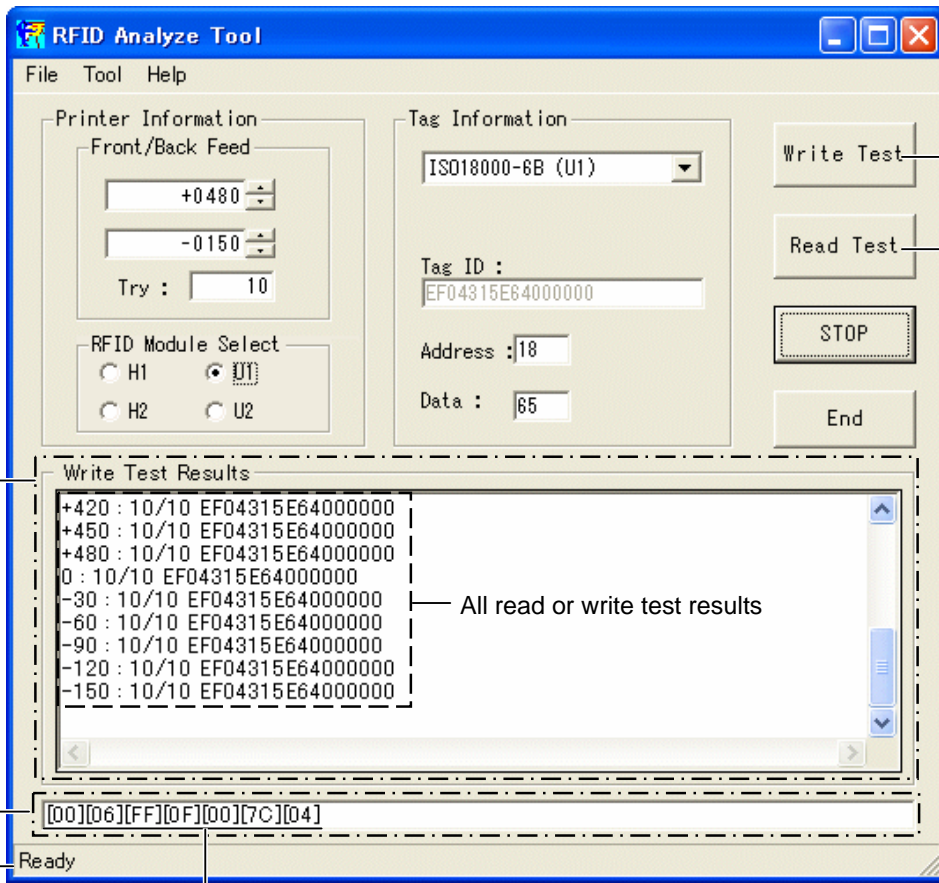
Example
(U2 module)



Write/Read Results Box (When U2 is selected.)



Example
(U1 module)



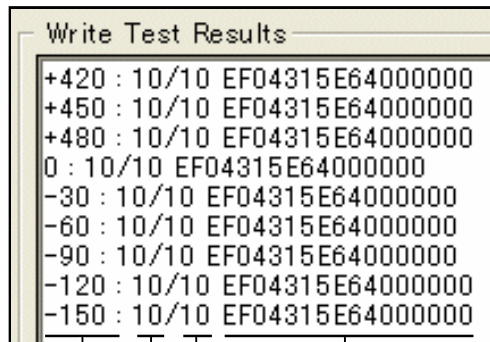
Write Test button
Read Test button

Results box
All read or write test results

Text box
Status bar
Ready

Status Data

Write/Read Results Box



Feed amount
Total number of succeeded tests
Tag ID
Total number of tests