

Asunto:

RV: Printronix P7000 and IBM/InfoPrint 6500 Spool Line Printers End of Support Status Reminder

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PRINTRONIX

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Printronix P7000 Spool and IBM/InfoPrint™ 6500 Spool Line Printers End of Support by end of 2016

Dear Printronix Partner,

We would like to provide you with a complete summary of the status of the different generations of P7000 line matrix printers, under Printronix or another OEM brand name like IBM, InfoPrint or Ricoh, regarding their Support status.

As Printronix announced on June 23, 2016 the **P7000 SPOOL RIBBON printers and their corresponding IBM/InfoPrint/Ricoh™ 6500 OEM printers will become end of Service Life by December 23, 2016.**

P7000 CARTRIDGE and InfoPrint/Ricoh™ 6500 CARTRIDGE Series printers are NOT impacted by this announcement and remain fully supported.

Consequently the spare parts and repair service specific to the P7000 Spool printer are no longer listed in the new Spares and Repair price lists that you have received recently and that are applicable by December 22. **This only affects Spare parts and Repairs that are unique to the P7000 spool printers. The P7000 spool printers have many parts in common with the P7000 cartridge printers that are NOT affected.**

We understand that not every end-user is ready to upgrade to a new P8000 printer and that you may have service or contract obligations beyond that date. **We therefore strongly advise you to evaluate your needs and place orders before the end of the month for a last buy to bridge that period.** Deliveries will be based on first come first serve in case items run out of stock.

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Please find [HERE](#) a list of the affected P7000 Spool unique spares and repair parts for your review.

If you are unsure whether a P7000 or an IBM/InfoPrint™ 6500 Series printer is impacted or not by the present announcement, please refer to the document [HERE](#) to check, or call Printronix.



In your discussions with customers, please refer to the following Technical Bulletins:

- [Printronix P7000 Spool printers](#)
- [IBM/InfoPrint 6500™ Spool printers](#)

Last, to replace these legacy printers, take advantage of our current **Trade-in Program** when relevant to customers.

Our Inside Sales team is available for any assistance and will be contacting you the coming days to assist where needed.

Best regards,

Rosemarie Zito
Vice-President Sales & Marketing EMEA

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