


[August 26, 2015](#)
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Dear Partner,

Printronix announced End of Sales for the T5000r Series in June of 2010, and Limited Support in December 2014. Today, Printronix is announcing the End of Support for the T5000r Series printers and all associated options effective August 31<sup>st</sup>, 2015.

As a result, Printronix will no longer:

- Renew service contracts
- Provide spare parts
- Perform repair services
- Provide Advanced Exchange parts
- Provide Technical Support
- Provide replacement software and/or documentation

Printronix will continue to offer consumables, i.e. printheads, ribbons, and labels.

The newly released Printronix T8000\* Series is the direct replacement to the T5000r Series.

Please review the cross-reference printer model table:

<b>T5000r Model</b>	<b>Description</b>	<b>New T8000 Series</b>	<b>Description</b>
T52X4	T5000r 4", 203dpi	T82X4	T8000 4", 203dpi
T53X4	T5000r 4", 300dpi	T83X4	T8000 4", 300dpi
T52X6	T5000r 6", 203dpi	T82X6	T8000 6", 203dpi
T53X6	T5000r 6", 300dpi	T83X6	T8000 6", 300dpi
T52X8	T5000r 8", 203dpi	T82X8	T8000 8", 203dpi
T53X8	T5000r 8", 300dpi	T83X8	T8000 8", 300dpi

The new T8000 thermal printer series features a new industrial design, faster print speed, higher performance for both processing speed and larger memory, larger color UI with navigation keys, optional PostScript/PDF language support and lower total cost of ownership.

If you have any question, please contact your sales contacts.

Best regards,

**Rose-Marie Zito**  
**EMEA Sales & Marketing Vice-President**

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